## **Erik Karl**

### **Data Analyst**

1007 Lynn Street SW Vienna, VA 22180

703.872.9450 erikfkarl1y@gmail.com

#### Skills

Dedicated and ambitious individual with a strong foundation in data analytics and the ability to work independently and as a team member seeking an entry-level or internship position in information technology.

#### **Experience**

#### **TELUS International** / Online Data Analyst

July 2023 - PRESENT, Remote

Worked with a team of employees to rate and provide feedback on queries from search engines. I presented and implemented a plan that helped cut search engine errors by 5% over the next 3 months.

#### Jenis Splendid Ice Cream / Ambassador

MONTH 20XX - MONTH 20XX, LOCATION

Worked with a team of employees. I was responsible for providing profound customer service by effectively communicating, helping customers, and serving ice cream.

**Education** 

# **Christopher Newport University /** B.S, Information Science and Business Administration

August 2019 - May 2023, Newport News, Virginia

#### **Certifications/Portfolio**

- Google Professional Data Analytics, Grow with Google, Sept. 2023
- Data Analyst Portfolio: <a href="https://github.com/erikfkarl1/Portfolio">https://github.com/erikfkarl1/Portfolio</a>

Skills

SQL, Spreadsheets (google sheets, excel), R programming, Tableau, Microsoft Office Suite, C#, JavaScript, Angular Web Development, RESTful API Methods, HTML, CSS, SASS, Collaboration, Communication, Adaptability, Problem Solving Skills