



Total Calls 874

Today

This Week

This Month

Total Daily Calls

Sun

Mon

Tue

Wed

Thu

Fri

Sat

AM

PM

1

2

3

4

5

6

7

8

9

10

11

12

1

2

3

4

5

6

7

8

9

10

11

12

## Your Property

Emergency  
Response

4min

On-Site  
Check-In

9min

Total  
Work

23min

Total  
Resolution

35min

VS

Portfolio

Company

Industry

5min

Emergency  
Response

8min

On-Site  
Check-In

30min

Total  
Work

42min

Total  
Resolution

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Your Property

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Emergency Response

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Emergency Response

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8min

On-Site Check-In

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23min

30min

Total Work

Total Resolution

35min

42min

Total Resolution

Date / Time	Caller	Emergency	Resolution	Status
Fri, 6:02am	Jack Tripper	4 min	35 min	Responded
Fri, 6:02am	Resident left a message		Maintenance Tech <b>Bill Sanders</b>	
Fri, 6:03am	On-call staff was called		Emergency Reponse	
Fri, 6:04am	No answer from Joe Davidson		<b>4 min</b>	
Fri, 6:06am	Answered by Bill Sanders		On-Site Check-In <b>9 min</b>	
Fri, 6:08am	Resident call was returned		Total Work <b>23 min</b>	
Fri, 6:10am	Messaged claimed by Bill Sanders		Total Resolution <b>35 min</b>	
Fri, 6:19am	On-site check-in by Bill Sanders			
Fri, 6:52am	On-site check-out by Bill Sanders			<i>I had to run out to Lowe's and pick up a new gasket.</i>