Erika N. Jones Wallace

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Professional Summary

Dedicated and detailed-oriented Web Developer proficient in developing responsive sites with modern front-end technologies and Content Management Systems (**CMS**). Equipped with **project management skills** and **a clear understanding of the development and management life cycle**. Well-served in working remotely with multidisciplinary teams on initiatives with high quality deliverables.

Highly organized professional with 5+ years of overall experience working within the Computer and Technology, Education, Automobile, and Telecommunications industries. Experienced with long term clients and consultancy projects for enterprise level companies with multicultural expertise with North-American markets. Seeking to take on new opportunities to become and exceptional Project Manager contributing with the fullest of my acquired knowledge.

Key Knowledge

HTML5, CSS, SASS, Responsive Development, **JavaScript**, ES6, JQuery, **Vue JS**, API, Firebase, JSON, Liferay, LiferayCMS, BEM, AEM, Cross-Browser Development, NPM.

Adobe Photoshop, Adobe Illustrator, Wireframes, UI. **Responsive Web Design**.

Quality, **Communications** and **Planning** Management. Scheduling, **JIRA**, Microsoft Teams, Microsoft Planner, **Confluence**, One Drive, Outlook, Microsoft Word, Excel, Power Point.

Outlined human, material and finance resources required, with top-notch supervision, delegation and capacity development abilities to successfully complete a project.
Monitored project progress following up with managers and stakeholders on the completion or delay of project phases to ensure project success.
Excellent communications skills with clients and multidisciplinary teams including QA, Designers and Project Managers in order to clarify, discuss matters and build awesome products.

Experience

Web Developer Consultant at **Accenture** Corporation   2020/11 - present

- Developed an interactive website redesign, for one of the key players in the automobile fortune 500 companies, with new custom, **responsive**, reusable, and maintainable **Vue JS** components, in order to improve **KPI** conversion, evolve KPIs based on relevancy and improve customer satisfaction rates.
- Liaised with project managers throughout the project to ensure project progress with high-quality order, update, and maintenance of project documents and reports.
- Work along complex large enterprise clients and multidisciplinary teams within an **agile environment** utilizing best code practices to develop and test web-based applications and edit site content for various components using **Adobe Experience Manager.**
- Fixed bugs through **troubleshooting** simple/complex issues and meticulous cross-browser debug, improving the web functionality and overall user experience.

Front-End Software Engineer at **RivetLogic** a Capgemini company   2019/01 - 2020/11

- As the only Front-end developer in a team of 5, collaborated on the creation of the first global web-app made with **Liferay Commerce** CMS for a large telecommunications company facilitating B2B products purchases through an exceptional user-friendliness portal to increase the client's sales revenue within 6 months.
- Implemented website improvements and new features based on functional and specific requirements recognized by managers by composing clean and well written code logic and documentation to refine existing web pages.
- Liaised with the QA team for performing regression, unitary and component manual **tests** on website pages and components, ensuring outstanding project delivery for the client.

Project Engineer **Consultant** at **Soluciones Seguras**   2018/08 - 2018/12

- **Spearheaded** the main research carried out and **requirement gathering** for the future creation of the company's first **NOC** (Network Operation Center) in Costa Rica within 3 months, effectively delivering a **complete report** with an extensive analysis.
- Developed a working NOC using virtual machines to expose the different use cases and operations of the researched and selected programs and their integration with Checkpoint, the main software used by the company.

IT Project Coordinator at **University of Costa Rica** (Social Actions Department)   2016/03 - 2019/05

- Established efficient workflow processes for the enrollment and **training protocols** to improve overall **assistants performance**.
- Communicated with all stakeholders on a daily basis regarding project details, including updates, **budget**, **estimates** and **timeline** based on the requirements for the project.
- Established and maintained **effective working relationships** with governmental entities and suppliers to maximize the correct development of the project.
- Successfully achieved the enrollment of 100+ people for the project within 3 weeks after the official announcement.
- Liaised with the project sponsor and project manager to identify and recruit the **resources** with the necessary skills to carry out the main tasks of the project.

Education
B.A - Computer Science and Multimedia Technology
University of Costa Rica.
2015/03 - 2019/05

Current Course: Frontend Master's **JavaScript**, **Webpack**, and **CSS** overall review courses, 2022.

Project Management **Specialization** by Google Career Certificates, Coursera, 2021-2022

Scrum Foundations Professional Certificate, Certiprof, 2022.

React Foundations and Vue JS, Udemy, 2020.
Modern Javascript, Udemy, 2018

See Certificates here: https://drive.google.com/drive/folders/1OvxS2ue6fDZoO5sDzycT5q1n-MW20w3H?usp=sharing