

# Erick Joshua A. Aquino

## SENIOR NETSUITE SOLUTIONS ARCHITECT & INTEGRATION SPECIALIST

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### PROFESSIONAL SUMMARY

Senior NetSuite Solutions Architect with 10 years of experience delivering end-to-end ERP solutions across supply chain, e-commerce, and fulfillment operations. Proven track record designing multi-system integrations that streamline order-to-cash and procure-to-pay workflows—reducing manual processes and enabling operational scale across 20+ client accounts.

Began career inside Oracle NetSuite, selected for the elite SWAT team supporting the platform's Top 200 enterprise accounts. Now architects integrations across 3PL providers, shipping carriers, and e-commerce platforms using SuiteScript, SuiteFlow, SuiteTalk, and Celigo iPaaS. Core strengths: SuiteCloud Development, Integration Architecture (REST/SOAP, EDI), ERP Administration, and AI-Augmented Development.

### TECHNICAL SKILLS

<b>ERP PLATFORM</b>	NetSuite (Admin, Config, Customization, Implementation, Optimization)	<b>SUITECLOUD</b>	SuiteScript 2.x (incl. Portlets, Mass Update), SuiteFlow, SuiteTalk, SuiteBuilder, SuiteBundler, SDF
<b>INTEGRATION</b>	Celigo iPaaS, REST, SOAP, ODBC, EDI, JSON/XML	<b>3PL &amp; LOGISTICS</b>	Masonhub, ShipBob, Capacity, ILG, Radial, DHL, FedEx
<b>E-COMMERCE</b>	Shopify, NetSuite SuiteCommerce	<b>LANGUAGES</b>	JavaScript, TypeScript, SuiteScript, Python, Node.js, SQL, HTML/CSS, React, C#, Java
<b>DATABASE &amp; INFRA</b>	PostgreSQL, Redis, Oracle Database, Git, Jenkins, SonarQube, Selenium	<b>AI &amp; AUTOMATION</b>	AI-Augmented Dev, Prompt Engineering, Workflow Automation
<b>DOMAINS</b>	Order-to-Cash, Procure-to-Pay, WMS, Revenue Recognition, Supply Chain		

### EXPERIENCE



#### Senior NetSuite Developer & Integration Architect Ekwani Consulting LLC

May 2021 — Present

- Lead technical architecture for multi-system integration initiatives across 20+ client accounts, delivering production-grade connectivity between NetSuite ERP and 5 third-party logistics providers (Masonhub, ShipBob, Capacity, ILG, Radial)—eliminating 100% of manual shipment processing for fulfillment operations.
- Engineer end-to-end carrier integrations with DHL and FedEx, automating rate calculation, label generation, shipment tracking, and exception handling—reducing fulfillment cycle times by approximately 40% and eliminating data entry errors across the order-to-ship pipeline.
- Architect Shopify-to-NetSuite integration frameworks orchestrating bidirectional synchronization of inventory, orders, customers, and financial data—achieving near real-time accuracy across e-commerce and ERP environments.
- Design and optimize 50+ integration flows on Celigo iPaaS, leveraging advanced error handling, retry logic, and data transformation to maintain 99%+ data orchestration reliability between NetSuite and external systems.
- Develop and deploy custom SuiteScript 2.x solutions (Client, User Event, Scheduled, Map/Reduce, RESTlets, Suitelets) and SuiteFlow workflows, automating business processes that previously required 15–20 hours of manual work per week.



## NetSuite Developer

Kodella LLC

Mar 2019 — Apr 2021

- Evaluated complex business requirements across finance, supply chain, and operations, translating them into scalable platform solutions using SuiteScript, SuiteFlow, and SuiteBuilder—delivering 74+ custom scripts across 11 client accounts.
- Designed and launched executive-level KPI dashboards and 30+ operational reports, reducing manual reporting effort by an estimated 60% and providing real-time visibility into business performance metrics.
- Managed the full NetSuite upgrade lifecycle—from Release Preview analysis through regression validation and production cutover—achieving zero-disruption transitions across 4 successive platform releases.
- Owned platform configuration governance across custom fields, workflows, roles, page layouts, and scripted automations while maintaining audit-ready documentation of all customizations.
- Authored technical requirements documentation, solution design specifications, and process flow diagrams, and delivered hands-on training to cross-functional stakeholders to drive adoption.



## Oracle NetSuite Corporation

Global Support & Engineering Services

Jun 2016 — Mar 2019 · 2 yrs 10 mos

*Progressed through four increasingly senior roles, earning successive promotions based on technical depth, client impact, and ability to resolve the platform's most complex issues.*

### Senior Consultant — Engineering Solutions Management

Oct 2018 — Mar 2019

- Delivered enterprise-grade technical advisory engagements for heavily customized NetSuite implementations, conducting architecture reviews, code quality assessments, and performance audits using Oracle's ESM methodology.
- Identified latent defects, anti-patterns, and scalability risks undetected by internal teams—providing remediation roadmaps that reduced production incidents for client environments.

### Advanced Solutions & Defect Deflection Specialist

Jul 2018 — Oct 2018

- Triage and resolved high-severity platform defects across SuiteScript, SuiteFlow, SuiteTalk, SuiteBundler, and SDF—engineering workarounds for every confirmed defect to minimize customer-facing disruption.
- Conducted internal training sessions on advanced troubleshooting methodologies and diagnostic techniques, raising team-wide technical capability for support specialists and new hires.

### Technical Support Associate — SWAT / Escalations

Dec 2017 — Jun 2018

- Selected for NetSuite's elite SWAT team—a specialized unit supporting the platform's Top 200 enterprise customers, handling the most technically complex and business-critical escalations.
- Diagnosed and resolved complex multi-layered issues spanning custom scripting, platform core, third-party integrations, and performance degradation—collaborating with Professional Services and integration vendors to ensure production continuity.

### SuiteCloud Support Specialist

Jun 2016 — Dec 2017

- Resolved a high volume of customer-reported issues related to product application, platform compatibility, and SuiteCloud technology stack behavior, building foundational expertise across the full breadth of NetSuite's platform capabilities.
- Promoted to Core Escalations within 9 months based on demonstrated technical proficiency and ability to resolve complex, time-sensitive issues under pressure.



## Intern — Development & Operations

Accenture, Inc.

Feb 2016 — Mar 2016

- Completed a DevOps internship focused on CI/CD pipeline automation and quality assurance tooling, gaining hands-on exposure to Selenium, Jenkins, SonarQube, and Java-based test automation frameworks.

## NOTABLE PROJECTS

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### Enterprise-Scale ERP Implementations

- Led the largest technical engagement in the portfolio for a global sports equipment manufacturer—delivering multi-vendor integrations, pricing engines, fulfillment workflows, and payment processing across 1,200+ custom scripts as sole architect.
- Architected a full-lifecycle NetSuite platform for a major DTC beauty brand spanning order management, fulfillment automation, and multi-channel integration across 800+ custom scripts—eliminating manual workflows and enabling e-commerce scale.
- Delivered a Signifyd fraud detection-integrated omnichannel e-commerce platform (538+ scripts) with Amazon marketplace connectivity and multi-language/region support for a global consumer goods company.

### Integration Architecture & Middleware

- Deployed multi-channel 3PL integration frameworks connecting NetSuite to 5 logistics providers across 20+ client accounts—automating inbound/outbound fulfillment and eliminating manual shipment processing across the client portfolio.
- Built warehouse and EDI connectivity for major retail chains (Walmart, Lowe's, Home Depot) with dual B2B/B2C routing, Shopify synchronization, and RMA automation—driven by a zero-code configuration-record architecture.
- Designed a hybrid Python FastAPI + SuiteScript platform for real-time order reconciliation across Shopify, NetSuite, and 3PL systems—reducing reconciliation time from hours to minutes.

### Specialized Industry & AI Engineering

- Engineered a metals trading platform with COMEX commodity pricing integration, lot tracking, and multi-subsidiary consolidation across 118+ scripts spanning 3 subsidiaries—enabling real-time trade processing for the copper industry.
- Built and deployed EKW-SPHERE, a production SaaS operations platform (29,500+ lines of Python) on Flask + PostgreSQL + Redis + Celery—featuring 10 internal tools with enterprise security (RBAC, 2FA, field-level encryption), performance-tuned to sustain 3,600+ RPS.
- Designed an AI-powered document generation pipeline automating technical analysis from structured data through diagram rendering to professional report output, integrated with 82 reusable query templates.

## EDUCATION

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### Bachelor of Science in Computer Engineering

2011 — 2016

Mapua Institute of Technology

*Specialization: Microsoft .NET Technology*

- Top 5 in Class, Batch 2011 (Excellence Awardee)
- Best Thesis in Computer Engineering

## CERTIFICATIONS & CREDENTIALS

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### ORACLE NETSUITE & OCI

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| • <b>NetSuite Certified AI Foundations Associate</b><br>Oracle · Nov 2025 | • <b>NetSuite Certified BI &amp; Reporting Associate</b><br>Oracle · Nov 2025 |
| • <b>NetSuite Certified Financial Associate</b><br>Oracle · Nov 2025      | • <b>OCI 2025 Certified AI Foundations Associate</b><br>Oracle · Nov 2025     |
| • <b>NetSuite Foundation</b><br>Oracle NetSuite                           |   |

### CELIGO

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| • <b>Celigo Mastery Level 4: Legendary</b><br>Celigo · Oct 2023 | • <b>Celigo Builder Core Certification</b><br>Celigo · Feb 2025 |
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