



Oracle Retail Reference Model (RRM)

Release Notes for Cloud Extension Update 2 in RRM Release
22.3.302.0

April 2023 | Release [22.3.302.0]
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Purpose Statement

This document provides instructions on accessing the Oracle Retail Reference Model (RRM) translated Business Process Flows.

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Oracle Retail Reference Model Release Notes Overview

Overview

The RRM contains deep retail intellectual property that is intended to help retailers accelerate their implementations and derive maximum value from Oracle Retail software.

The RRM consists of the following components:

- The Oracle Retail Business Process Flows are a comprehensive collection of established, industry leading business processes that guide retailers and implementers on the use of Oracle Retail solutions. The flows are based on the input and experience that Oracle Retail has gained in working with a broad range of retail customers and partners. The processes align with Oracle solutions, leverage industry standards, and help business units communicate with Information Technology (IT). Process flows are created in Microsoft Visio to enable retailer-specific business processes to be managed and maintained.
- The Oracle Retail Technical Models are a collection of process flows that describe Oracle Retail solutions. These views help implementers understand how Oracle Retail solutions fit together. The models include Oracle Retail's solution suite overview, as well as integration perspectives by function and by solution domain. Those implementing Oracle Retail's products will find the Technical Models a useful starting point in understanding how Oracle Retail solutions fit together and will work with retailer legacy solutions. The diagrams show the integrations both in terms of functional areas (such as transfers, customer journeys) and solution domain, which shows how various Oracle Retail work together or with typical third-party solutions.
- The Retail Glossary provides a single source for defining terms, metrics, and measures used by retailers. Users can search for a term to understand its definition, calculation, synonyms, and context thus helping to align departments and provide consistency. The Glossary is also accessible in a Microsoft Excel format allowing users to easily customize the glossary by adding, editing, or deleting content.

Hardware and Software Requirements

For information on the hardware and software requirements, see the *Oracle Retail Reference Model Installation Guide*.

Application Release Summary

The RRM 22.3.302.0 Release supports solution documentation released through 2022-08.

Related Documentation

The following set of documentation is available on My Oracle Support for the RRM download process:

- *Oracle Retail Reference Model Installation Guide*
- *Oracle Retail Reference Model User Guide*

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Retail Reference Model Access on My Oracle Support

Please visit the Retail Reference Model Information Center on My Oracle Support (<https://support.oracle.com>) for quick and easy access of all released versions of the RRM. Using Knowledge Base ID 2058843.2, registered users may access links to any version of the RRM beginning with version 13.2.x. The 'Available Versions' tab of the RRM Information Center lists all versions available for download.

Information on the RRM 22.3.302.0 release can be viewed on My Oracle Support by querying Oracle Support Document Number 2898283.1. To access the zip file directly, query patch id 34633830.

NOTE: Users who do not have patch download permissions on MOS should reach out to retailprocess_ww@oracle.com.

Check Supported Image Viewer Requirements

The working diagrams of Retail Reference Model can be viewed in the following software/viewers:

- Microsoft Visio Viewer accessible on Microsoft.com
- Microsoft Visio 2019 or later

Business Process Flow Functional Enhancements

Oracle Retail Cloud Extensions

New Business Process Flow content has been added to the Oracle Retail Cloud Extension section of the Business Process Flow component of the RRM. Within the Merchandise Operations Management functional area users now have access to business process flows and documentation supporting the following Supply Chain Hub modules:

1. Cost Changes Management
2. Item Management

Access to Oracle Retail Cloud Extension content is available from the left navigation panel in the Business Process Flow main user interface.

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RRM Business Process Flows for Cloud Extensions

New business process flows have been added to support the Cost Changes Management and Item Management Cloud Extension modules:

| FUNCTIONAL AREA | SUBGROUP | BUSINESS PROCESS FLOW NAME |
|---|---------------------|--|
| 100 Cloud Extensions/ 02 Merchandise Operations Mgmt | 08 Supply Chain Hub | 02.02.08.02 Manage Items |
| 100 Cloud Extensions/ 02 Merchandise Operations Mgmt | 08 Supply Chain Hub | 02.03.08.05 Create And Manage Items Retailer |
| 100 Cloud Extensions/ 02 Merchandise Operations Mgmt | 08 Supply Chain Hub | 02.03.08.06 Create And Manage Items Supplier |
| 100 Cloud Extensions/ 02 Merchandise Operations Mgmt | 08 Supply Chain Hub | 02.03.08.07 Create And Manage Cost Changes |

To view the new Cloud Extension Business Process Flows from the RRM UI:

1. Navigate to the Business Process Flows component of the RRM.
2. Click on the Oracle Retail Cloud Extensions link in the left panel navigation.
3. Select > Merchandise Operations Mgmt > Cost Changes Management or Item Management access link.
4. Select > Business Process Flows to access the navigation tree.
5. Expand 02 Merchandise Operations Management > Supply Chain Hub – Items Management, Cost Change Management.
6. Select the 00 Conceptual Flows or 01 Activity Flows to view new content.

Alternatively, editable MS Visio versions of the new flows are available in the root directory at
...\RRM_22.3.302.0\RRM\Visio\100_CloudExtensions\02_MOM\08_SupplyChainHub.

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