

# Erick Rayas

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10058 Densmore Ave. North Hills, CA, 91343

## CAREER OBJECTIVE

Quality-oriented college student with 6 years of work experience and proven knowledge of customer satisfaction. Praised as detail-oriented by my peers and reliable for the focus of contributing to job success.

## EXPERIENCE

### Home painter associate

*Premier Painting, North Hills, CA 91343 / July 2019 - January 2021*

Helped set up houses for preparation for painting, touch-up, etc. utilizing water pressure, cleaning tools, painting tools, paint, wall crack filling, masking tape, etc.

### Seasonal floor associate

*Old Navy, 9301 Tampa Ave Space 42, Northridge, CA 91324 / March 2021 - July 2021*

Recovered clothing by folding, hanging, and arranging clothes into specified locations. Assisted customers on the floor with any questions and encouraged them to sign up for the Navist rewards program for free customer benefits.

### Seasonal customer service associate

*Walgreens, 18430 Sherman Way, Reseda, CA 91335 / June 2021 - September 2021*

Recovered and organized items in the aisles of the store, stocked items to shelves, attended to customer service, ensured customers found what they needed, took out the trash, and assisted customers with carrying their purchases to their vehicles.

### Team member

*Kids Empire, 19500 Plummer St, Northridge, CA 91324 / September 2021 - September 2023*

Ensured customer service through various roles as a party host, multitasker, floor monitor and cleaner, customer check-in, working and maintaining the snack bar, restarting arcade machines when out of service, and supervising children at the playground.

### Host

*Denny's, 3060 N San Fernando Rd, Los Angeles, CA 90065 / October 2023 - May 2024*

Ensured customer service by greeting and seating guests while handing them silverware and menus, determining the next available seats for upcoming guests, cashing out guests, assisting guests to ensure they are taken care of, taking tables when needed, taking to-go orders, bagging and handing out to-go orders.

### **Retail Sales Associate**

*AutoZone, 10359 Sepulveda Blvd, Mission Hills, CA 91345 / May 2024 - April 2025*

Assisted customers with searching for auto parts and accessories, disposed used oil and oil containers, disposed of used batteries, giving customers recommendations on what to use for their autos/projects, cashing out customers, upsold complementary items and items on sale for automotive parts known as WITTDJR, did courtesy services such as battery installations and wiper blade installations, did ob2 scans for customer vehicles to help identify check engine light codes, maintained overstock, unloaded shipped pallets to sales floor, cleaned and maintained sales floor.

## **EDUCATION**

### **Valley Academy of Arts and Sciences Granada Hills, CA 91343**

*High School Diploma (June 2019)*

### **Los Angeles Mission College Sylmar, CA 91342**

*Degree of Associate of Science for Transfer Mathematics (December 2022)*

*Degree of Associate of Science for Transfer Computer Science (June 2023)*

### **California State University Fullerton, CA 92831**

*Degree of Bachelor of Science Computer Science and Computer Engineering with military science minor*

## **ADDITIONAL SKILLS**

- Bilingual in English and Spanish
- Software experience
- Communication via phone, text, and social media
- Planner via email, social media, and calendar events







