

# Eric Steen

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.



## Contact

### Address

Grand Forks, ND, 58201

### E-mail

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### WWW

Eric.Steen.run



## Websites, Portfolios, Profiles

- [GitHub.com/ericsteen](https://github.com/ericsteen)



## Technical Skills

Linux

Python

Ansible

Docker

Kubernetes

C

Javascript (NodeJS/React)

Bash

AWS

Jenkins



## Work History

### Current

### Hardware Engineer

#### Core Scientific

- Create tools, resources, and documentation for various systems, methods of repair, and technology infrastructure
- Lead several team projects of over dozens of people to solve problems; all of which were completed ahead of schedule and exceeding goals
- Managed, repaired, updated, and configured numerous machines and systems
- Proven track record of delivering projects ahead of schedule, under budgetary constraints, and exceeding predefined objectives
- Engaged in inter-department projects utilizing diverse sets of technologies.
- Reduced downtime across multiple departments by 20%, by creating software to automate repetitive tasks.
- Consulted with network engineering staff to evaluate hardware and software requirements for new system development
- Skilled at working independently and collaboratively in a team environment
- Updated systems by improving computer components, layout and design for increased efficiency

2021-02 -  
2022-02

### Lead Repair Technician

#### Core Scientific

- Lead company quotas in multiple departments
- Designed industry defining operating procedures

Grafana



## Soft Skills

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- Problem-solving
- Adaptability
- Positivity
- Communication

and provided thorough documentation on all aspects.

2016-01 -  
2019-01

## IT Service Technician

*University of North Dakota*

- Efficiently provided technical support by diagnosing and resolving issues with student laptops, restoring functionality to school printers, and delivering comprehensive IT assistance to individuals seeking guidance.



## Projects

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CardViewer

- React webapp base for viewing various Trading Cards Game cards
- Formerly hosted on AWS Amplify, S3

Homelab

- High Availability Type 2 hypervisor
- Procedural IAC VM creation
- Automatic backup system
- Redundant Network Shared Storage system