

Erik Tran

Address 288 Albert Street
Brunswick VIC 3056

Mobile 0449 818 536
Email erik.tran.tt@gmail.com

Social [LinkedIn](#) [GitHub](#)

SUMMARY

I'm a self-driven junior full-stack software developer. I create reusable and maintainable code guided by OOP to turn ideas into tangible solutions.

TOOLS

Front-end	HTML5, CSS3 (SASS), JavaScript (ES6)
Back-end	Ruby on Rails
Database	SQLite, PostgreSQL
Framework	Bootstrap, StimulusJS
Version Control	GitHub
CMS	WordPress
Wireframe	Figma
Office Suite	Microsoft Office, and Google Office Suite

PROJECT

CourseCreator
2020

[CourseCreator](#) is a web app that help educators quickly transfer existing knowledge to digital format and share it with students

Process

Trello for task managements; user story mapping; database schema design; Rails route design; back-end with Ruby on Rails; front-end using Bootstrap

Challenges and solutions

Polymorphic models; nested form with StimulusJS; ActionText with Trix editor; ActionCable for in-app chatroom and notifications; User authentication; Active records

EXPERIENCE

IT Analyst Programmer, SOL Edu Pty Ltd
Dec 2016 – Feb 2018, Brisbane

Web development

- Build responsive landing pages
- Build and manage websites
- Manage domains and hosting servers

Support

- Maintain and develop computer, mobile device & network systems
- Track and resolve issue or incident request via Freshdesk
- Produce marketing cost report with Google Query and Sheets

Administration

- Manage and procure equipment, computer hardware and software
- Liaise with third party vendors for support and contracts

Marketing

- Manage advertisement campaigns on Facebook and Google ad platforms
- Perform data analysis and reporting for cost review using spreadsheets

Technical Consultant and Analyst, TRG International Pty Ltd

Jun 2011 – Jun 2012, Ho Chi Minh City, Viet Nam

Software & Reporting development

- Develop software plugins to expand business
- Do reporting development using Oracle PL/SQL and Crystal Report
- Gather business requirements; create system configurations; deploy systems

Customer support

- Provide technical support to clients' store and head offices via phone, email and remote control
- Provide on-site trainings for non-technical staff

EDUCATION

Le Wagon

Full-stack Web Development

2020

Queensland University of Technology

Master of Information Technology

2014 – 2016

RMIT University Vietnam

Bachelor of Information System, Business Analysis

2010 – 2012

LANGUAGES

English – Professional Proficiency

Vietnamese – Native

REFERENCES

Available upon request