ERIC JIANG

SOFTWARE ENGINEER

PROFILE

I am currently in my final year finishing my degree in Bachelor of Information Technology – Majoring in Computer networks and security at Monash University. Though my major is in Computer networks and security, I have a passion for writing code and building software.

Throughout my university course, I have founded, built a team and have developed an enterprise solution for the university – MonPlan. MonPlan is a course planning tool which is used by students and support staff at Monash University.

EXPERIENCE

MONASH UNIVERSITY | FROM DEC 2016 - PRESENT
MonPlan Founder, Project & Tech Lead
Backend/Platform Engineer

- Winner of the 2019 itnews Benchmark Awards – Rising Star Category
- Successfully delivered MonPlan which is the enterprise course planning application for Monash University, from ideation all the way up to an enterprise production application through the multi-million dollar, high-profile Student First program. The application enhanced the business processes and the student experience
- Continued engagement and negotiation with Stakeholders, Business Owners across the University to help manage deliverables for the official release of October 2018, as well as managing expectations.
- Aligned product updates with business processes to ensure MonPlan meets Service Level Agreements (SLAs) as well as building features that helps improve the service delivery of the product.
- Mentored other student teams to help deliver other Student-lead project demos to key stakeholders which made all the projects get funded, as well as helping them to deliver high-quality enterprise-level products
- Managed recruitment of team members to ensure that delivery targets are met, as well as introducing hiring processes which are adopted when hiring other student casual positions across the portfolio

EDUCATION

Bachelor of Information Technology
in Computer networks and security
Monash University
2016 - 2019

CONTACT

[REDACTED]
Camberwell, Victoria, Australia 3124

Email: ericjiang.work@gmail.com
Phone: (+61) 0466577186

Portfolio: lorderikir.me
LinkedIn: linkedin.com/in/ericjiang97
Twitter: @lorderikir
GitHub: lorderikir

REFERENCES AVAILABLE UPON REQUEST