

ERIC MULLER

BUSINESS ANALYST AND SOFTWARE DEVELOPER

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PROFILE

In my most recent position I was a compliance application support specialist and project manager. I excel in situations that require strong social and communication skills. I am completing a coding bootcamp to gain software development experience. I am looking for a position that I can bring my project management experience to, while also adding my growing technical knowledge.

SKILLS

Project Management
Business Analysis
Python
C#/.NET
HTML & CSS
Javascript
SQL

PROJECTS

- Managed the creation of an invoicing software
- Managed an API implementation for our customer software
- Created a Library Database using SQL
- Built a multiple desktop apps in Python
- Built a Python Phonebook app and database
- Used C#/.NET's MVC to create robust websites with database functionality
- Created a pizza ordering website/software with HTML, CSS, and JS

EXPERIENCE

The Tech Academy

Software Development Student
November 2018 - May 2019

- Created multiple websites using HTML, CSS, and Javascript utilizing tools like Bootstrap and jQuery to propel my development
- Using Python I designed and created multiple applications with features and tools like Django, GUIs and access to SQLite Databases
- Built and managed databases using SQL Server and SQLite
- Created various applications with the C#/.NET Framework using MVC

Sumitomo Mitsui Banking Corporation

Business Analyst - Compliance
KYC (Know Your Customer) Specialist
September 2015 - November 2018

- Became the KYC/Compliance Application Manager's first backup
- Analyzed, evaluated, and solved productions issues in the KYC system
- Created and analyzed reports using IBM Cognos to better make proper business decisions
- Assisted with the creation and launch of all current enhancements and bug fixes on the KYC system
- Trained and supported a diverse set of users on the KYC system and also created how to documents

EDUCATION

Penn State University

Bachelors in Marketing
Minor in International Business
2011 - 2015

ADDITIONAL SKILLS

- Microsoft Office
- Tableau
- Git/Github
- Microsoft Visual Studio
- IBM Cognos