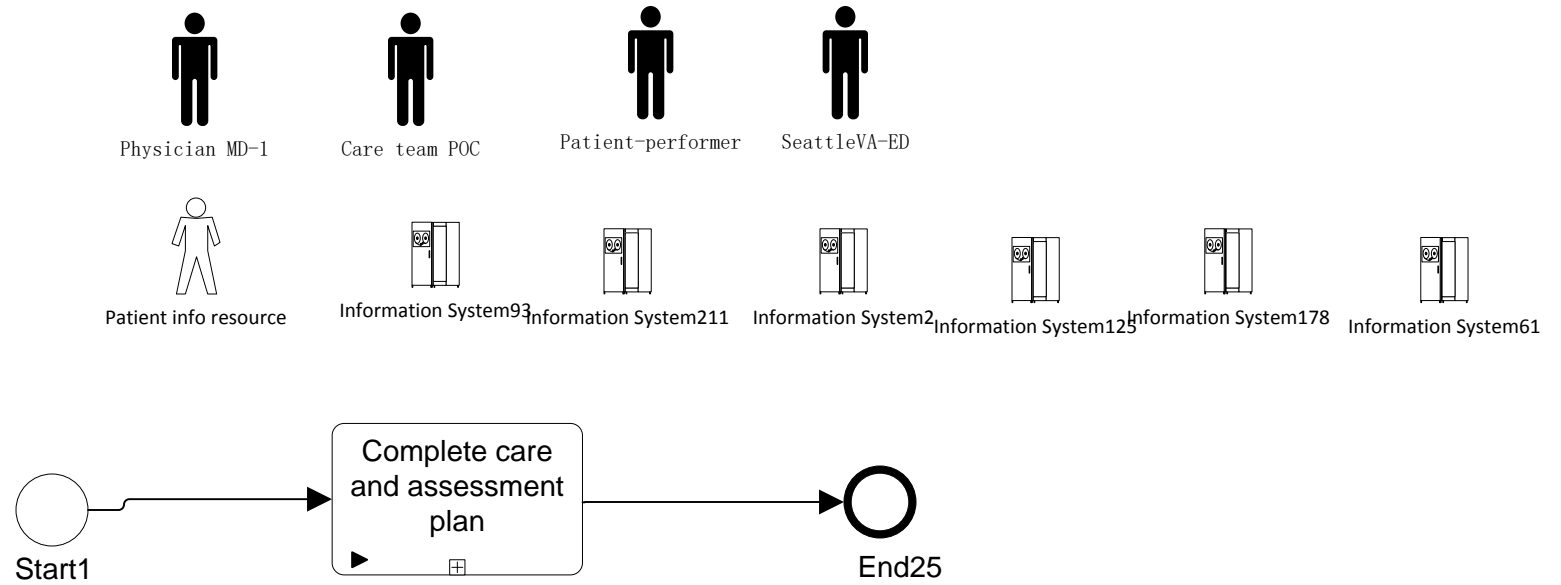
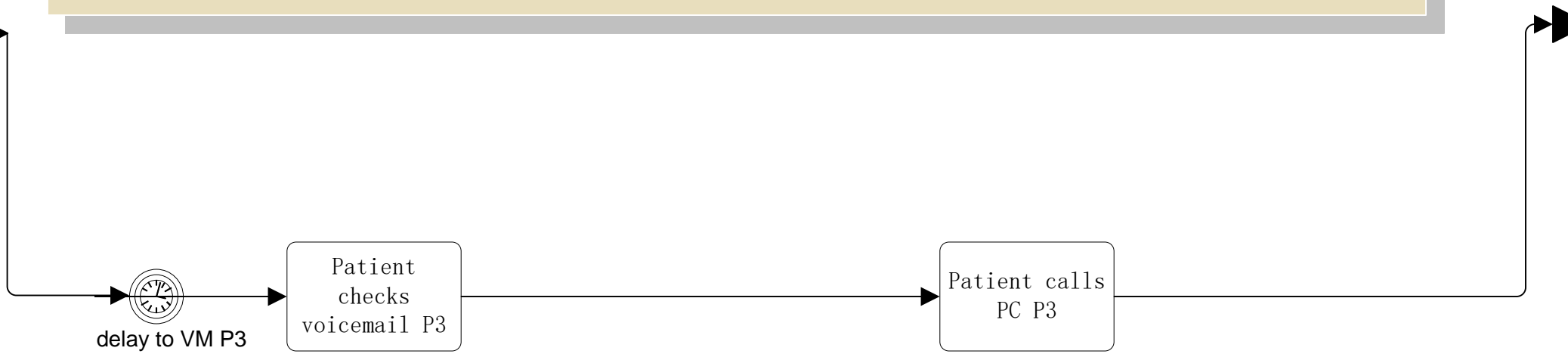


Priority Contact  
PC-7-28-14a  
regenerated  
(normative flow)

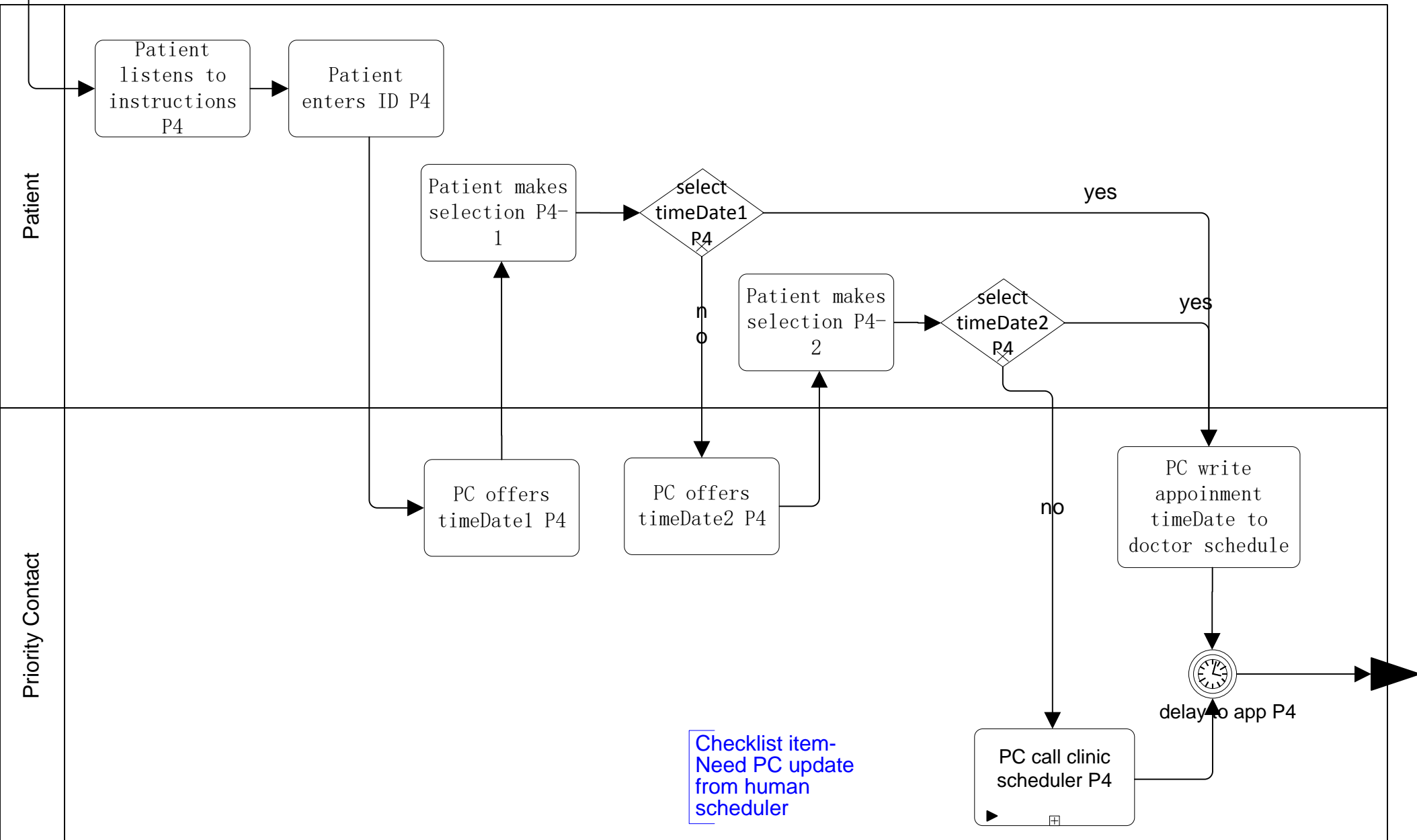


Need to check policy  
if patient declines  
both offered times

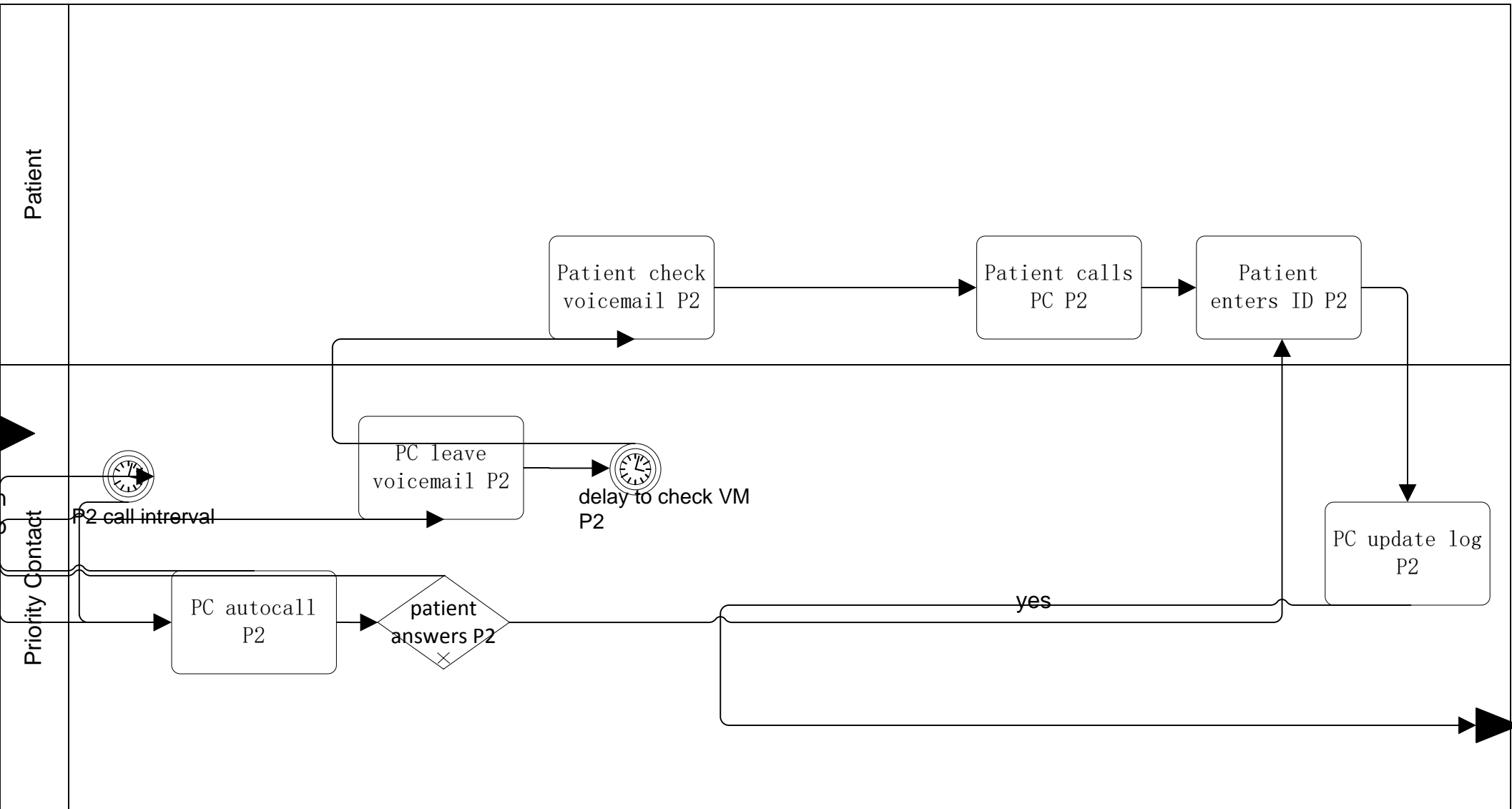
## Process Patient voicemail actions P3



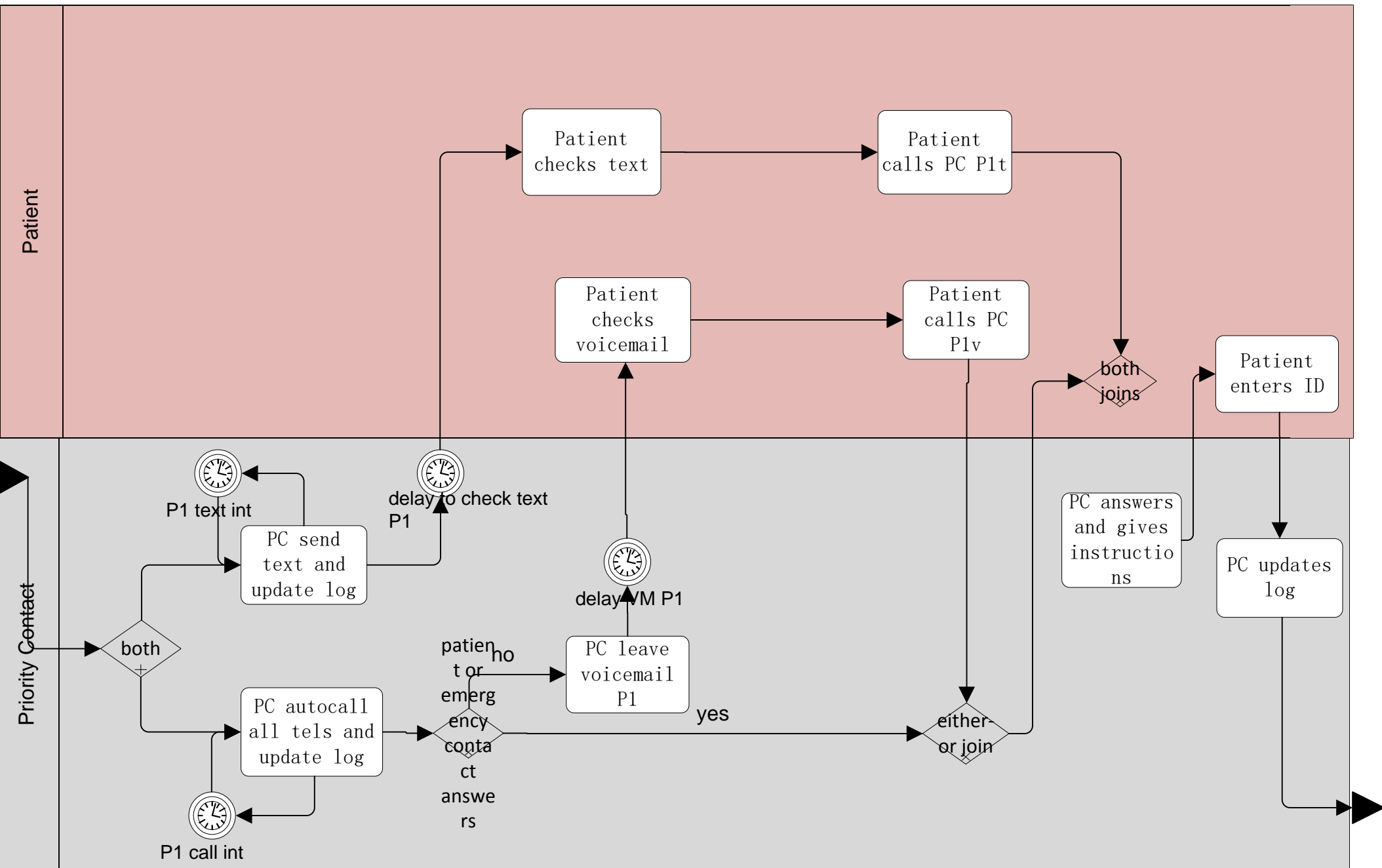
# Process Make phone clinic appointment P4



# Process PC carry out contact plan P2

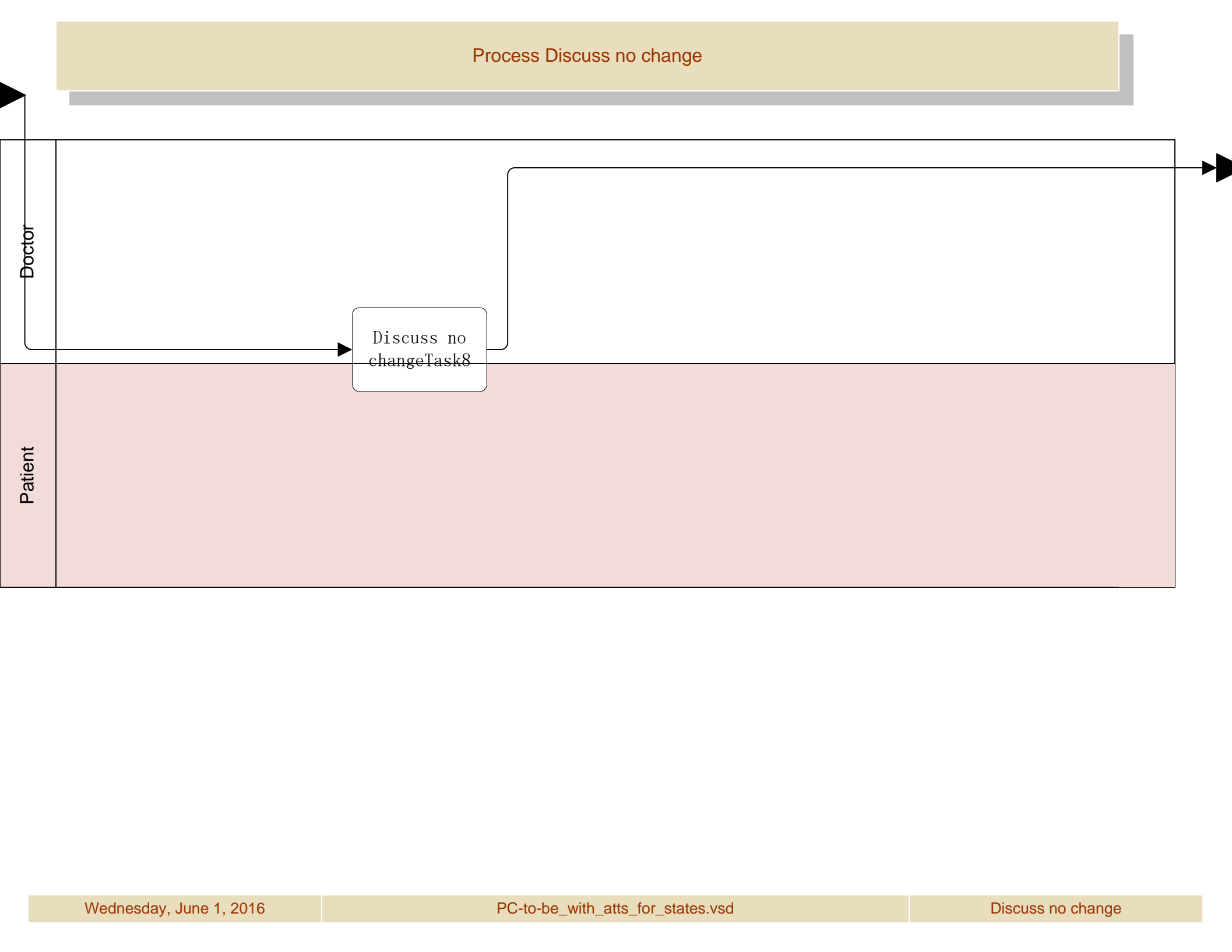


# Process PC carry out contact plan P1

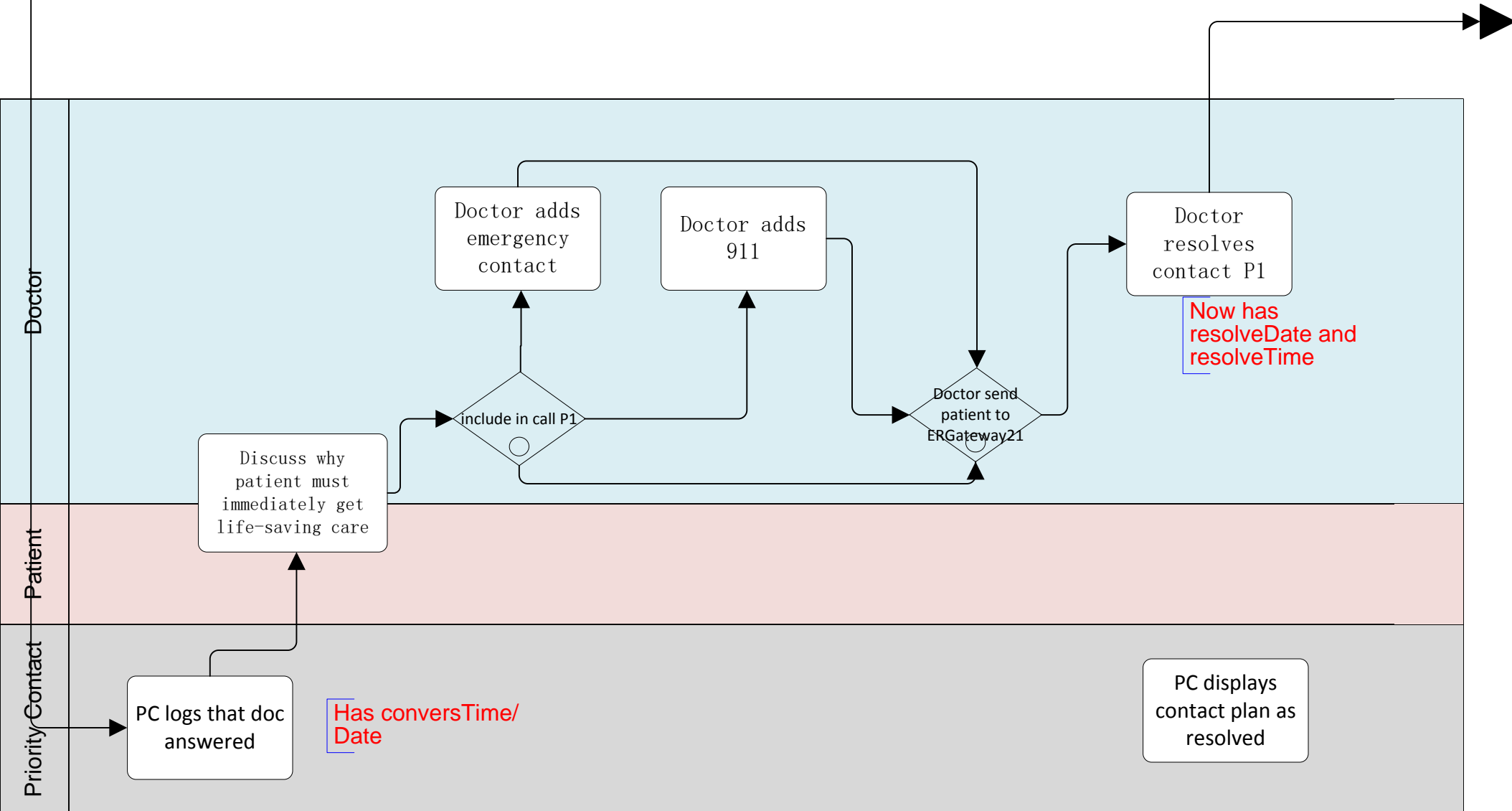


## Process Doctor inform patient of results



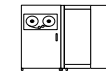
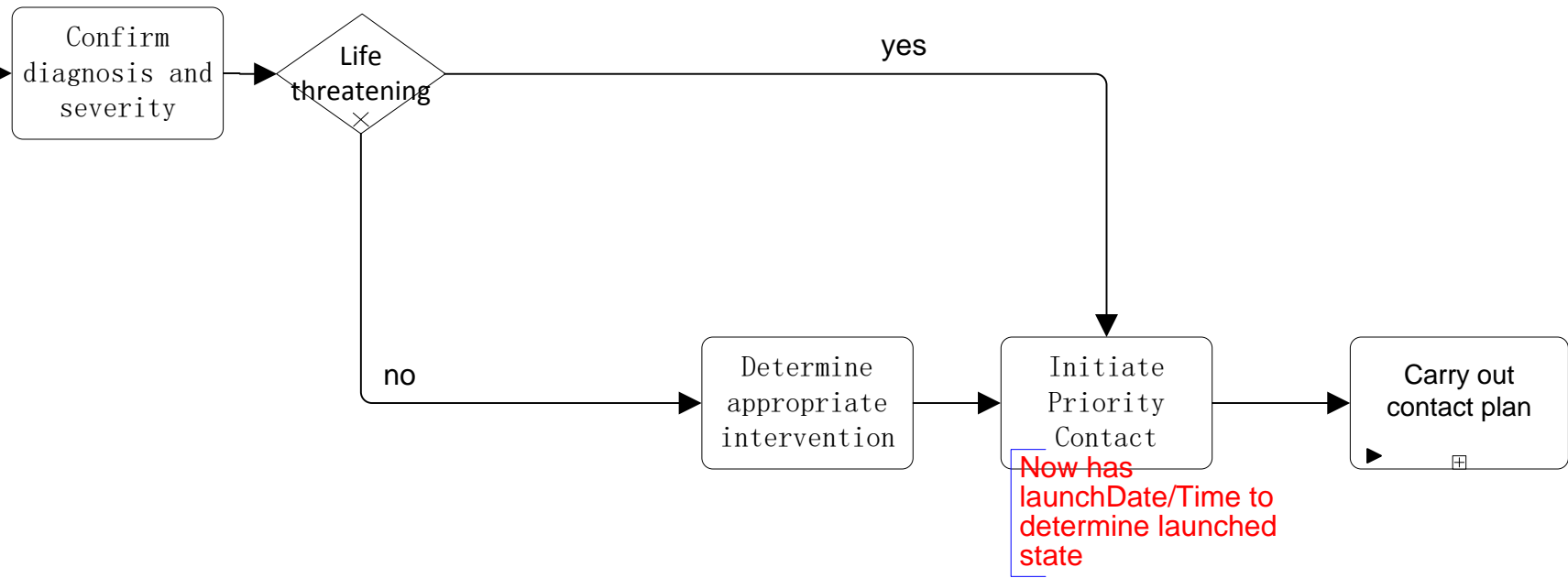


## Process Doctor send patient to ER



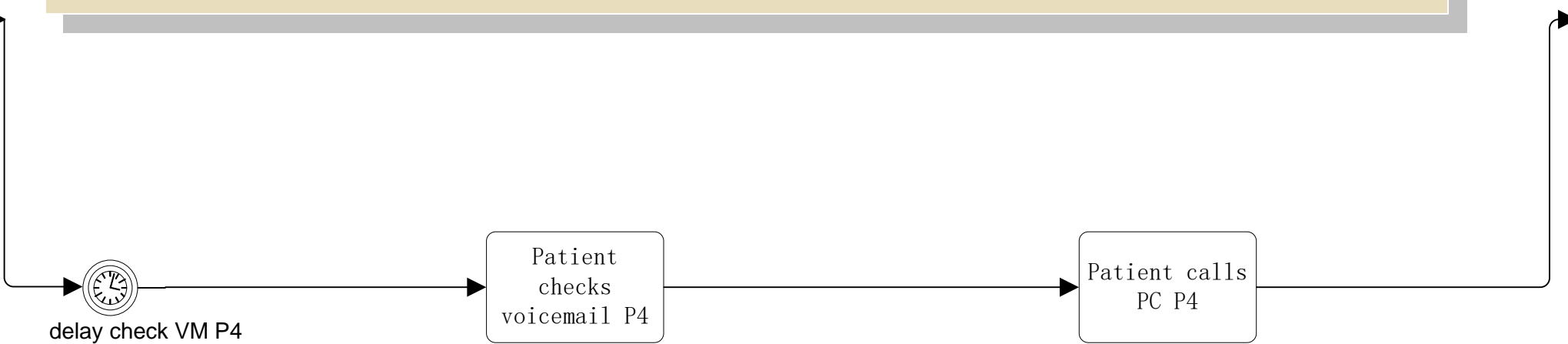


## Process Complete care and assessment plan



Complete care and assessment planInformation System12

Process Patient voicemail actions P4



## Process PC call clinic scheduler P3

scheduler  
answers

yes

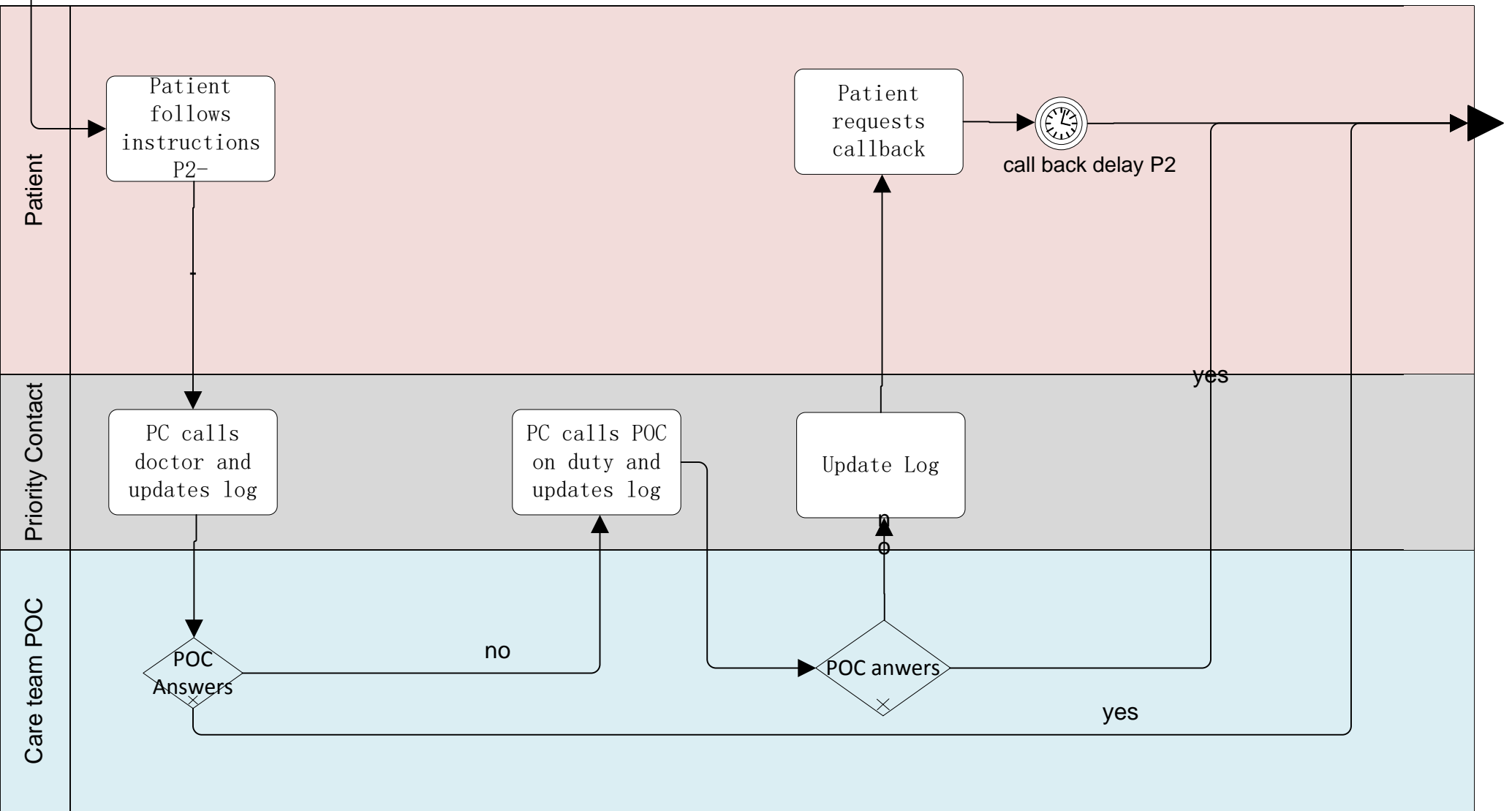
Patient  
selects  
timeDate P3

Checklist- must update doctor's schedule  
and also status of contact plan to PC

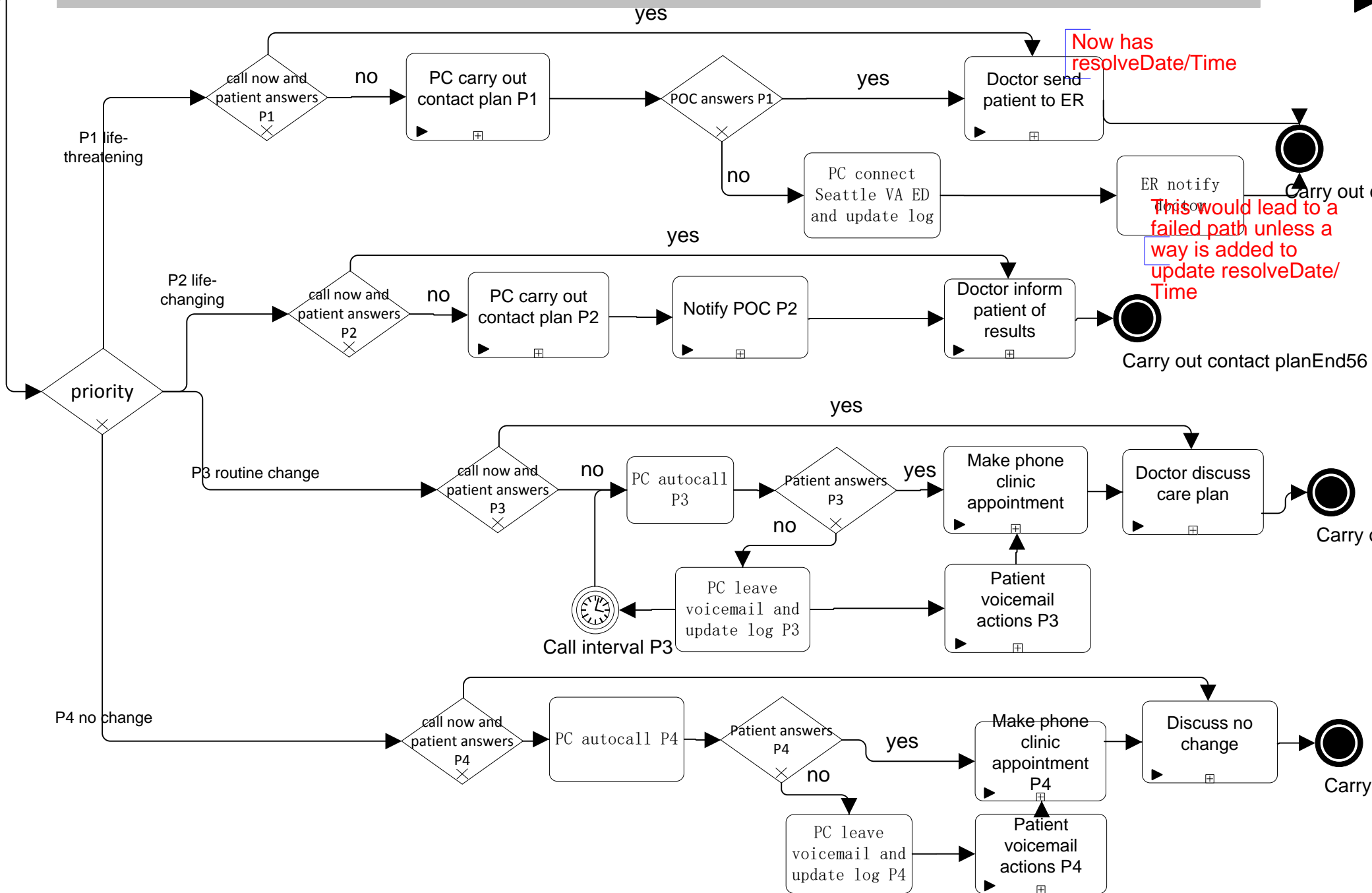
no

PC call clinic scheduler P3End12

# Process Notify POC P2



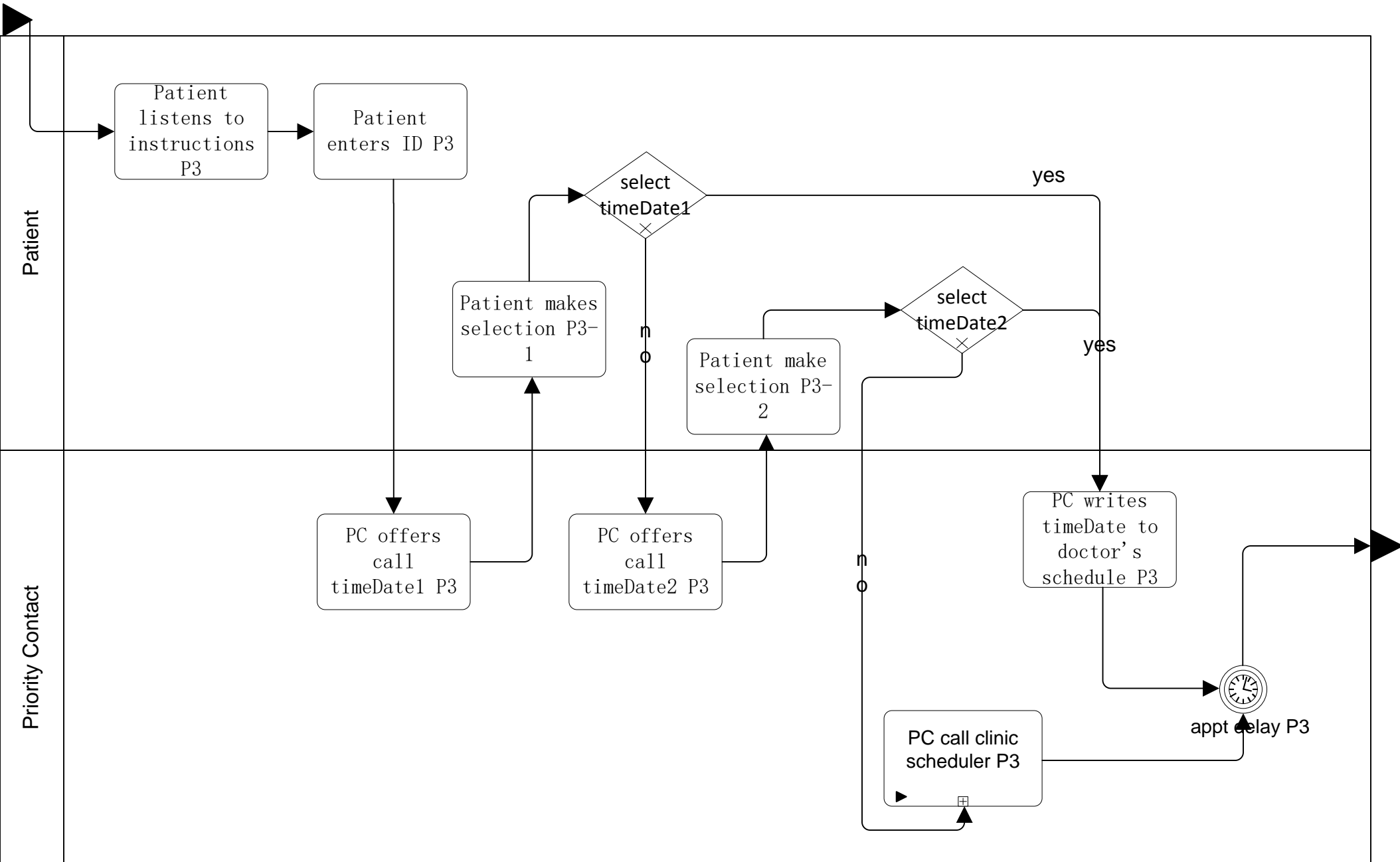
# Process Carry out contact plan



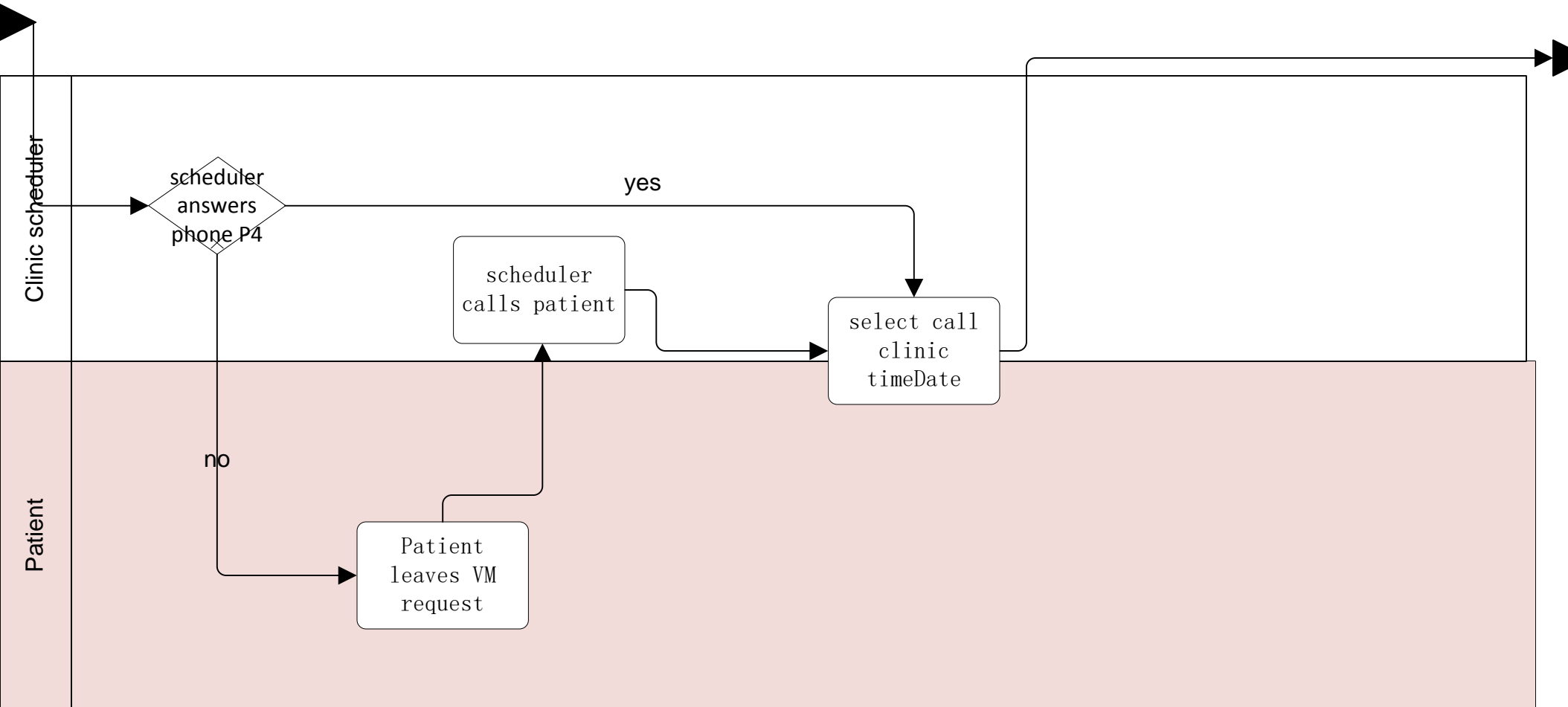
Now has resolveDate/Time

This would lead to a failed path unless a way is added to update resolveDate/Time

## Process Make phone clinic appointment



# Process PC call clinic scheduler P4



Process Doctor discuss care plan

