

PROFILE

Well-qualified professional with more than 4 years of experience in management and sales associate for high-volume, fast-casual restaurants. Consistently successful in raising service standards and quality operations. Able to work independently or as part of a team to meet company standard objectives. Expertise in training, customer service, and quality control. Reputation for excellence, integrity, leadership under pressure.

SKILLS & QUALIFICATION

Strong Organization Skills
Interpersonal Skills

Customer Service
Inventory Control

Management

Professional Experience

Hardees, ~ Greer, South Carolina

(9/2010 –1/21/2015)

Shift Leader

- § Supervising shifts and maintaining the highest standards in quality, service and cleanliness with a constant focus on profitability
- § Controlling inventory to meet company GAP standards
- § Assuming responsibility for all cash for my shift and ensuring that all cash procedures are properly adhered

EDUCATION

High School Diploma ~ Belton-Honea Path High School, Honea Path SC June 2009