## **TECHNOLOGY REVIEW - BERT**

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BERT, an acronym for Bidirectional Encoder Representations from Transformers [1], a statistical language model, has been one of the most influential advances in Natural Language Processing (NLP) in recent years. First conceived in 2018, it was applied to Google search in 2019, and by October 2020, BERT was used for nearly all English-language queries [2]. BERT and its derivatives have achieved state-of-the art results in many NLP tasks including question answering, and continue to be highly influential [3].

The key elements that contribute to BERT's advances include pretrained contextual embeddings in combination with a deep bidirectional neural network. In statistical NLP, words and documents must be represented numerically. Early attempts used a simple one-hot encoding to indicate the presence of words in a document without regard to their order or context [4]. Word embeddings, such as those obtained by GloVE [5] were able to map words based on their semantic similarity, improving results. Contextual embeddings such as BERT and ELMo [6], in contrast with models such as Word2Vec, can distinguish between different meanings of the same word in different contexts. These contextual embeddings are generated by "pre-training" on large corpii without labels. BERT's initial contextual embeddings were generated with unlabeled data from the 2.5 billion word English Wikipedia corpus along with the 800 million word BookCorpus.

BERT's neural network architecture was the result of several advances. The sequential nature of text data led to the use of Recurrent Neural Networks for language models, which process data in a series of time steps [7] and the use of gating mechanisms [8], which allow the network to "remember" longer sequences, and bidirectional models [9], which learn from the "past" and "future" of sequences. The seminal paper "Attention is All You Need" introduced the Transformer model, which are able to direct attention to important language patterns without relying on sequential processing [10]. BERT's transformer architecture was thus able to be trained on a very large dataset efficiently because processing could be parallelized.

Upon its publication, BERT ACHIEVED state-of-the-art performance on several natural language understanding benchmarks. One of BERT's strengths is its ability to be leveraged through transfer learning and "fine-tuned" to specific domains such as financial services [11] and biomedical research [12].

Further improvements of BERT include RoBERTa [13], which optimized hyperparameters and training data to exceed BERT's performance and set a new state-of-the-art.

OpenAI's GPT-3 language model, using a similar transformer architecture, became the largest language model ever, trained on hundreds of billions of words and achieving state-of-the-art results in generating text [14].

Google's T5, an extension of BERT's transformer model, demonstrated the ability to achieve multiple tasks with single model [15]. In the next paradigm of

Google search, its Multitask Unified Model [16] will be able to answer even more complex questions by applying the transformer model to multiple aspects of a query.

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