

# Eric O'Callaghan

Philadelphia, PA  
[eric@ericoc.com](mailto:eric@ericoc.com)

## CERTIFICATIONS

- Ø CompTIA Security+, Network+, and Linux+
- Ø Hurricane Electric IPv6 Sage
- Ø Cisco Certified Entry Networking Technician (CCENT)

## BACKGROUND

- Ø Regularly enjoy learning and playing with new things to further my own personal, technical knowledge
- Ø Self-taught HTML, CSS, PHP, MySQL, Bash, and very familiar with Python as well as Perl
- Ø Experience using and configuring many Linux network services such as httpd (Apache), nginx, lighttpd, iptables, ntpd, mysqld, bind/named, pptpd, openvpn, postfix, vsftpd, puppet, ansible, and sshd
- Ø Worked with both Cisco Systems routing and switching equipment and very familiar with the Cisco Internetwork Operating System (IOS)

## EXPERIENCE

Sidecar  
Linux Systems Administrator  
Philadelphia, PA  
November 2013 - Present

- Ø Primary duties include response to any infrastructure issues as well as decision-making for all server modifications
- Ø Responsible for maintaining multiple separate database environments that each include replication configurations between co-located hardware and Amazon Web Services (AWS)

URBN, Inc  
Linux Systems Administrator  
Philadelphia, PA  
September 2012 - November 2013

- Ø Worked with a team to deploy, configure, manage, and maintain servers responsible for hosting UrbanOutfitters.com as well as Anthropologie.com
- Ø Participated in an 24/7 on-call rotation responsible for maintaining any and all operational aspects of the e-commerce infrastructure for the above two websites

Linode, LLC  
Linux Technical Support  
Galloway, NJ  
July 2010 - August 2012

- Ø Provided quick and helpful technical support to a significant number of customers via telephone, e-mail, and support tickets which involved troubleshooting a wide variety of issues including routing inconsistencies between numerous transit providers across the world

Patient Advocate Foundation  
IT Intern  
Newport News, VA  
March - April 2010

- Ø Created multiple, interactive web applications using PHP and MySQL which eased the management of data for both the Lead Web Developer and Human Resources department

Directorate of Information Management  
Office Automation Clerk  
Fort Eustis, VA  
June - September 2008

- Ø Introduced to a large network, spanning the military installation, which required routine installation, maintenance, and configuration of Cisco equipment

## EDUCATION

ECPI University  
Networking & Security Management (A.A.S.)  
Newport News, VA  
September 2008 - May 2010