Jennifer Laidler

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Combining academic training in psychology and mental health with hands-on experience in sales and customer service to offer employers a track record of high integrity, efficient problem solving, and superior communication skills. Known for being innovative, dependable, spirited, and professional with an outstanding work ethic and desire for excellence.

Education

Bachelor of Arts, Florida Atlantic University, Boca Raton, FL, May 2012

Major: Psychology Minor: Sociology

Overall GPA 3.65; Cum Laude

Florida Atlantic University, Boca Raton, 2013-2014

Earned 18 credits towards *Master of Education* degree in Counselor Education with a specialization in Clinical Mental Health Counseling (4.0 GPA)

Work Experience

Sales/Front Desk/Customer Service, Youfit Health Clubs, Boca Raton, FL 2012-2014

- Followed sales plan to meet and exceed sales goals.
- Followed and enforced all company policies, practices and procedures.
- Built positive relationships with members.
- Resolved customer complaints and oversaw gym maintenance.
- Provided assistance to all staff, including staff training.

Research Assistant, **Visual Mind Lab**, Florida Atlantic University Spring 2012

- Ran human subjects in accordance with NIH regulations and ethical guidelines.
- Collaborated with advisor, research team and the Psychology Department.
- Created and edited stimuli for experiments; primarily using face morphing software, Cheetah 3D, and the Tobii eye tracking system.
- Assisted in database input; primarily using SPSS and Microsoft Excel.

Child Care Provider, **Vicent and Pachter Families,** Boca Raton, FL 2010-2014

Caregiver for families with young children.

• Organized activities for children, transported children from school and extracurricular activities, and provided childcare while parents were working.

Teaching Assistant, **Calvary Christian Academy,** Ft. Lauderdale, FL 2006-2008

- Assisted children in their studies while performing administrative and clerical work to save teachers' time.
- Graded exams and worked as a team with teachers by assisting them with preparing lesson plans and communicating with parents.

Volunteer Experience

Youth Ministry Volunteer, Calvary Chapel Ft. Lauderdale, Ft. Lauderdale, FL

- Supervised children's play.
- Provided guidance on children's behavior and social development.

Event Volunteer, 4Kids of South Florida, South Florida

• Involved with preparation of events, set ups and break downs, and supervising children during foster care events.

Skills/Certifications

- Strong verbal and personal communication skills
- Accuracy and attention to detail
- Organization and prioritization skills
- Ability to multitask efficiently
- Proficient in Microsoft Office
- CPR and First Aid Certified