

# Eric O'Callaghan

Philadelphia, PA  
<https://ericoc.com/>  
[eric@ericoc.com](mailto:eric@ericoc.com)

## SKILLS

- Linux
- Zabbix
- Apache
- Bash
- Networking
- PHP
- Ansible
- DNS
- Security
- Redis
- Splunk
- MySQL

## BACKGROUND

- I enjoy learning about new technology and furthering my knowledge by maintaining personal Linux servers. I have fun installing, configuring, and managing various software.
- My personal projects primarily depend upon PHP and MySQL. However, I do not consider myself a developer - I prefer the command line and systems administration.

## EXPERIENCE

Comcast Corporation  
Linux Engineer

Philadelphia, PA  
April 2016 - Present

- Perform configuration management using Ansible on servers running one of the top five largest Splunk installations in the world
- Set up and maintain a Zabbix installation across 30 proxies which are monitoring over 800 hosts

Sidecar  
Linux Systems Administrator

Philadelphia, PA  
November 2013 - April 2016

- Primary duties included response to any infrastructure issues as well as decision-making for all server modifications
- Responsible for maintaining multiple separate database environments that each included replication configurations between co-located hardware and Amazon Web Services (AWS)

URBN, Inc  
Linux Systems Administrator

Philadelphia, PA  
September 2012 - November 2013

- Worked with a team to deploy, configure, manage, and maintain servers responsible for hosting UrbanOutfitters.com as well as Anthropologie.com
- Participated in an 24/7 on-call rotation responsible for maintaining any and all operational aspects of the e-commerce infrastructure for the above two websites

Linode, LLC  
Linux Technical Support

Galloway, NJ  
July 2010 - August 2012

- Provided quick and helpful technical support to a significant number of customers via telephone, e-mail, and support tickets which involved troubleshooting a wide variety of issues including routing inconsistencies between numerous transit providers across the world

## CERTIFICATIONS

- CompTIA Security+, Network+, and Linux+
- Hurricane Electric IPv6 Sage
- Cisco Certified Entry Networking Technician (CCENT)

## EDUCATION

ECPI University  
Networking & Security Management (A.A.S.)

Newport News, VA  
September 2008 - May 2010