ERIC CROSS

www.ericxcross.com
ericcross121@gmail.com
+44 7935 673288

EXPERIENCE

MONEY DASHBOARD
Edinburgh, UK
Aug 2019 - Ongoing

USER EXPERIENCE DESIGNER
Money Dashboard is a free online personal financial management service in the UK. My role includes contributing to the maintenance of the current application, as well as evaluating user & stakeholder needs to design a new mobile first money managment tool from the ground up.

SELF-EMPLOYED
Edinburgh, UK
Feb 2015 - Ongoing

FREELANCE DESIGNER
Experienced freelancer and subcontractor for projects in healthcare, furniture, spacial design, and tech. Services include competitive analysis, usability audits, user flows, spatial design and product development.

ITO DESIGN
Cham, Switzerland
Jun 2016 - Sep 2018

INDUSTRIAL DESIGNER
Design studio specializing in design for the office environment. Part of a small team researching and developing new products from conception to production. Managed client projects and collaborated with engineers, ergonomist and project stakeholders. Focused on usability and functional innovations in ergonomic furniture and workplace productivity.

BLUE SKY
Sydney, Australia
Jun - Dec 2014

DESIGN INTERN
Consultancy focused on customer experience design. Heavily involved in a branch transformation projects for ANZ bank in Australia. Conducted secondary research, site visits, supplier surveys, user flows, spatial diagrams and facilitated design workshops. Continued freelancing for Blue Sky on related projects until 2016.

EDUCATION

CARLETON UNIVERSITY
Ottawa, Canada
Sept 2011 - June 2016

BACHELORS OF INDUSTRIAL DESIGN
Course requirements across business, psychology and design. Thesis project conducted with Herman Miller to address supply storage and administration issues in Canadian ICUs. Awarded the Provost Scholarship for academic research in 2016.

CODECLAN
Edinburgh, UK
Feb - June 2019

PDA IN SOFTWARE DEVELOPMENT (SQA LEVEL 8)
16 week intensive software development course to develop industry relevant programming skills.

SKILLS

UI / Graphic
Sketch / Figma / Photoshop / Illustrator / InDesign / Sketchbook Pro

Web Development
HTML / CSS / Javascript / React

Versioning
Abstract / Git / Github

Languages
English (Native) / French (Professional) / German (Elementary)