

# Eric O'Callaghan

Philadelphia, PA

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## BACKGROUND

- I feel that I am excellent at troubleshooting, debugging, and working through production issues making me an ideal systems administrator. I love working on the command-line.
- I am seeking a role that allows me to enhance my technical knowledge and continuously learn while also making use of over five years of existing Linux operations experience that I have.
- I prefer a casual, fun, and positive company culture. I would also like to remain in Philadelphia.

## EXPERIENCE

Comcast Corporation

Philadelphia, PA

Linux Engineer

April 2016 - November 2017

- Performed configuration management by writing Ansible roles and playbooks that I ran on nearly 1,000 CentOS servers which hosted one of the top five largest Splunk installations in the world
- Set up a Zabbix cluster which monitored over 800 physical Hewlett-Packard (HP) hosts and was used to automatically detect hard disk drive failures before they caused any service interruption
- Created a variety of complex Apache configurations to fit within internal network security guidelines, including implementation of client-certificate authentication as well as reverse proxies

Sidecar Interactive

Philadelphia, PA

Linux Systems Administrator

November 2013 - April 2016

- Being the sole systems administrator for the company, primary duties included response to any infrastructure issues as well as responsibility for all server modifications
- Maintained multiple database environments that included MySQL replication between co-located Dell and HP hardware, running Ubuntu, and Amazon Web Services (AWS)
- Created and open-sourced a Bash shell script that instantly forwards Zabbix alerts to Slack, which I am proud to say is now used by many members of the Zabbix and Slack online communities

URBN, Inc

Philadelphia, PA

Linux Systems Administrator

September 2012 - November 2013

- Worked with a team to deploy, configure, and maintain Solaris and RedHat servers responsible for hosting UrbanOutfitters.com and Anthropologie.com
- Deployed internal DNS resolvers within the e-commerce network to improve response times for all website visitors and transactions while also enhancing network security

Linode, LLC

Galloway, NJ

Linux Technical Support

July 2010 - August 2012

- Provided quick and helpful technical support to a significant number of customers via telephone, e-mail, and support tickets which involved troubleshooting a wide variety of issues

## CERTIFICATIONS

- CompTIA Security+, Network+, and Linux+
- Cisco Certified Entry Networking Technician (CCENT)
- Hurricane Electric IPv6 Sage

## EDUCATION

ECPI University

Newport News, VA

Networking & Security Management (A.A.S.)

September 2008 - May 2010