



Created On	November 10, 2016	Prepared By	Eric Jaso
Expiration Date	November 30, 2016	Phone	
		Email	ejaso@pagerduty.com
Account Name	Interactive Data Real-Time Services, Inc.		
	ATTN: Accounts Payable		
Billing Address	32 Crosby Drive	Billing Contact	
	Bedford		
	Massachusetts		
	01730		
	United States		
		Sales Contact	Volker Hage
			+1.770.857.4700
			idms.systems@interactivedata.com

Product Information

Payment Plan	Annual Prepayment
Product	Standard User

Product and Monthly Cost	Users	Price Per User	Total Price
Standard User-1 Year @ \$49 Per Month	15	\$588.00	\$8,820.00

Total Subscription Fee	\$8,820.00
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Contract Notes

Standard Plan Includes:

- Reliable alerting
- 100+ integrations
- Automatic escalations
- On-call Schedules
- Custom Incident Urgencies
- Unlimited Global SMS & Phone Alerts
- Enterprise Integrations
- Advanced Analytics
- Single Sign-on
- Team Organization
- Unlimited API Requests
- Response Mobilizer
- Response Bridge
- Phone + Email Support
- Unlimited Data Retention
- Service Agreements

Terms

This Order Form is issued pursuant to PagerDuty's standard Terms of Service located at <https://www.pagerduty.com/service-terms-use/> ('Agreement') which is expressly incorporated by reference. No change or modification to this Order Form shall be effective or binding except as expressly set forth in a written agreement signed by both parties. Unless otherwise agreed to in the Agreement, payment is due in full net fifteen (15) days from the date of this Order Form. Upon execution of this Order Form, the foregoing payment obligations are non-cancelable and, except as expressly provided in the Agreement, payment is non-refundable.

Intending to be legally bound, the parties have had this Order Form executed by their duly authorized representative, effective as of the date of last signature below ("Order Form Effective Date").

PagerDuty, Inc.

Interactive Data Real-Time
Services, Inc.

Signature: Pamela Nordin Signature: Mark Wassersug

Name: Pamela Nordin Name: Mark Wassersug

Title: Acting Chief Financial Officer Title: Senior Vice President, Operations

Date: 11/18/2016 Date: 11/21/2016