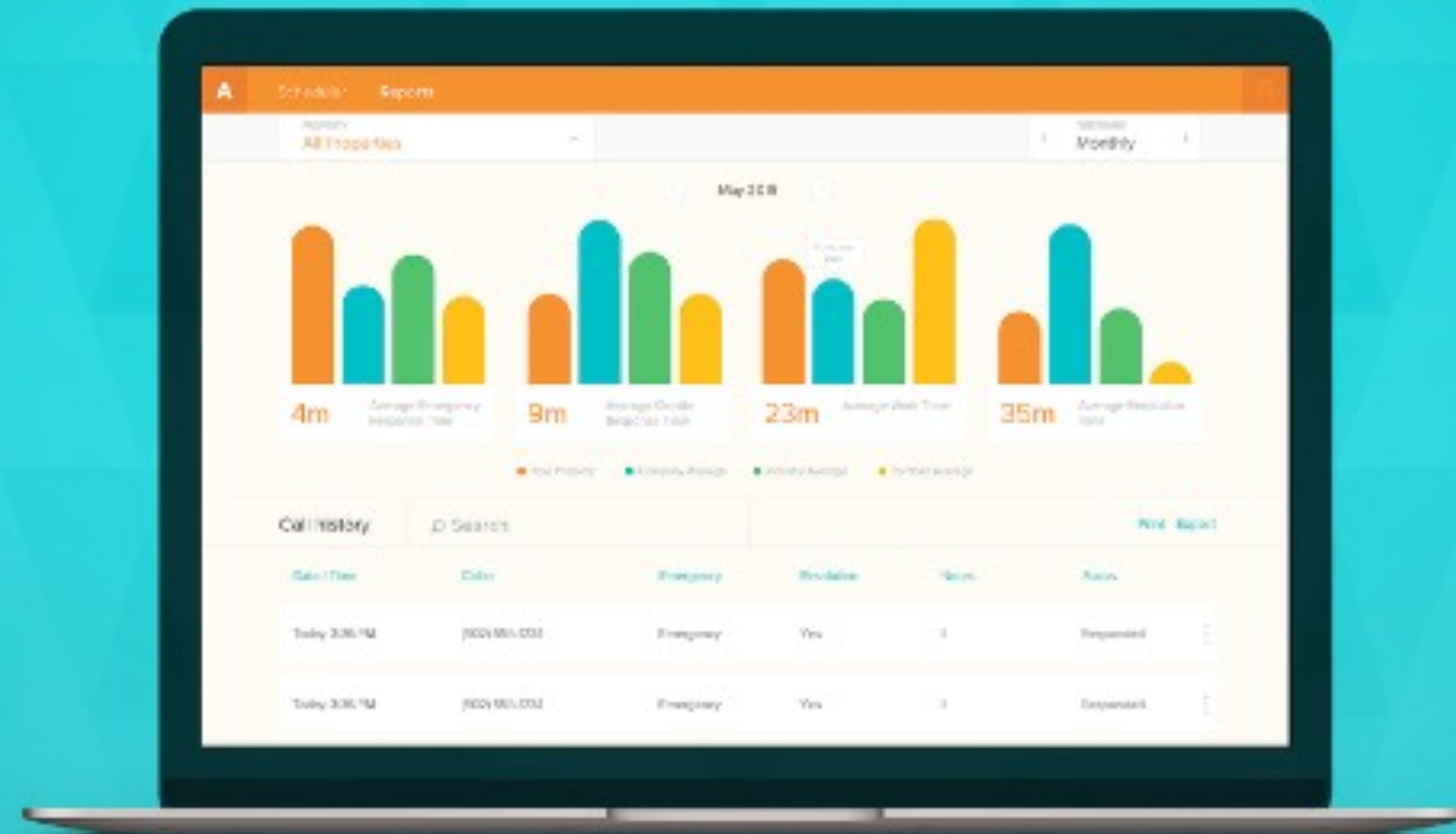


Date / Time	Caller	Emergency	Resolution	Status
Fri, 6:02am	Jack Tripper	4 min	35 min	Responded
Fri, 6:02am	Resident left a message		Maintenance Tech Bill Sanders	
Fri, 6:03am	On-call staff was called		Emergency Reponse	
Fri, 6:04am	No answer from Joe Davidson		4 min	
Fri, 6:06am	Answered by Bill Sanders		On-Site Check-In 9 min	
Fri, 6:08am	Resident call was returned		Total Work 23 min	
Fri, 6:10am	Messaged claimed by Bill Sanders		Total Resolution 35 min	
Fri, 6:19am	On-site check-in by Bill Sanders			
Fri, 6:52am	On-site check-out by Bill Sanders			<i>I had to run out to Lowe's and pick up a new gasket.</i>



Yearly



Quarterly



Monthly



Monthly



Weekly



Daily



Emergency Response Time

