Eric Miller

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SKILLS

Web Development Stack
- Ruby on Rails, React, JavaScript, Heroku.

Languages & Tools
- Ruby, Java, HTML, CSS, Bootstrap, SQL, Webpack, RSpec.

Abilities
- Deploy responsive websites with Model-View-Controller Programming and RESTful APIs.
- Design interactive UIs with efficient, encapsulated components.
- Develop applications using Object-Oriented Programming.
- Apply Test-Driven-Development by designing test suites with RSpec framework.
- Manage projects and write code with Git Version Control, Linux, VSCode, and Vim.
- Analyze and interpret data using Matlab scripting and computing platform.

EDUCATION & TRAINING

BS in Applied Mathematics, Minor in Computer Science   Dec. 2016
Boise State University   Boise, ID
- Cum Laude: 3.7 GPA.
- Dean's List with Highest Honors for 4 semesters.

The Odin Project   Mar. 2021
Web Development Bootcamp   Los Angeles, CA

WORK EXPERIENCE

Vitac   July 2021 – Present
Realtime Captioner   Remote
- Produce transcriptions for live broadcasts, including news, sporting events, and government meetings.
- Created software that reduces event preparation time by over 100%. (ericmailr.github.io/caption-tools/)
- Maintain 98.5% accuracy score at over 140 words per minute as required for more high-profile clients.

CaptionCall   Feb. 2013 – Sep. 2021
Captioning Agent   Meridian, ID
- Operated telecommunications software and submitted bug reports to resolve IT errors.
- Rendered verbatim transcriptions of conversations in real time for individuals who are hard of hearing.
- Maintained one of the top 10 highest call accuracy scores company-wide (3,000+ Agents) over a quarter.

Private Math Instruction   Sep. 2018 – Sep. 2019
Tutor   Treasure Valley, ID
- Provided tutoring on mathematical concepts, including arithmetic, calculus and differential equations.
- Raised student math grades by as much as 3 letter grades.

Gandolfo's Delicatessen   Apr. 2010 – Apr. 2012
Shift Leader   Meridian, ID
- Supervised and trained employees each day, ensuring timely completion of daily task list.
- Completed daily cash audit spreadsheet and balanced tills.