

Eric O'Callaghan

Philadelphia, PA
<https://ericoc.com/>
eric@ericoc.com

BACKGROUND

- I love learning about new technology and furthering my knowledge by maintaining personal Debian servers. I enjoy installing, configuring, and managing various software. I have significant experience using HTML, CSS, PHP, MySQL, Bash, and am familiar with Python.
- My personal projects primarily depend upon PHP and MySQL, along with HTML/CSS. However, I don't consider myself a web designer or programmer - I love the command line and systems administration.
- I have an interest in network security and take pride in securing servers. I have also worked with Cisco Systems routing and switching equipment. I am familiar with Cisco Internetwork Operating System (IOS). I was previously a Cisco Certified Entry Networking Technician (CCENT).

EXPERIENCE

Comcast Corporation
Linux Engineer

Philadelphia, PA
April 2016 - Present

- Perform configuration management using Ansible on servers running one of the top five largest Splunk installations in the world
- Set up and maintain a Zabbix installation across 30 proxies which are monitoring over 800 hosts

Sidocar
Linux Systems Administrator

Philadelphia, PA
November 2013 - April 2016

- Primary duties included response to any infrastructure issues as well as decision-making for all server modifications
- Responsible for maintaining multiple separate database environments that each included replication configurations between co-located hardware and Amazon Web Services (AWS)

URBN, Inc
Linux Systems Administrator

Philadelphia, PA
September 2012 - November 2013

- Worked with a team to deploy, configure, manage, and maintain servers responsible for hosting UrbanOutfitters.com as well as Anthropologie.com
- Participated in an 24/7 on-call rotation responsible for maintaining any and all operational aspects of the e-commerce infrastructure for the above two websites

Linode, LLC
Linux Technical Support

Galloway, NJ
July 2010 - August 2012

- Provided quick and helpful technical support to a significant number of customers via telephone, e-mail, and support tickets which involved troubleshooting a wide variety of issues including routing inconsistencies between numerous transit providers across the world

CERTIFICATIONS

- CompTIA Security+, Network+, and Linux+
- Hurricane Electric IPv6 Sage
- Cisco Certified Entry Networking Technician (CCENT)

EDUCATION

ECPI University
Networking & Security Management (A.A.S.)

Newport News, VA
September 2008 - May 2010