



# Oracle Retail Reference Model (RRM)

---

Release Notes for Hotfix 1 Release 22.3.302.0

October 2022 | Release [2022 Release 22.3.302.0]  
Copyright © 2022, Oracle and/or its affiliates

---

**Note:** The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle's products may change and remains at the sole discretion of Oracle Corporation.

---

## Purpose Statement

This document provides an overview of features and enhancements that are in the RRM 22.3.302.0 of the Oracle Retail Reference Model (RRM) Release Notes. This document describes new or changed functionality only. Existing functionality from prior updates is not described. Our goal is to ensure that you leverage the technology to the fullest to increase the efficiency and effectiveness of your operations.

### Disclaimer

This document in any form, software or printed matter, contains proprietary information that is the exclusive property of Oracle. Your access to and use of this confidential material is subject to the terms and conditions of your Oracle software license and service agreement, which has been executed and with which you agree to comply. This document and information contained herein may not be disclosed, copied, reproduced, or distributed to anyone outside Oracle without prior written consent of Oracle. This document is not part of your license agreement nor can it be incorporated into any contractual agreement with Oracle or its subsidiaries or affiliates.

This document is for informational purposes only and is intended solely to assist you in planning for the implementation and upgrade of the product features described. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described in this document remains at the sole discretion of Oracle.

Due to the nature of the product architecture, it may not be possible to safely include all features described in this document without risking significant destabilization of the code.

## TABLE OF CONTENTS

<b>Purpose Statement</b>	<b>2</b>
<b>Oracle Retail Reference Model Release Notes Overview</b>	<b>4</b>
Overview	4
Hardware and Software Requirements	4
Application Release Summary	4
Related Documentation	4
Retail Reference Model Access on My Oracle Support	4
Browser Compatibility	4
<b>Business Process Flow Functional Enhancements</b>	<b>5</b>

# Oracle Retail Reference Model Release Notes Overview

## Overview

This document highlights the new features and enhancements in 22.3.302.0 of the Oracle Retail Reference Model (RRM). The Oracle Retail Reference Model is a collection of detailed implementation information for partners and retailers, including business process models, technical models, and a retail glossary. The RRM contains deep retail intellectual property that is intended to help retailers accelerate their implementations and derive maximum value from Oracle Retail software.

The RRM consists of the following components:

- The Oracle Retail Business Process Flows are a comprehensive collection of established, industry leading business processes that guide retailers and implementers on the use of Oracle Retail solutions. The flows are based on the input and experience that Oracle Retail has gained in working with a broad range of retail customers and partners. The processes align with Oracle solutions, leverage industry standards, and help business units communicate with Information Technology (IT). Process flows are created in Microsoft Visio to enable retailer-specific business processes to be managed and maintained.
- The Oracle Retail Technical Models are a collection of process flows that describe Oracle Retail solutions. These views help implementers understand how Oracle Retail solutions fit together. The models include Oracle Retail's solution suite overview, as well as integration perspectives by function and by solution domain. Those implementing Oracle Retail's products will find the Technical Models a useful starting point in understanding how Oracle Retail solutions fit together and will work with retailer legacy solutions. The diagrams show the integrations both in terms of functional areas (such as transfers, customer journeys) and solution domain, which shows how various Oracle Retail work together or with typical third-party solutions.
- The Retail Glossary provides a single source for defining terms, metrics, and measures used by retailers. Users can search for a term to understand its definition, calculation, synonyms, and context thus helping to align departments and provide consistency. The Glossary is also accessible in a Microsoft Excel format allowing users to easily customize the glossary by adding, editing, or deleting content.

## Hardware and Software Requirements

For information on the hardware and software requirements, see the *Oracle Retail Reference Model Installation Guide*.

## Application Release Summary

The RRM 22.3.302.0 Release supports solution documentation released through 2022-08.

## Related Documentation

The following set of documentation is available on My Oracle Support using the RRM download process:

- *Oracle Retail Reference Model Installation Guide*
- *Oracle Retail Reference Model User Guide*

## Retail Reference Model Access on My Oracle Support

Please visit the Retail Reference Model Information Center on My Oracle Support (<https://support.oracle.com>) for quick and easy access of all released versions of the RRM. Using Knowledge Base ID 2058843.2, registered users may access links to any version of the RRM beginning with version 13.2.x. The 'Available Versions' tab of the RRM Information Center lists all versions available for download.

Information on the RRM 22.3.302.0 release can be viewed on My Oracle Support by querying Oracle Support Document Number 2898283.1. To access the zip file directly, query patch id 34633830.

For questions or feedback on downloading the RRM, please e-mail [retailprocess\\_ww@oracle.com](mailto:retailprocess_ww@oracle.com).

## Browser Compatibility

**Note:** Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome
- Apple Safari

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

## Business Process Flow Functional Enhancements

The following business process flows were added, removed, or edited to reflect the most updated offerings in RRM 22.3.302.0.

### Added Business Process Flows

Process Flow Name	Primary Location
<b>Oracle Cloud Extensions</b>	
02.03.01.01_ManagePriceRecomendations.vsdX	...RRM\Visio\100_CloudExtensions\02_MOM\01_PriceHubStrategies
02.03.01.02_ManageApplicationConfiguration.vsdX	...RRM\Visio\100_CloudExtensions\02_MOM\01_PriceHubStrategies
02.03.01.03_MaintainStrategiesConfiguration.vsdX	...RRM\Visio\100_CloudExtensions\02_MOM\01_PriceHubStrategies
02.03.01.04_MaintainRoundingRules.vsdX	...RRM\Visio\100_CloudExtensions\02_MOM\01_PriceHubStrategies
02.02.01.01_ManagePricingStrategies.vsdX	...RRM\Visio\100_CloudExtensions\02_MOM\01_PriceHubStrategies

### Updated Business Process Flows

Updates are categorized into following categories:

- Minor Corrections - Updates for typos, incorrect phrasing, or incorrect or misplaced objects; ambiguous or unclear messaging and phrasing have been changed, added, and removed.
- Process Revision - Added/removed step, added/removed swim lane, modified user role, process renamed, and so on.
- Link Modification - Corrected links to supplemental business process flows and the Retail Reference Architecture.
- Process Relocated - Process flows were relocated or renamed, new number assigned, moved to another folder or subfolder, and so on.
- Duplicate Flow - Process flow was considered a duplicate and so removed.

The following table contains information about the business process flows that were updated:

Process Flow Name	Adjustment Type
02.02.01.01 Create Demand Forecast	Minor Corrections with link to Cloud Extension flows

## RRM Supporting Collateral

### Index of All Models by Application, Level and Location Spreadsheet

Accessible via the Links section of the RRM user interface, the Index of All Models by Application, Level and Location spreadsheet is a detailed list of all process flows in the RRM. It has been updated to reflect changes included for the current process flows in RRM 22.3.302.0.

The Index of All Models by Application, Level and Location file can be accessed manually by navigating to ... \ RRM\_22.1.102.0\RRM\Supporting Collateral\Index to Business Process in Retail Reference Model.xlsx.

## CONNECT WITH US

Call **+1.800.Oracle1** or visit **oracle.com**

Outside North America, find your local office at **oracle.com/contact**

 **blogs.oracle.com**  **facebook.com/oracle**  **twitter.com/oracle**

Copyright © 2022 Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0120

