# Eric Miller

[ericmailr.github.io/resume](https://ericmailr.github.io/resume)  |  (208) 409-6412  |  ericmiller.code@gmail.com

## SKILLS

**Web Development Stack**
- Ruby on Rails, React, JavaScript, Heroku.

**Languages & Tools**
- Ruby, Java, HTML, CSS, Bootstrap, SQL, Webpack, RSpec.

**Abilities**
- Deploy responsive websites with Model-View-Controller Programming and RESTful APIs.
- Design interactive UIs with efficient, encapsulated components.
- Develop applications using Object-Oriented Programming.
- Apply Test-Driven-Development by designing test suites with RSpec framework.
- Manage projects and write code with Git Version Control, Linux, VSCode, and Vim.
- Analyze and interpret data using Matlab scripting and computing platform.

## EDUCATION & TRAINING

**BS in Applied Mathematics, Minor in Computer Science**                     Dec. 2016
Boise State University                                                        Boise, ID
- Cum Laude: 3.7 GPA.
- Dean's List with Highest Honors for 4 semesters.

**The Odin Project**                                                         Mar. 2021
Web Development Bootcamp                                                 Los Angeles, CA

## WORK EXPERIENCE

**CaptionCall**                                                    Feb. 2013 – Present
*Captioning Agent*                                                        Meridian, ID
- Operate telecommunications software and submit bug reports to resolve IT errors.
- Render verbatim transcriptions of phone conversations in real time for individuals who are hard of hearing.
- Maintained one of the top 10 highest call accuracy scores company-wide (3,000+ Agents) over a quarter.

**Private Math Instruction**                                    Sep. 2018 – Sep. 2019
*Tutor*                                                             Treasure Valley, ID
- Provided tutoring on mathematical concepts, including arithmetic, calculus and differential equations.
- Raised student math grades by as much as 3 letter grades.

**Ross Dress For Less**                                         Sep. 2012 – Feb. 2013
*Sales Associate*                                                         Boise, ID
- Operated cash register and assisted customers on the sales floor.
- Unloaded, processed, and placed merchandise at a rate that exceeded store performance standards.

**Gandolfo's Delicatessen**                                     Apr. 2010 – Apr. 2012
*Shift Leader*                                                           Meridian, ID
- Supervised and trained employees each day, ensuring timely completion of daily task list.
- Completed daily cash audit spreadsheet and balanced tills.