

Fwd: Confirmed: Enterprise Rent-A-Car Reservation 1847065847 at Truro

1 message

Jennifer Lytton <jenlytton@gmail.com>
To: Eric Hirsch <ehirsch2000@gmail.com>

Thu, Dec 13, 2018 at 8:56 AM

----- Forwarded message -----
From: **Enterprise Rent-A-Car** <No-Reply@enterprise.com>
Date: Sat, Dec 1, 2018 at 8:03 AM
Subject: Confirmed: Enterprise Rent-A-Car Reservation 1847065847 at Truro
To: <jenlytton@gmail.com>



Visit enterprise.com

YOUR RESERVATION IS CONFIRMED

Thank you for your reservation.
Your confirmation number is 1847065847.

Pick-Up Details

Location	Truro
Date & Time	Thursday, December 27, 2018 @ 10:00 AM
Address	Newham Road Truro, CORNWALL AND ISLES OF SCILLY TR1 2SU
Phone	01872-262211
Hours	Thursday: 8:00 AM - 6:00 PM

Return Details

Location	Salisbury
Date & Time	Monday, December 31, 2018 @ 6:00 PM
Address	Churchfield Industrial Estate Salisbury, WILTSHIRE SP2 7PH
Phone	01722-324666
Hours	Monday: 8:00 AM - 6:00 PM

Renter Details

Name	JENNIFER LYTTON
E-mail Address	j*****n@gmail.com
Phone	*****6682

Delivery Information

Address

,

Collection Information

Address

,

Pricing Details

Vehicle Class	Vauxhall Corsa or Similar
Transmission Type	Manual

Estimated Total due at the counter	\$388.16
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Rates

Vehicle

12/13/2018

Gmail - Fwd: Confirmed: Enterprise Rent-A-Car Reservation 1847065847 at Truro

TIME & DISTANCE		1 WEEKLY @ \$167.52	\$167.52
Extras			
Unlimited Mileage		Included	
Excess Protection			\$71.95
Damage Waiver		Included	
Roadside Protection			\$31.98
Damage Waiver		Included	
Taxes & Fees			
RFL/VED 1.74/DAY		Included	
DROP FEE			\$79.94
VALUE ADDED TAX (20.0%)			\$36.77

Estimated Total

\$388.16

You will pay in your destination's currency (GBP)

£303.47

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Need a ride from your place to ours? No problem.

Just call us and provide your confirmation number and/or account number. We can pick you up from many convenient locations.

Please note: This service must be requested 24 hours in advance of the pick-up time indicated on your reservation. Geographic and other restrictions may apply.

Additional Driver

Additional Drivers – There is an additional charge of 13.00 GBP per day, with a 10 day maximum (130.00 GBP), for each additional authorized driver. Price does not include 20% VAT.

Age Requirements

AGE – To hire a vehicle from Enterprise Rent-A-Car drivers must be a minimum of 25 years old. Only drivers over 30 years old may rent Full-Size MPVS, Premiums, or Four-Wheel Drives. However, if you’re aged 19 years or older and have held a full driving licence for at least a year you can access a vehicle through Enterprise Car Club www.enterpriseclub.co.uk

Cross Border Policy

For vehicles travelling to the U.K., there is an additional charge of 150.00 EUR plus VAT. Please call the branch in advance. Customers wishing to return the car to a different location will be subject to an additional charge. Vehicles may not travel outside the U.K. and Ireland.

Damage Waiver

Damage Waiver reduces the liability you are responsible for in the event of damage to and or theft of the vehicle. If Damage Waiver is included in your reservation then the excess amounts applicable are: cars 1000.00 GBP, MINI MPVs, MPVs, commercial vehicles 1150.00 GBP, all premiums and 4x4s 1400.00 GBP. In Northern Ireland the excess on all commercial vehicles is 1400.00 GBP. If Damage Waiver is not included in your booking then it is available to purchase and the excess amount for all vehicles is zero. Customers who can provide independent and verified provision to cover damage and theft to the vehicle may be able to decline Damage Waiver - you may wish to determine if your personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If you decline Damage Waiver you will be required to pay these charges and then seek compensation yourself from your carrier. Damage Waiver is not insurance.

Damage Dispute Resolution

If you wish to discuss or dispute any matters concerning damage to your rental vehicle then please contact the Rental Company using the contact information below: DRU.UK9Z@erac.com , 0845 604 2881

Excess Protection

Excess Protection is an optional coverage that reduces the applicable Damage Waiver excess (see Damage Waiver terms) to all cars 100.00 GBP, MINI MPVs, MPVs and commercial vehicles 250.00 GBP, all premiums and 4x4s 500.00 GBP. In Northern Ireland the reduced excess on all commercial vehicles is 500.00 GBP. You may wish to check if your personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If you decline Excess Protection then you are required to pay any applicable Damage Waiver excess and seek compensation from your carrier. The price of Excess Protection varies by vehicle size and the prices are inclusive of VAT. Premium location fee applies to airports.

Refueling Service

You will be required to return the vehicle with a level of fuel equal to the amount provided at the start of your rental as indicated on your rental agreement. If the vehicle is returned with less fuel you will be required to pay for the fuel needed to return the fuel level to that displayed on your rental agreement at the prices displayed at the branch. Optional fuel policies are available at participating locations.

Mileage Policy

Mileage- all vehicles include unlimited mileage.

Forms of Payment

Payment- if the rental is not prepaid, the renter must pay a deposit and the full rental charges using a major debit or credit card in his or her own name. If the rental is prepaid, the renter must pay a deposit using a major debit or credit card in his or her own name. The deposit is 200 GBP, or 500 GBP if renting a premium vehicle. Payment by a credit card in the main drivers name will be required to rent premium vehicles . If the debit or credit card differs from that used to prepay the rental charges, an additional 200 GBP deposit is required.

Roadside Protection

Enterprise offers roadside assistance protection Rap. Rap allows Enterprise customers to waive all financial responsibility for the following - tire and glass repair or replacement costs, except when part of a larger repair, replacement keys costs, and all recovery and call out charges imposed by our chosen roadside assistance providers as result of a fault caused by renter error. Rap does not exempt you from these charges if there is any breach of our rental agreement. Rap is an optional product; before purchasing you may wish to check if your personal coverage is adequate. If you decline RAP then you will be required to pay any applicable charges and seek compensation from your carrier. RAP is not insurance.

Renter Requirements

Documentation- all drivers must produce a valid driving license. Non-EU license holders are required to have an international driving permit if the license is not in English. All renters must produce photographic ID- this can be a passport or driving license. International travelers must produce a passport, proof of return travel and residency information while in the U.K. Renters who wish to use a debit card may be subject to additional checks. We reserve the right to request additional ID or conduct further ID checks. These may include ID checks with external partners who may check supplied details against databases to which they have access.

[Terms and Conditions](#) | [Privacy Policy](#)

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