# Revenge of the Pragmatists

or, lessons learnt from running a Clojure startup

#### whoami

- Background in Lisp, Distributed Systems, Information Retrieval
- Built Air travel booking system in Common Lisp & a Sport Social Network in Python
- Dissatisfied with mutable, inconsistent, crippled, slow languages
- Early adopter of Clojure in late-2008
- Co-founder & Ex-CTO of Helpshift, Inc.

#### Most business software is

- Automation of repetitive business processes
- Data processing heavy
- Potentially high-throughput (but not necessarily low latency)
- Multiple database technologies
- Cloud deployed
- Constantly changing requirements
- Held together with duct tape

### The language I wanted

- Dynamically typed
- Lisp-like
- First-class functions
- Good library ecosystem
- Immutable data-structures
- I wanted the language to get out of my way

### Discovering Clojure

- At first, I saw the J(ava) in Clojure and I ran
- Later, I found the jewels
  - Extremely well-designed and simple language
  - Designed to be practical
  - Experienced & welcoming community members
  - It's a Lisp!
  - The JVM is an excellent runtime host

#### But it was a risky bet!

- A < 1 year old language</li>
- Tooling was lacking (no Leiningen!)
- No powerful features like Protocols, clojure.spec, etc.
- It is a Lisp! Meh.

# However, I was convinced enough to invest in Clojure. Now onto the bigger problem...

## Businesses often don't choose technologies for their power of leverage, but for their risk mitigation properties.

# Convincing Business Stakeholders

- Ease of hiring
- Industry reports
- Blog posts from competition
- Hacker News frenzy

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- Authority
- Responsibility

## Even if you want to fix just one thing, you may need to fix the whole system.

### Recruiting a team

- Juniors don't know what to learn
- Mid-levels don't know how to learn
- Seniors don't want to learn
- May be go for the middle to start with then?

#### What didn't matter

- Degree
- Major
- Years of experience with foobar

#### What mattered

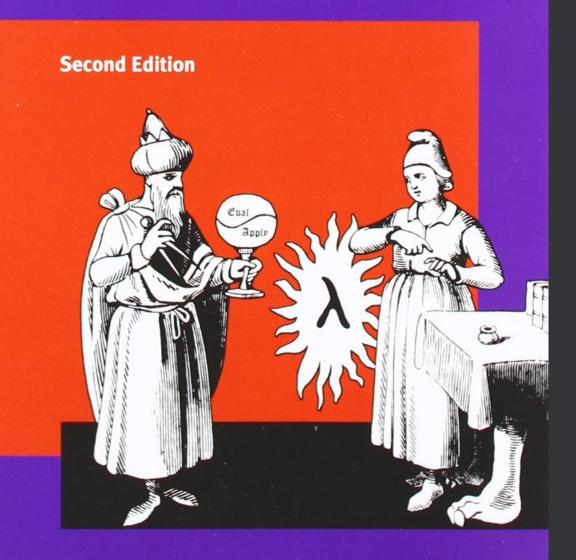
- Fundamentals
- Passion to do better
- Humility to accept feedback
- Patience to keep practising
- Culture-fit (more on this later)
- Recruiting in a sustained vs. burst mode

## Don't hire teams, grow them.

#### Training

- Start with the book!
- Mentoring (especially marginalized groups)
- Bootcamps
- Conferences
  - Helped organise two, supported many
- Book reading groups
- Meetups

# Structure and Interpretation of Computer Programs



Harold Abelson and Gerald Jay Sussman with Julie Sussman

#### CU Rure

- Culture is like scalable training, with feedback
- In case of conflict, culture is the arbiter
- Built through repeatable processes
  - Code reviews
  - Upfront design
  - Style guides, linter tools
  - Curated list of libraries (internal/external)

## At scale all problems become people problems.

## Challenges Faced

- Clojure demands up-front design that's sometimes hard to justify
- Sometimes lack of good/tested libraries add to the pressure
- Language never tripped us up, sometimes had runtime issues
  - GC pauses
  - Memory leaks
  - Laziness
- Championing change

#### Lessons Learnt

- Small, dedicated teams can do a lot with FP & Clojure
- Functional Programming does help in building reliable software
  - Never had memory corruption or inconsistent state bugs
  - Concurrency and parallelism was simpler
- Functional Programming is ideally suited for data processing
- Estimation is still hard
- Must try ClojureScript

#### Clojure made me do this

- Parsers
- Interpreters, Compilers
- State Machines
- Lockless concurrency
- Monadic patterns
- Immutable everywhere
- Weild the power of the JVM (V8, etc.)

## Big Wins

- Was able to assemble an amazing team (100+)
- Raised \$40MM in funding till date
- SDK installed 2 Billion+ times
- Company went on to having 600MM+ monthly active users
- 50K+ requests per second
- Multi-datacenter, multi-tenant, SaaS
- 400K+ SLOC Clojure (largest repo had ~250K SLOC)

## Clojure is the ideal language for pragmatic programmers with deadlines.

## Some parting thoughts...

- Building software is unnecessarily difficult
- Distributed Systems == Distributed Problems
- Process : Clojure :: System : ???
- Developers need to learn Ethics
- Clojure will probably never be a TIOBE #1 language
  - But does it matter?

#### Stop coding. Let's build software

# Thankyou Questions? @ghoseb on Twitter & Github