

ERIKA FITZPATRICK

303 W Blount Ave, Apt. 232, Knoxville, TN 37920
erika.k.fitzpatrick@gmail.com | 703 349 9353

EDUCATION

University of Tennessee Knoxville

May 2021 (expected)

MSIS (ALA-Accredited Program)

J. Wallace and Katie Dean Graduate Fellowship

Relevant Coursework

- Public Library Management & Services
- Information Organization & Retrieval
- Grant Development
- Information Sources & Services
- Planning & Assessment
- Programming for Children and Young Adults

Carleton College (Northfield, MN)

June 2016

BA in Computer Science

National Merit Scholar

Study Abroad

- Carleton - Comparative Agroecology in the United States and China
- Antioch Education Abroad - Arts and Culture in West Africa (Cameroon)
- Carleton - German Language and Theater in Berlin

Thomas Jefferson High School for Science & Technology (Alexandria, VA)

June 2012

LIBRARY EXPERIENCE

QualityMetrics, LLC (Silver Spring, MD) - Intern

June 2020 - present

- I collect and analyze data, write reports, and otherwise assist with library assessment projects
- Projects supported include:
 - Assessment and disaster preparedness planning for the US Virgin Islands Public Libraries
 - Space planning for University of Alaska Fairbanks' Rasmuson Library
 - Assessment of the New Jersey State Library's Fresh Start @ Your Library program which provides previously incarcerated community members with access to licensed social workers and other resources to help ensure successful reentry
 - Evaluation and pandemic-related redesign of Libraries Without Borders' Wash & Learn program, which brings public library programs and services into laundromats in underserved communities

University of Tennessee (Knoxville, TN) - Graduate Assistant

August 2019 - present

- As a graduate assistant to Dr. Carol Tenopir, assisted with research and administrative tasks
- Located, digitized, and created metadata for all of Dr. Tenopir's publications, presentations, and research data, and added them to Trace, UTK's open repository
- Assisted with the creation of a digital library of documents related to DataONE, an NSF-funded project concerned with open data in environmental science
- Participated in a variety of soft skill and technical training sessions as part of the Collaborative Analysis Liaison Librarians (CALL) program, an IMLS grant project focused on science liaison librarianship
- Conducted literature reviews for CALL on several topics including the history of liaison roles in libraries, health information outreach, and Traditional Ecological Knowledge
- Conducted original research on science-related public library partnerships, which will be published in the May/June issue of Public Libraries Magazine
- Supported online instruction as course producer for Dr. Mariea Hoy's undergraduate course.

Fairfax County Public Library - Volunteer**Jan. 2021 - present**

I am currently co-planning and producing a bilingual virtual storytime series for FCPL. This project is intended to increase awareness of the library's Chinese-language materials, and will include an instructional walk-through of the check-out process for these materials.

Voices Out Loud (UTK Libraries) - Volunteer**Jan. 2020 - present**

I inventoried donations for Voices Out Loud, which is a project focused on collecting, preserving, and sharing LGBTQ+ voices from Tennessee.

Rothrock Used Book Shop - Volunteer**Jan. 2020 - present**

I assist customers and help maintain records at the Friends of the Knox County Public Library's used book shop housed in Lawson McGhee Public Library.

ADDITIONAL WORK EXPERIENCE

Epic Systems (Madison, WI)**August 2016 - December 2018****Software Developer**

- Worked as a full-stack developer primarily using ASP.NET and C#
- Designed and implemented features for ASAP, Epic's emergency department application, with a focus on creating fast and easy ways for physicians and other providers to document care
- Visited hospitals to assist new users and conduct informal usability research

Noblis (Falls Church, VA)**June 2015 - July 2015****Summer Technical Intern**

- Worked with an Agile web application development team
- Made a new internal directory for Noblis using JavaScript, Angular, C#, SQL, LINQ, and .NET
- Exceeded planned timeline and completed and tested the application in under 7 weeks
- Launched and presented the completed tool to executive leadership

SuprTEK (Ashburn, VA)**July 2013 - August 2014****Research and Development Intern**

- Wrote Hadoop MapReduce jobs and used HBase and XML parsers to sort and store data
- Led a team of interns on a Java-based web development project using Scrum management

Carleton College (Northfield, MN)**September 2012 - June 2016****Theater Department Costume Shop Worker**

- Sewed, repaired, and cleaned costumes
- Provided excellent customer service while facilitating rentals and returns
- Assisted performers and customers with selecting and caring for costumes
- Organized costume storage to make the limited space as intuitive and easy to use as possible

Weitz Center Event Manager

- Helped host and organize events at the Weitz Center for Creativity at Carleton College
- Coordinated with event organizers and operated projection equipment for film screenings
- Acted as House Manager for Carleton's theater and dance productions

ASIA House Manager

- Acted as a residential advisor for students living in the house
- Led house residents in planning and hosting Asian cultural events for the campus

ADDITIONAL VOLUNTEER EXPERIENCE

HABIT (Human-Animal Bond in Tennessee) 2020-2021

My dog and I completed the training and certification process to visit hospital patients.

JustDane Mentoring Connections 2017-2019

I mentored a teen through a program for youth affected by parental incarceration. I planned weekly outings tailored to my mentee's interests, ranging from crafts to kayaking to college fairs.

Dane County Humane Society Wildlife Center 2017-2019

I volunteered both as a receptionist and as a wildlife caretaker. My work included answering phone calls, guiding the public through the admissions process, assisting staff with triaging patients, performing a variety of administrative tasks including database entry and recordkeeping, and providing basic care for sick and injured reptiles, songbirds, and raptors.

Options in Community Living 2017-2019

I volunteered with Options, a non-profit that supports developmentally disabled adults. I visited a senior with my dog on a weekly basis to provide companionship.

Crisis Text Line 2017 - 2018

As a Crisis Counselor, I provided support for individuals in crisis via text.

Hope Center 2014 - 2016

I took calls for Safeline, a 24-hour emergency helpline for victims of domestic and sexual abuse.

Prairie's Edge Humane Society 2012-2016

I visited the shelter after hours to give the animals extra time outside of their crates, organized fundraisers, and was Program Director for the volunteer group run through Carleton College.

ADDITIONAL INTERNSHIPS AND MENTORSHIPS

Antioch Arts and Culture in West Africa Oct. - Dec. 2014

I studied clothing design under the mentorship of three Cameroonian designers as part of the study abroad program I participated in in Cameroon

Little Hill Berry Farm Oct. 2012 - June. 2013

I worked as a mentee under the owners of Little Hill Berry Farm, an organic blueberry farm in Northfield, MN, as a part of the farm mentorship program at Carleton College.

The Office of US Senator Charles E. Schumer (D-NY) July - Aug. 2011

As an Energy Policy Intern for Senator Schumer, I assisted the Energy LA in research relating to alternative energy in addition to taking phone calls and giving tours.

PROFESSIONAL AFFILIATIONS

Special Libraries Association, UTK Chapter (SLA-UTK) Vice President

- I recruit guest speakers for, market, and host our chapter's events
- I reached out and formed partnerships with SLA student chapters at the University of Washington and McGill University to share and cross-promote virtual events

Asian Pacific American Librarians Association (APALA)

Public Library Association (PLA)

American Library Association (ALA)