ERIK EGGERS

DEVELOPER & DESIGNER

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OBJECTIVE

I am looking for an opportunity to work in a creative and challenging environment to expand my skills and help make the world a better place.

SKILLS

HTML	Git	Sass	Bower
CSS	GitHub	Bourbon	npm
JavaScript	Backbone.js	Neat	WordPress
jQuery	Ember.js	Bootstrap	Adobe Creative Suite

WORK EXPERIENCE

Windstream - Network Analyst (06/2014 - 12/2014)
Responsible for investigating and troubleshooting issues with MUX, DACs, Routers & Switches. Managed tickets and communications for corporate clients.

Apple, Inc. - AppleCare iOS Representative (08/2013 - 05/2014)
Remotely provide exceptional customer service and technical support for Apple products. Troubleshoot, install and write support tickets for Apple related software on Mac and PC. Use technical expertise, creativity and passion to meet customer needs.

Image Dei Church - Web Developer & Designer (06/2011 - 10/2013)
Responsible for creating church brand which also included developing, designing and maintaining church website.

Verizon Wireless - Technical Support Representative (04/2011 - 07/2012)

T-Mobile - Retail Sales Representative (08/2008 - 03/2011)

EDUCATION

The Iron Yard (01/2015 - 03/2015)   Front End Engineering Certificate

Full Sail (03/2012 - 04/2013)   Mobile Development