

Erick M. Herrera Cabrera

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Technical Skills:

- **Frontend:** React, React Native, NextJS, AngularJS, HTML5, CSS3, Bootstrap
- **Backend:** Node.js, Express.js, RESTful APIs
- **Databases:** MongoDB, MySQL, SQLite
- **DevOps:** Docker, Git, GitHub, Bitbucket
- **Languages:** JavaScript, TypeScript, Python, SQL

Education:

- BS in computer Science:
 - Southern New Hampshire University (Graduated October 2024).
 - Concentration in software development.
- Associate in computer science:
 - Pikes Peak Community college (December 2021).
- Intelligence Specialist Training:
 - US Coast Guard Training Center (February 2017).

Personal Projects:

- SaaS web app for an HVAC company using MERN stack. (Actively working).
 - Inventory Management System.
 - Search feature for inventory tabs.
 - Search bar features for the entire database.
- Personal portfolio using NEXTjs. (Actively Working).

Job History:

- Keysight Technologies Customer Service Rep (2023–Current)
- Keysight Technologies Business Process Analysts (2021–2023)
 - Led automation initiatives for inbound email processing using Salesforce functionality, reducing manual processing time by 40%
 - Performed waste walks and value stream mapping to identify and eliminate process inefficiencies.
 - Developed and maintained documentation for critical business processes.
 - Implemented process improvements that saved 15+ work hours per week.
- Keysight Technologies CSR / CTA (2019–2021)
- Coast Guard (2016–2018)
 - Analyzed and compiled intelligence reports using specialized software tools.
 - Managed sensitive data and maintained information security protocols.
 - Led a team of 4 junior personnel in daily operations.
 - Earned commendation for developing a streamlined information processing workflow.

References:

- Ken Roush (Keysight Manager): ken.roush@keysight.com
- Reyna Alvarenga (Keysight Manager): (720)-975-6095.
- Barb Thomas (Keysight Manager): (303)-506-3375.