

Martinez, Ericson R.

#419 Monticello, Camp 7, Baguio City

+639383262554

ericsonmartinez.0698@gmail.com



WORK EXPERIENCE

Call Center Agent	: Sitel Baguio
	: Customer Service Representative
	: Peza Compound Loakan, Baguio City
	: July 28, 2016 - January 15 2017
Call Center Agent	:Intelinet Global Services Manila
	:Customer Service Representative
	: July 1, 2017 - march 10,2018

EDUCATIONAL ATTAINMENT

Tertiary	: Bachelor of Science in Information Technology
	: Network & Security Track
	: University of the Cordilleras
	: Gov. Pack Rd., Baguio City
	: Expected Date of Graduation: May 2021
Secondary	: BCNHS- Main
	: Gov. Pack Rd, Baguio City
	: April 2014
Primary	: Camp 7 Elementary School
	: Camp 7 Kennon Rd, Baguio City
	: March 2010

SKILLS AND QUALIFICATIONS

- Knowledgeable in SAP ERP System Configuration
- Knowledgeable in CISCO LAN Switches and routers, installation and configuration (CCNA1 to CCNA 4)
- Strong verbal and personal communication skills
- (include IT certifications if any, e.g. CISCO Certified Network Associate)

PERSONAL INFORMATION

Date of Birth	:June 06, 1998
Age	: 20 years old
Height	: 5'5"
Weight	: 53 kgs.

