



# Erik Lopez-Alfaro

Software Developer / Full Stack Developer



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## SKILLS

### Technical Skills:

- HTML5/ CSS3
- Python2/Python3
- Django Framework
- Git/ GitHub
- Terminal
- JavaScript/ jQuery

### Other Skills:

- Intercultural communication
- Time management
- Problem-solving

## EDUCATION

### Associate of Applied Science

#### Computing and Software Development

Lake Washington Institute of Technology - Kirkland, WA  
September 2019 – June 2021

### Coding Bootcamp Certificate

Coding Dojo – Seattle, WA  
July 2017 – October 2017

## LANGUAGES

Spanish (Fluent)

English (Fluent)

## ABOUT ME

Disciplined software developer with strong work ethic that's able to create fast and optimal solutions and provide a creative mind for front-end web development, also provides +7 years of Customer Service experience to provide exceptional customer/ user satisfaction. Developed a Personal website portfolio, ecommerce webapp, and a local cleaning business website. Passionate about full stack development and software architecture.

## PROJECTS

### YDS Professional Cleaning Services

Website for a cleaning services company based in Bellevue that is built on the Django Framework and provides informational tabs with a contact page that allows potential clients to email them.

### Vintage Soccer Ecommerce

Ecommerce website that serves as a marketplace for older vintage soccer jerseys that you cannot buy in stores ranging from club jerseys to country jerseys. Uses the Django Framework to implement a user sign up/login app with and has add to cart functionality. Displays blog posts and reviews using Swiper.

## EXPERIENCE

### Shipper/ Customer Service

T&A Supply Co./ Kent, WA/ March 2018 - Present

- Providing well detailed flooring samples for our sales team, product partners, and long-time customers. Includes in person visits and via mail.
- Exceptional service to all clients and partners helping maintain and improve professional business relationships, this includes efficiently helping find correct flooring samples to match the needs of their project.
- Shipping pallets of flooring related samples and new flooring line launches to all our representatives at all our branches in a timely fashion.

### Customer Service/ Sales

Best Buy/ Bellevue, WA/ May 2015- June 2017

- Communication and teamwork with the rest of my specialty division team in Pacific Kitchen and Sales producing clear and efficient workflow.
- Managed and organized all orders for our sales team into separate folders and maintained them up to date
- Created orders and set up deliveries for our clients using multiple systems
- Handled client concerns/issues and made pre/post-delivery calls to clients for ultimate customer experience