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Objective

To contribute my acquired skills to a challenging position that offers opportunities and growth.

Abilities

- Production Safety
- Dependable
- Interpersonal skills
- Trainer
- Customer Service skills
- de escalations

Employment History

Customer Service Rep, Customer Service Representatives

10/2013 - Current Samsung (Alorica) Simpsonville, SC

Answered inbound escalation calls from customers regarding their appliance, attempted de escalation

Customer Service Representative (CSR), Telemarketers

06/2013 - 08/2013 Perceptis Greenville, SC

Help students with their financial aid questions

Inspector (car seats), Inspectors, Testers, Sorters, Samplers, and Weighers

10/2012 - 06/2013 StaffMark Staffing Greenville, SC

Inspect car seats for bmw, job ends on the 24th of june

Quality Inspector, Inspectors, Testers, Sorters, Samplers, and Weighers

03/2012 - 08/2012 Staffmark Greenville, SC

inspected car seats for bmw thru a company named Feurcia

assembly, Team Assemblers

02/2011 - 01/2012 Caterpillar Simpsonville, SC

put head gaskets on the engine coming down the line.

Slaughterers and Meat Packers, Slaughterers and Meat Packers

07/2009 - 01/2011 House of Raeford Farms Inc. Greenville, SC

- Worked on a production line in a team environment
- Packed out chicken per customers order
- Trained new employees on safety and production packing

Education History

Completion Date	Issuing Institution	Location	Qualification	Course of Study
2013	Brown Mackie College	SC	2 Years of College or a Technical or Vocational School	management