# **Eric Lin**

## **Education**

#### **University of Waterloo**

Sep 2021 - Apr 2026

#### Honours Bachelor of Applied Science, Systems Design Engineering (Junior 3A)

- Relevant Coursework: Human Factors in Design, Human Resources Management, Data Structures & Algorithms, Systems Models
- Cumulative GPA: 3.8/4 (88%)

# **Experience**

## **Texada Software**

Jan 2024 - Apr 2024

#### **Technical Project Manager**

- Led strike team of 6 developers and designers to launch a client-requested quoting application over a 3-month timeline, regularly collaborating with Product and client to ensure alignment, resulting in a 95% user satisfaction rating post-launch.
- Guided ISO/SOC security compliance changes with employees across the company, increasing compliance percentage by 20% before audit deadline.

#### Innovapost

May 2023 - Aug 2023

#### **Project Manager**

- Directed daily scrums using JIRA for two agile teams working on the Canada Post app, guiding three major projects to completion while improving team velocity by 9% through bi-weekly ceremonies.
- Led four cross-functional teams in defining and updating roadmaps, enabling two additional minor releases per month. Streamlined coordination across teams to ensure timely delivery and continuous product improvement.

#### Nova

Sep 2022 - Dec 2022

#### **Product Manager**

- Proposed, designed, and prototyped a 3 year roadmap for a web-based video commercial creator with user flows, mockups, and wireframes made in Figma.
- Conducted user research on over 200 clients and 3,000 platform users through A/B testing and data-driven insights from MySQL queries to prioritise feature development, resulting in a 15% increase in user engagement.

#### de Souza Institute

Jan 2022 - Apr 2022

# **DevOps Engineering Intern**

 Developed and launched a React-based virtual library collecting medical articles from across the internet, optimising performance for 18,000+ medical professionals.

# **Projects**

## G-Aim

- React web app simulating a video game aim trainer primarily built off Three.is.
- Connected using MongoDB to store leaderboard scores, Express.js to handle routing, and Axios to handle the API calls.

## **Tools**

#### **Product**

JIRA, Aha, Posthog, Postman, Miro, Lucid, Mailchimp, SurveyMonkey, Visio, Confluence, PowerBl

#### **Development**

React, MySQL, HTML, CSS, Javascript, MongoDB, Express.js, Python, C/C++, Java,

#### Design

Figma, Adobe Photoshop, After Effects, Premiere Pro, Xd, InVision, Framer