

**Security Analyst****1** years Security Analysis, Threat/Risk Mitigation**1** years Incidence Response, Optimization, Data Security**3** years Process Re-engineering, Policy Development, Cost Saving**Professional Profile**

**Meticulous and passionate Security Analyst with 2+ years of experience in Azure cloud infrastructure and Sentinel SIEM. Microsoft Security Operations Analyst with positive results in incident handling, vulnerability research, mitigation, and management.** Executes ethical hacking and penetration tools. Detects, responds to, and resolves security incidents. Strong communication and people skills, explains advanced security and technical concepts to non-technical audiences. Optimizes systems performance, delivers security hardening practices, and upgrades technological improvements. Applies cost-effective decision-making and usability.

**Areas of Expertise**

**Leadership / Influence / Execution:** Security, Risk Mitigation, Threat Detection, Compliance, Vulnerability Management, Cost Saving, Optimization, Migration, Process Re-engineering, Mobile Device Management (MDM), Incident Response, Data Security, Policy Development, Access Management, Virus Mitigation, Troubleshooting, Cybersecurity, Time Saving, M&A, Onboarding, Problem Solving, Delivers Results.

**Technology**

Network Security Analysis, IS Hardening, Cybersecurity Protocols, Microsoft/Cloud Technologies

**Professional Experience****SHIFT TECHNOLOGIES, (merged with Carlotz), San Francisco, CA****06/2021 – 07/2023****Security Analyst****02/2023 – 07/2023**

- **Threat Detection Identification/Security:** Orchestrated integration of Elastic, Windows Defender, and CloudGuard; increased identification of potential security threats by 40%.
- **Process Re-engineering/Vulnerability Management:** Pioneered and executed potent vulnerability management process; slashed potential threats by 38% and fortified system security.
- **Cost Saving/Optimization:** Strategically optimized and fine-tuned logs within Elastic Cloud environment; substantially reduced costs by 25% within 3 months.
- **Migration/M&A Technology Alignment:** Orchestrated seamless migration of Carlotz user email, OneDrive, and SharePoint data to Google Workspace; streamlined and unified data ecosystem; aligned with vision of integrating Shift Technologies.
- **Security Breach/Risk Mitigation:** Proactively detected and analyzed anomalous blob storage activity, leveraging Azure Sentinel; notified Engineering team and decommissioned outdated storage account; reduced potential security breaches by 30% and optimized storage costs by 20%.
- **Financial Penalty Reduction/Compliance:** Championed implementation of Cloudguard, a cutting-edge security solution driving continuous posture management; proactively scanned AWS environments; eliminated potential financial penalties; enhanced security posture with proactive monitoring and scanning.

**Microsoft Administrator/Security Analyst, Carlotz/Shift****04/2022 – 01/2023**

- **Mobile Device Management (MDM)/Time Saving:** Transformed MDM with innovative configuration and support for diverse array of 500 enterprise mobile devices; leveraged expertise in Office 365, Intune Standalone, Hybrid (SCCM integration with Intune), and Azure Active Directory environments; implemented streamlined processes, reducing configuration and onboarding time by 25%.
- **Incidence Response/Risk Mitigation:** Proactively identified and swiftly addressed critical vulnerabilities uncovered in Chrome web browser and iOS platform; applied strong problem-solving skills by implementing

timely updates with Intune and ConnectWise across 500 device fleet; enhanced security posture and minimized risk.

- **Security Fortification/Data Security:** Orchestrated seamless integration of Azure Multi-Factor Authentication (MFA) across all privileged accounts, enhancing organization-wide security posture and fortifying against potential breaches; achieved unparalleled results, safeguarding sensitive data with 98% reduction in unauthorized access attempts; significantly declined security incidents.
- **Access Management/Policy Development:** Developed and orchestrated highly effective conditional access policies, guaranteeing fortified access to sensitive data; reduced unauthorized data breaches by 75% in first 6 months of policy implementation.
- **Compliance Policy/Vulnerability Mitigation:** Devised and executed comprehensive device enrollment strategy using Microsoft Intune; onboarded and managed diverse range of devices; meticulously enforced compliance policies; reduced security vulnerabilities by 15% reduction in first quarter.

#### **Tech Ops Intern, Carlotz**

**06/2021 – 04/2022**

- **Network Troubleshooting/Optimization:** Strategically assessed network performance across 12 distinct locations; pinpointed and swiftly mitigated network outages and emerging challenges; achieved uninterrupted connectivity and optimized network operations; ensured seamless operations for critical business functions.
- **Cybersecurity/Virus Mitigation:** Transformed customer computer systems by efficiently eliminating viruses using Windows Defender, applying knowledge of secure browsing practices; enhanced cybersecurity for users and decreased subsequent virus incidents by 30% over 3-month period.
- **Policy/Security/Access:** Orchestrated and implemented comprehensive suite of group policies, ensuring ironclad security protocols for sensitive data access; safeguarded critical information; achieved 98% reduction in unauthorized access attempts within the first 6 months.
- **Optimization/Time Saving:** Streamlined and optimized desktop deployment process by implementing efficient unpacking, configuring, and imaging procedures; resulted in remarkable throughput of up to 50 desktop computers daily; exceeded previous benchmark and achieved 20% reduction in deployment time, enhancing overall operational efficiency.
- **Troubleshooting/Problem-solving:** Transformed client IT experiences by swiftly resolving complex computer-related issues; facilitated seamless transitions through meticulous problem-solving, resulting in enhanced customer satisfaction and improved operational efficiency.
- **Tech Orientation/Onboarding:** Conducted orientation for 50+ units of newly deployed equipment, ensuring rapid user adaptation and reducing onboarding time by 30%.

#### ***Education, Certifications, Credentials, Professional Development***

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**ECPI UNIVERSITY, Bachelor of Science in Cybersecurity**, Richmond, VA, 2023

*Coursework:* Routing and Switching, Ethical Hacking, Introduction to Cloud Solutions.

**REYNOLDS COMMUNITY COLLEGE, Associate of Science in Cybersecurity**, Richmond, VA, 2021

*Coursework:* Network Attacks, Computer Crime & Hacking, Network Security Basics, PC Hardware & Architecture, Server Administration, Client Operating Systems.

Microsoft Security Operations Analyst Associate certification, 05/2023

CompTIA Security + Certification, 12/2022

Cisco CCNA Certification, 11/2022

AWS Cloud Practitioner Certification, 04/2022

CompTIA A+ Certification, 11/2021

