

Christian Boucher

Greenville, SC

boucher0123@gmail.com - 8646010570

Authorized to work in the US for any employer

WORK EXPERIENCE

Freelance Design

Animated Boucher Designs - Savannah, GA - July 2008 to Present

Responsibilities

I create portraits, designs, logos, tattoos, album covers, etc upon request. With many different requests of art and designs, a high proficiency in using multiple mediums, as well as Adobe Creative Suites, is required. This is my own personal unlicensed business.

Accomplishments

Building a relationship with the people I work with. I don't consider anybody a customer. Everybody is a business partner whom I work with on creating the piece they desire.

Building that relationship has brought good business from quality people at times, who look to me first when considering an investment.

Skills Used

Creative thinking.

Speedy production rate.

High proficiency in Adobe Creative Suites (inDesign, Photoshop, Illustrator, Audition).

Modest proficiency in Autodesk Maya.

High proficiency with hand drawn mediums (i.e. graphite, charcoal, acrylic, etc.)

Adept in Toon Boom Software (Storyboard Pro, Harmony, Animate)

Technical Support Agent

Alorica - Greenville, SC - April 2015 to November 2015

Responsibilities

Responsibilities included assisting customers in troubleshooting their Samsung products and scheduling a visit by an authorized Samsung technician if necessary. Also responsible for thoroughly documenting each call and de-escalating irate and agitated customers.

Accomplishments

While at Alorica (Samsung) I excelled in achieving all personal goals for agents such as First Call Resolution (FCR) and Customer Service Satisfaction (CSS). For the entire months of August and September I achieve a perfect score of 100 on both CSS and FCR. I also received a pay raise of \$2 while there.

Skills Used

Effective communication and quick response timing.

De-escalation skills and providing empathy.

Quality customer service.

Quick memory when learning new policies and procedures.

Great charisma.

A desire to work and work hard until my time is up.
Punctuality.

Inspector/Packer/MPW

BMW (Automation) - Greer, SC - March 2015 to May 2015

Responsibilities

Inspect, test, sort, sample, or weigh nonagricultural raw materials or processed, machined, fabricated, or assembled parts or products for defects, wear, and deviations from specifications. May use precision measuring instruments and complex test equipment.

Accomplishments

I learned a lot about inspection and quality and also learned how to operate a forklift on some assignments

Skills Used

Good communication and quick response timing.
Quick memory when learning new things.
Great charisma.
A desire to work and work hard until my time is up.

Line Cook/Prep Cook

Buffalo Wild Wings - Savannah, GA - March 2014 to June 2014

Responsibilities

Fry, grill, and sauté food for guests as ordered.
Prepare food for line and stock/restock shelves and freezers
Maintain clean work area and clean kitchen upon close.

Skills Used

Ability to quickly read, comprehend, and memorize recipes and portions.
Ability to work in a quick paced environment.

Lot Associate

Home Depot - Savannah, GA - March 2014 to May 2014

Responsibilities

Assist guests to their vehicles while maintaining a neat and clean, professional store presentation.

Skills Used

Great communication.
Quick paced working speed.
Quick decision making.

Loader/Unloader

UPS - Raleigh, NC - April 2013 to June 2013

Responsibilities

Load and unload packages from trucks to conveyor belt as swiftly as possible while following company safety policy.

Skills Used

Material handling, sorting and packaging, inspection, production line.

EDUCATION

BFA in Graphic Design

Rocky Mountain College of Art & Design - Denver, CO
2015 to 2017

B.F.A. in Animation

Savannah College of Art & Design - Savannah, GA
2011 to 2014

SKILLS

Graphic Design, 2D animation, Microsoft Office, Adobe Creative Suites, Autodesk Maya, Creative writing, Creative Brainstorming