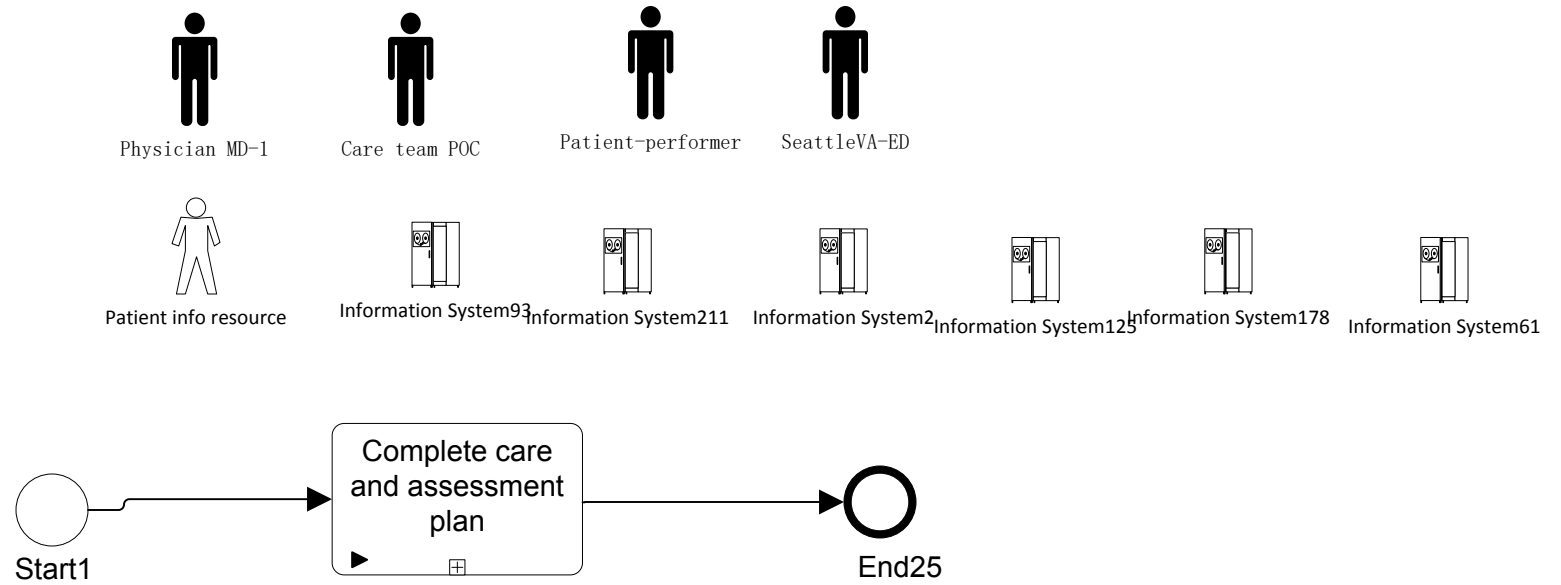
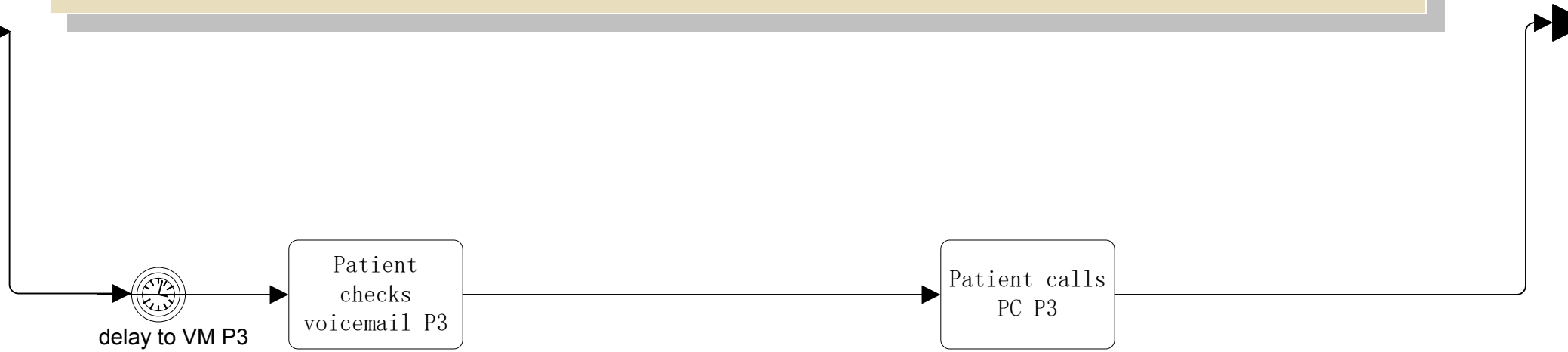


Priority Contact
PC-7-28-14a
regenerated
(normative flow)

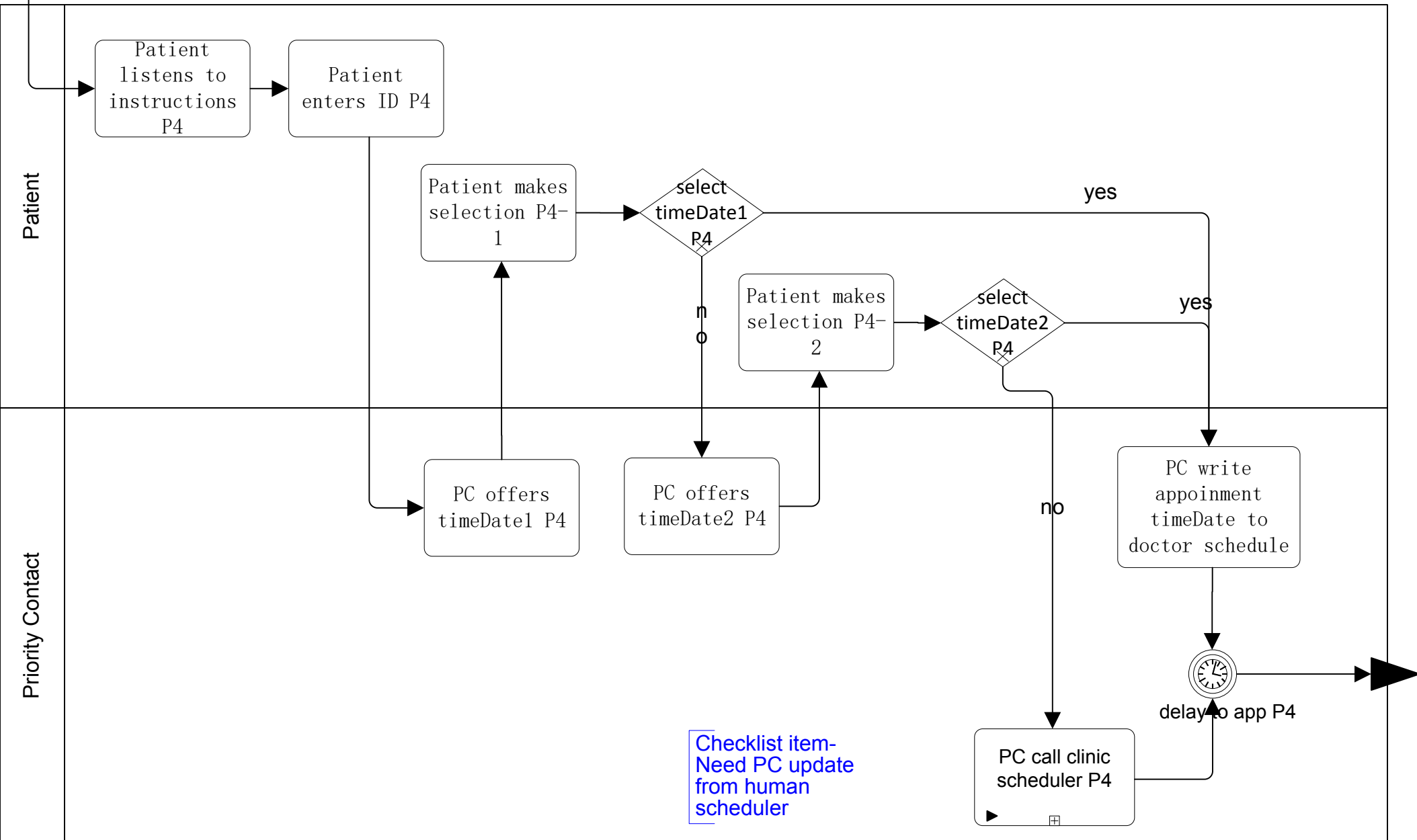


Need to check policy
if patient declines
both offered times

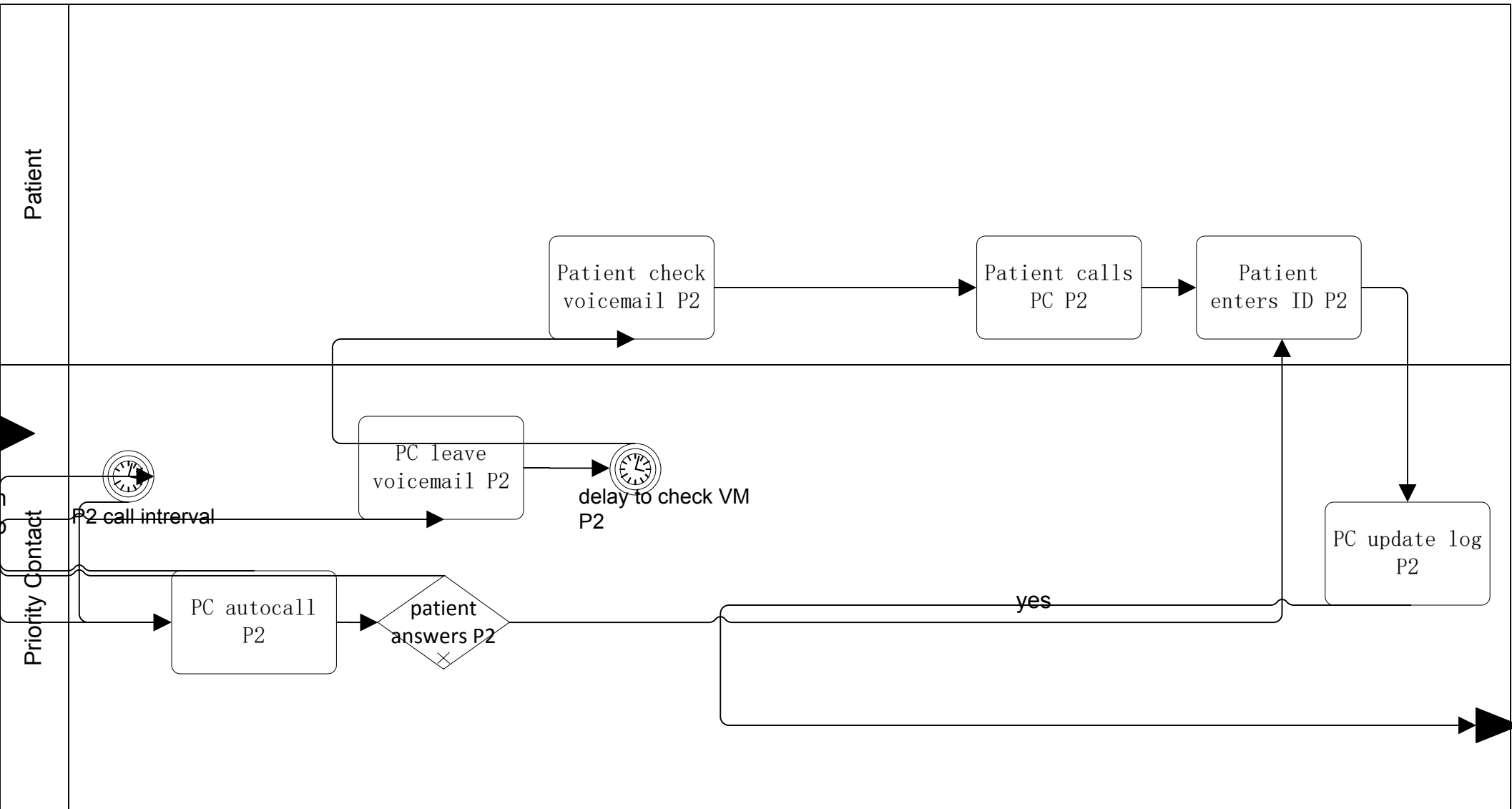
Process Patient voicemail actions P3



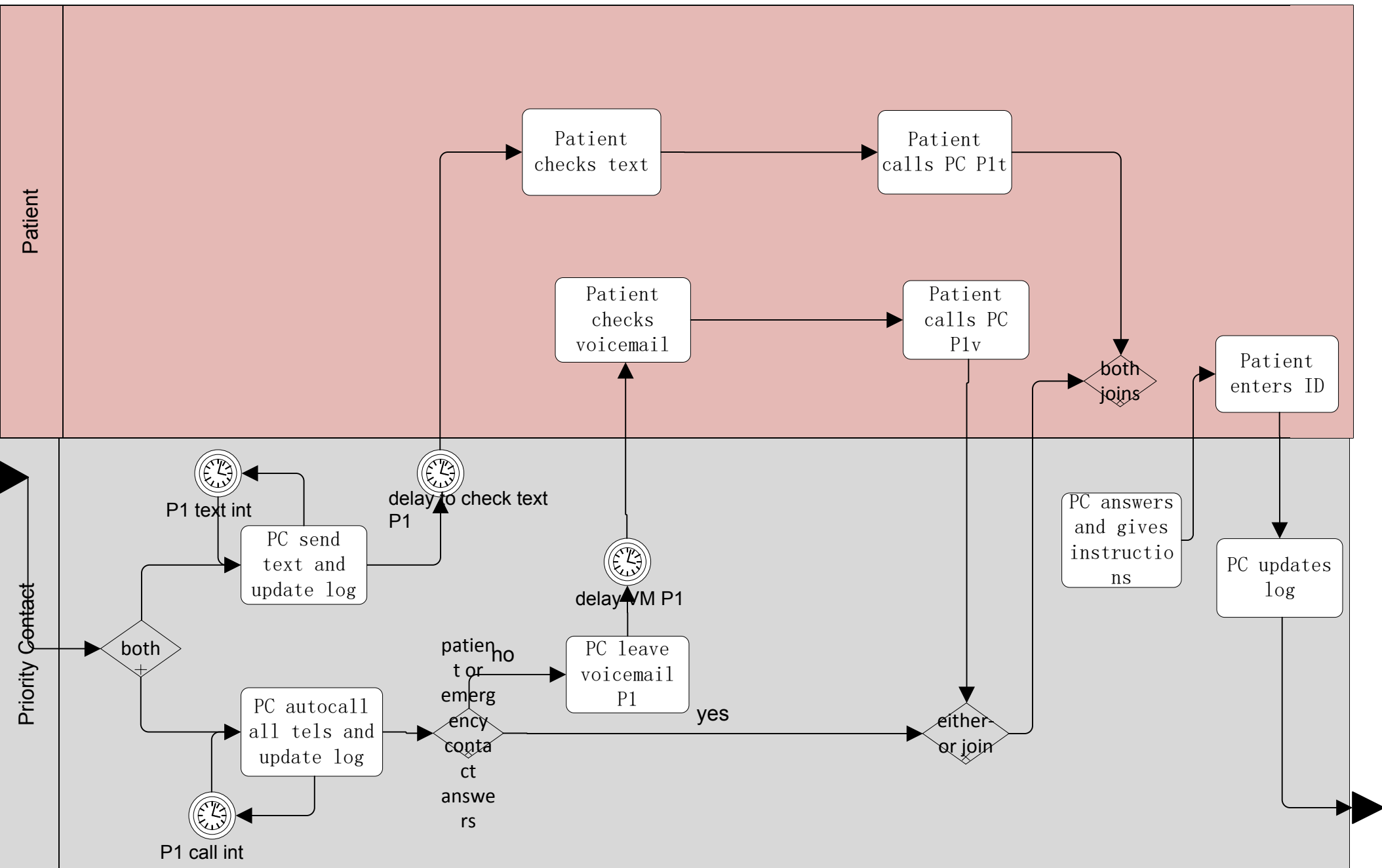
Process Make phone clinic appointment P4



Process PC carry out contact plan P2

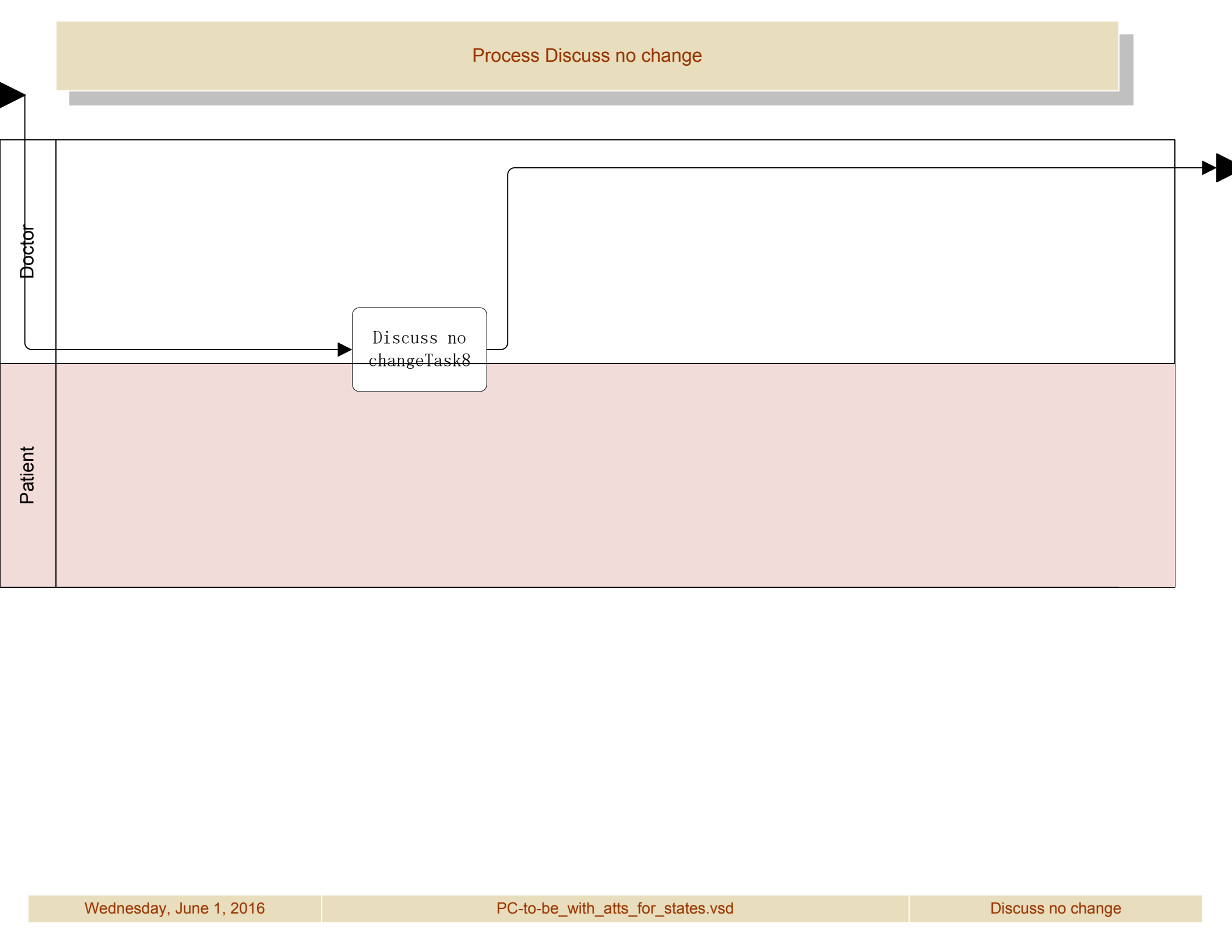


Process PC carry out contact plan P1

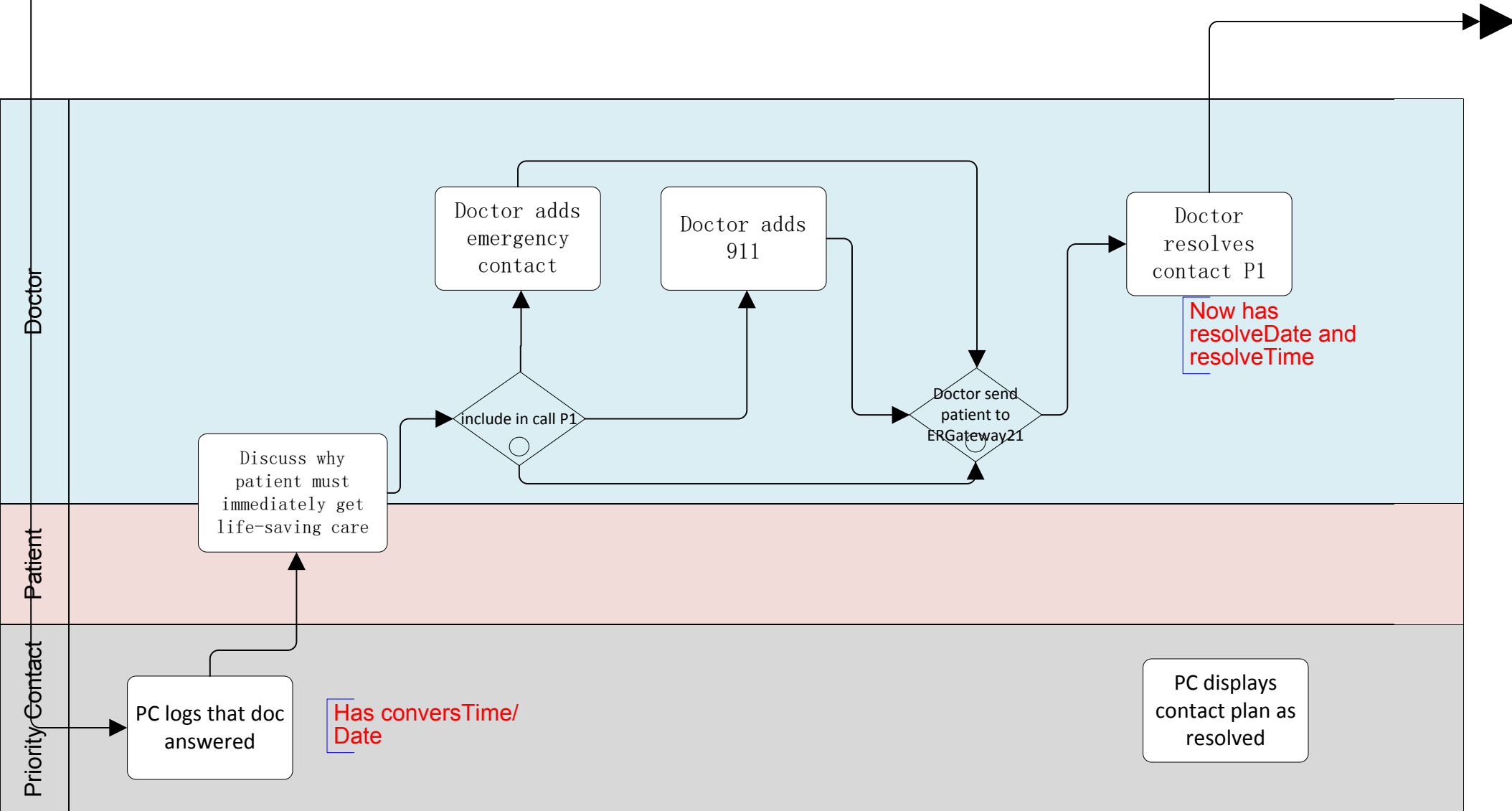


Process Doctor inform patient of results

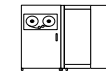
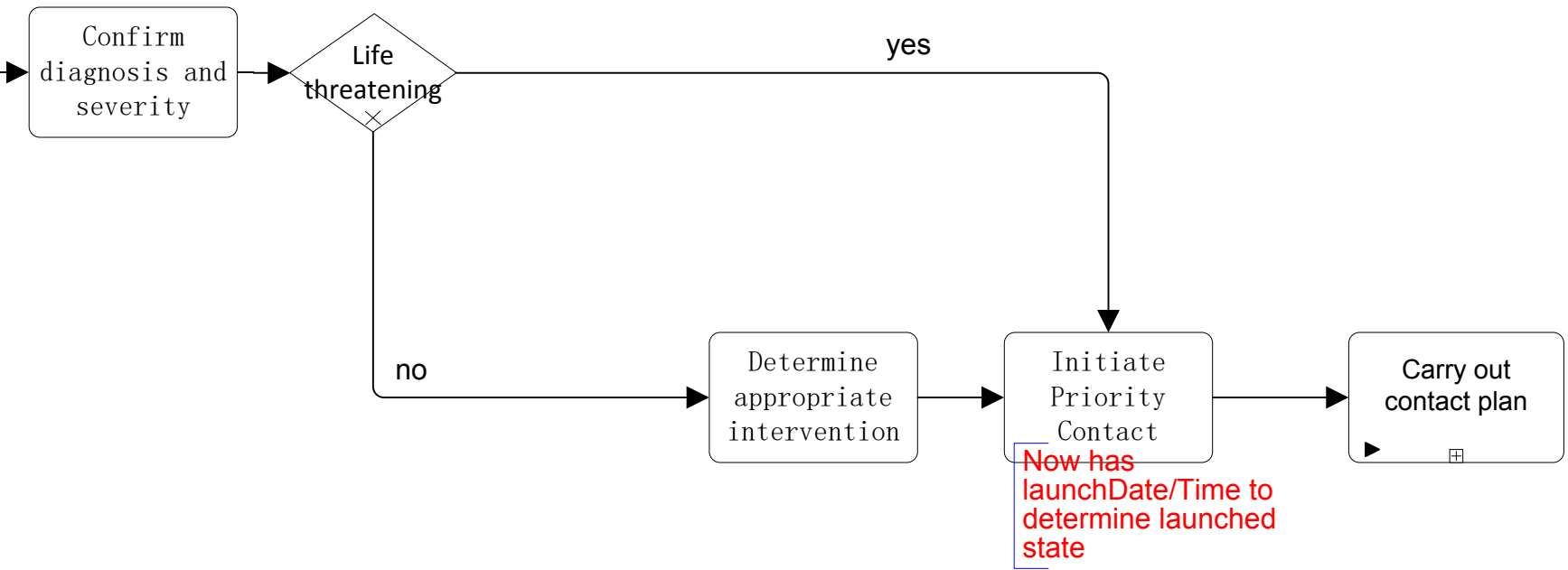




Process Doctor send patient to ER

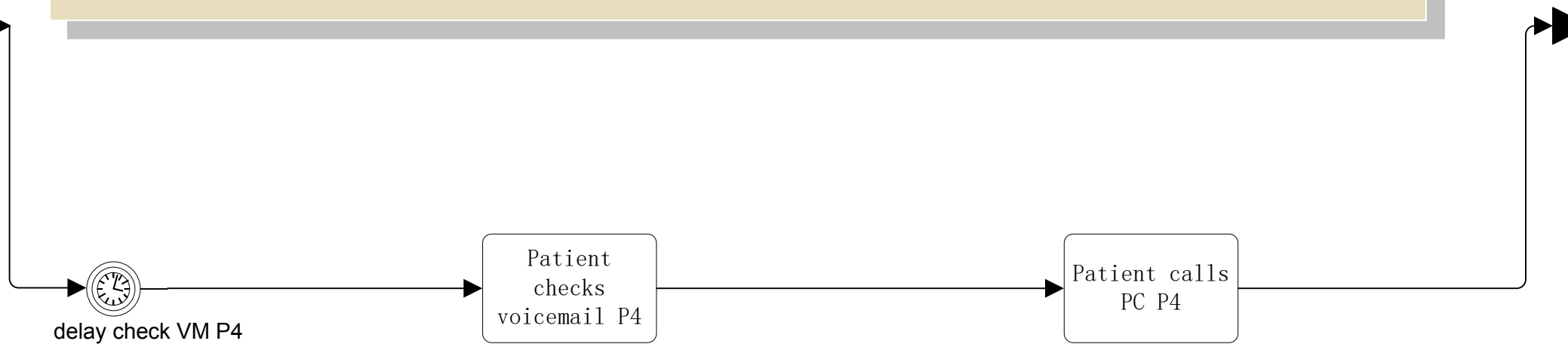


Process Complete care and assessment plan



Complete care and assessment planInformation System12

Process Patient voicemail actions P4



Process PC call clinic scheduler P3

scheduler
answers

yes

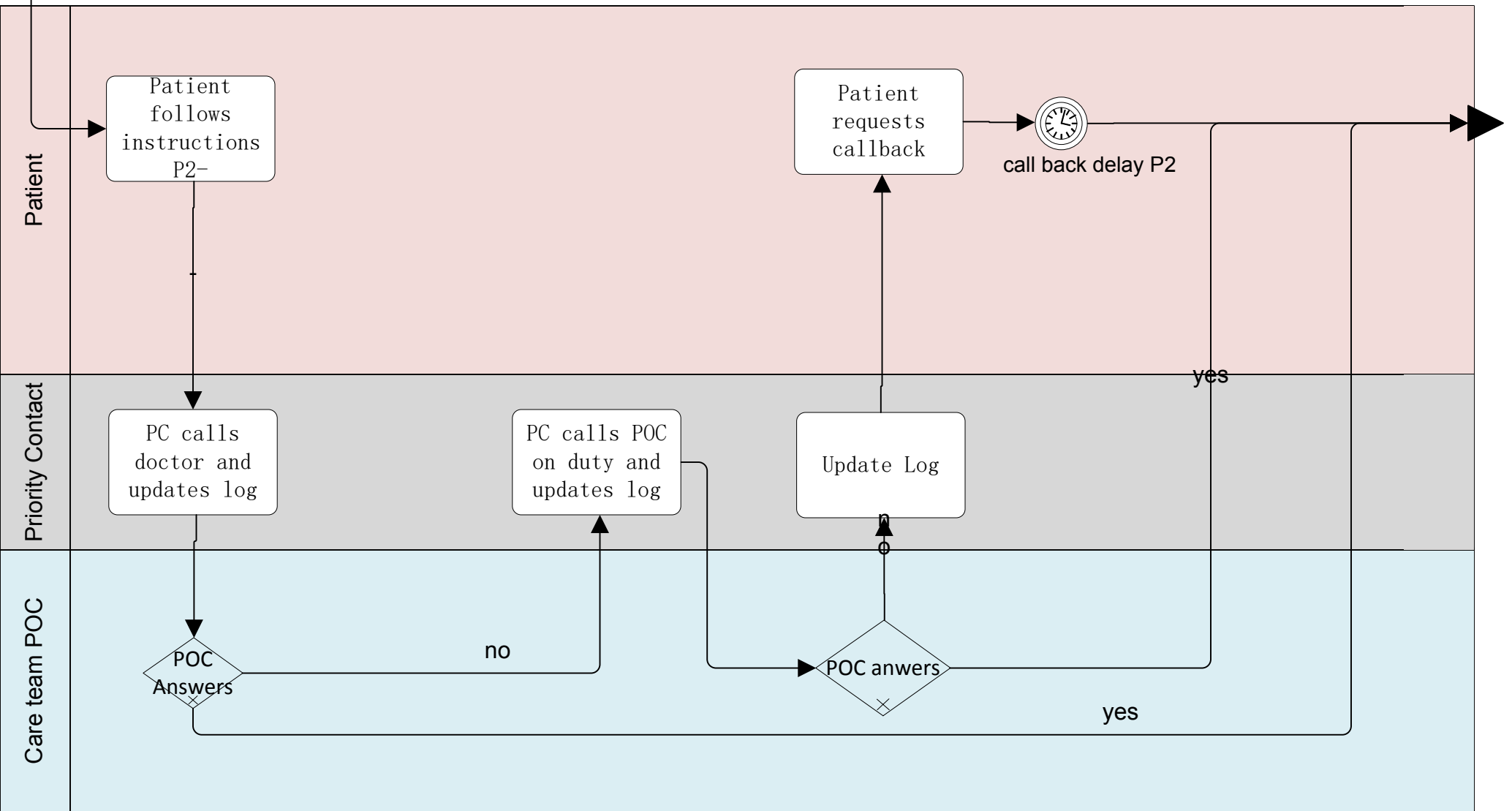
Patient
selects
timeDate P3

Checklist- must update doctor's schedule
and also status of contact plan to PC

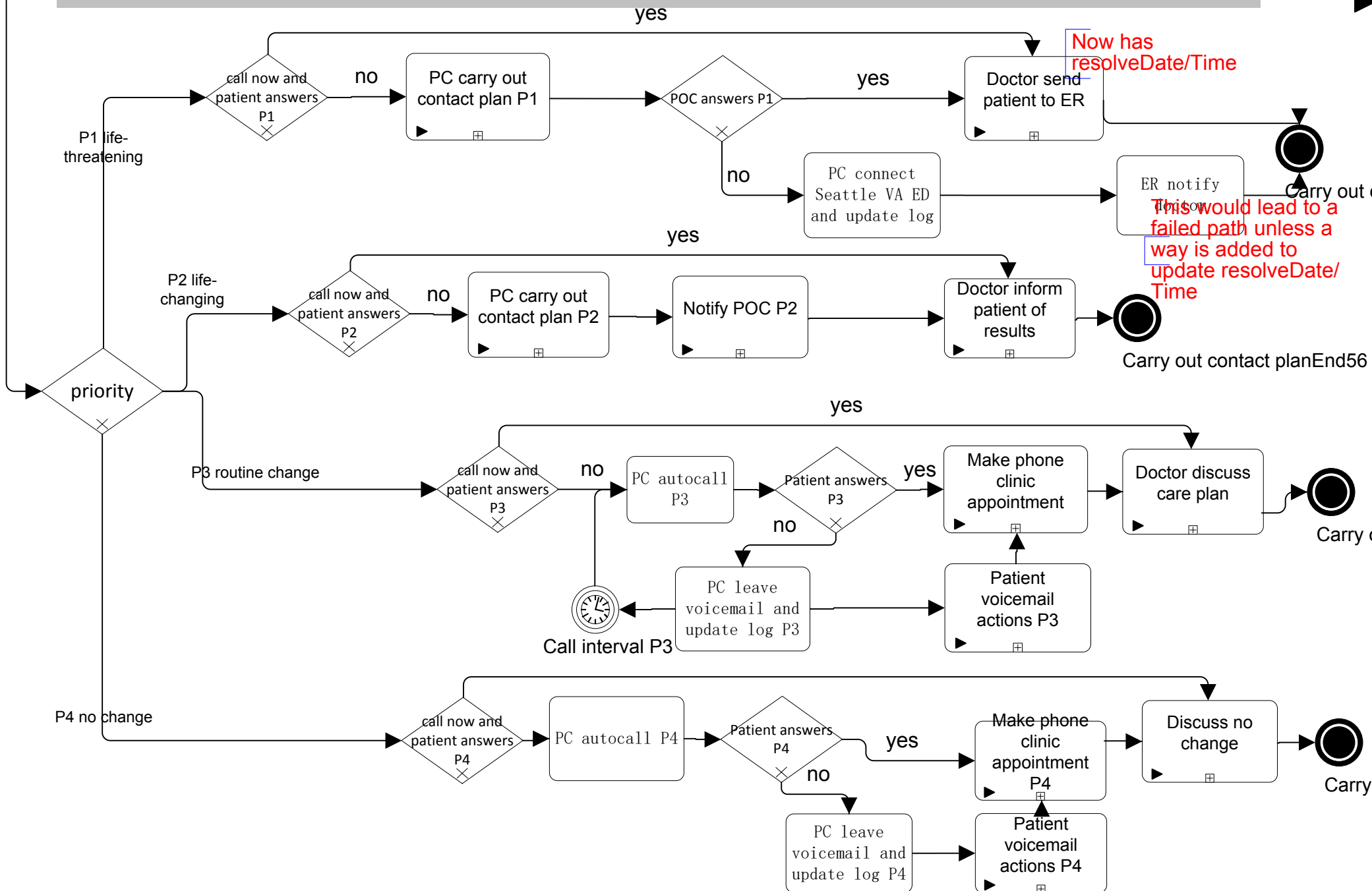
no

PC call clinic scheduler P3End12

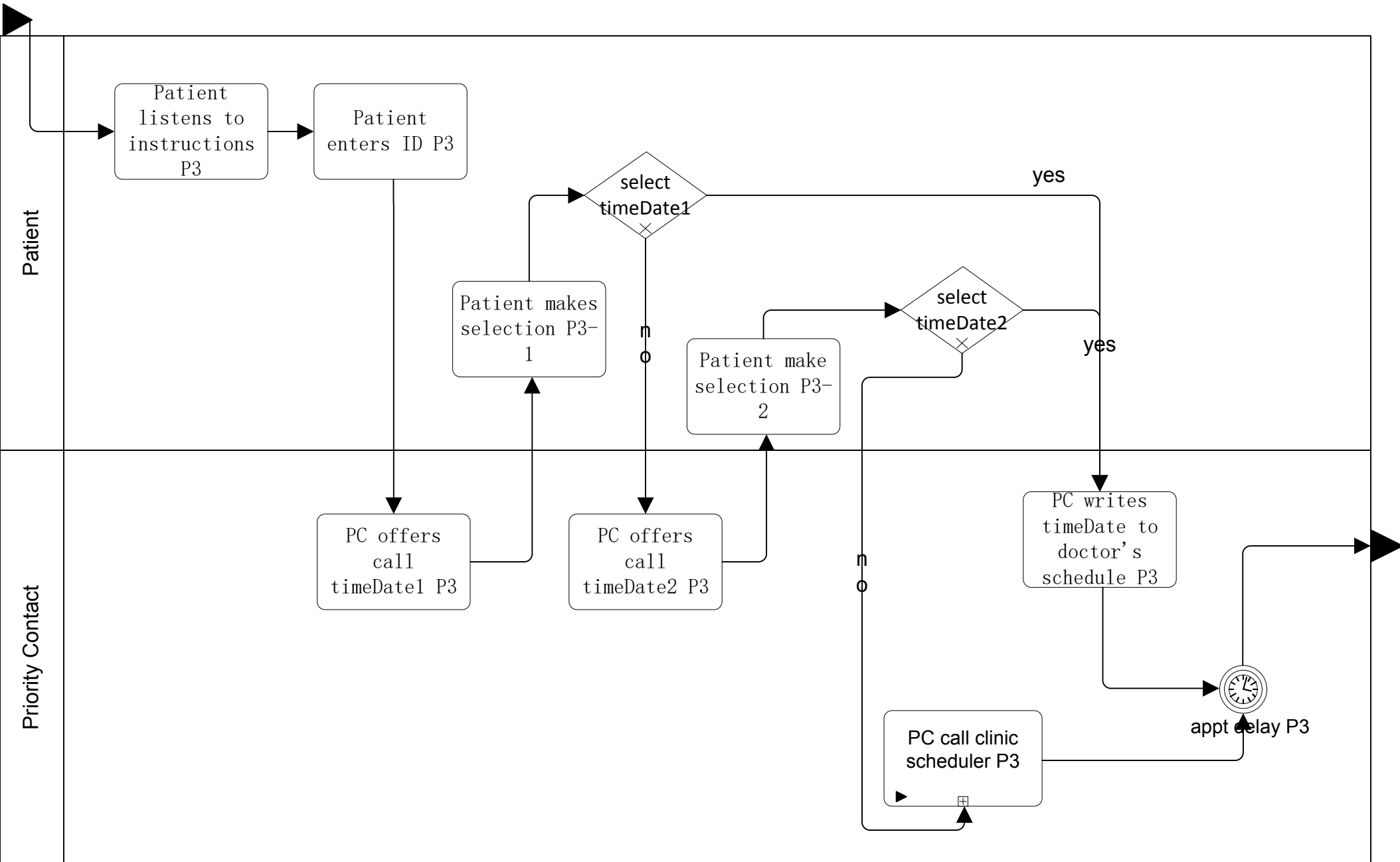
Process Notify POC P2



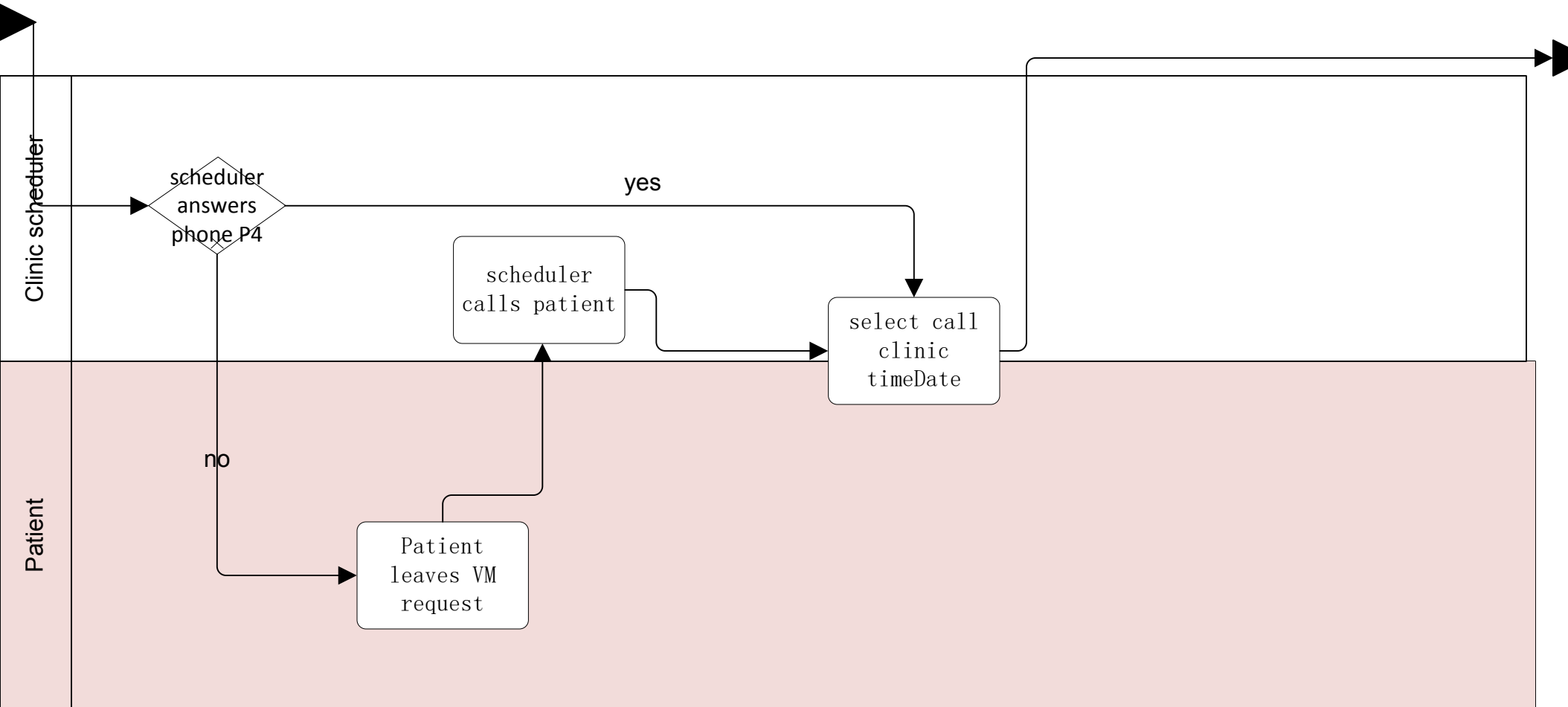
Process Carry out contact plan



Process Make phone clinic appointment



Process PC call clinic scheduler P4



Process Doctor discuss care plan

