# Peer review assignment 2

#### **Project Description**

This week, you will be using the results of last week's analysis to come up with some hypotheses. You will be answering questions such as: Who are the ideal customers that should be targeted? How should they be approached to maximize the sales of the client's new home security systems? Using the data, figure out the attributes of the customer who wants to install an advanced, hi-tech security system and the attributes of a person who would switch security system brands.

### **Data Dictionary**

Field	Description
Segments	Customer Segments
Quality	Buy Based on Quality- Not Price- Agree
TryNewTechnology	I am Among First of my Friends to try new Technology Products- Agree
PayMore	I am Willing to Pay More for Top Quality Electronics- Agree
ProductsLatestTechnology	Prefer Products With the Latest Technology- Agree
Price	Price Is More Important than Brand Names- Agree
SwitchBrands	Will Switch Brands to Use a Cents-Off Coupon- Agree
BuySecurityDevices	Would like to buy Security Devices
Total	Summation

#### **Import Libraries**

```
In [1]:
        import numpy as np
        from numpy import count nonzero, median, mean
        import pandas as pd
        import matplotlib.pyplot as plt
        import seaborn as sns
        import plotly.express as px
        import random
        %matplotlib inline
         #sets the default autosave frequency in seconds
        %autosave 60
        sns.set style('dark')
        sns.set(font scale=1.2)
        plt.rc('axes', titlesize=9)
        plt.rc('axes', labelsize=14)
        plt.rc('xtick', labelsize=12)
        plt.rc('ytick', labelsize=12)
        import warnings
        warnings.filterwarnings('ignore')
        pd.set option('display.max columns', None)
```

```
#pd.set_option('display.max_rows',None)
pd.set_option('display.width', 1000)
pd.set_option('display.float_format','{:.2f}'.format)

random.seed(0)
np.random.seed(0)
np.random.seed(0)
np.set_printoptions(suppress=True)
```

Autosaving every 60 seconds

### **Exploratory Data Analysis**

```
In [2]:
           df = pd.read csv("security.csv")
In [3]:
           df
                Segments
                            Quality TryNewTechnology
                                                                                                 Price SwitchBrands
Out[3]:
                                                         PayMore
                                                                   ProductsLatestTechnology
                                                                                                                      BuySecu
              Comfortable
           0
                            1094782
                                                287818
                                                                                     726376 1240547
                                                                                                              759639
                                                           537362
                   Retirees
                   Diverse
           1
                           2784539
                                                1201534
                                                          1920240
                                                                                    2082794 3308650
                                                                                                            2286425
                  Workers
                     Elder
           2
                  Midscale
                           1709107
                                                403429
                                                          1001329
                                                                                    1141297 1787397
                                                                                                            1081551
                     Class
                     Elite
           3
                            1349997
                                                                                                              887918
                                                551943
                                                          1153657
                                                                                    1022352
                                                                                             1377813
               Households
                     Mass
                           2792014
           4
                                                1296515
                                                          2239097
                                                                                    2229801
                                                                                             3152588
                                                                                                            2168742
                  Markets
                   Modest
           5
                            1108450
                                                610257
                                                                                                            1076186
                                                           867047
                                                                                     932759
                                                                                             1332094
                  Families
                Prosperous
           6
                            1345702
                                                411378
                                                           953399
                                                                                     894410
                                                                                             1234963
                                                                                                              704491
                 Acheivers
                  Upscale
                            1068362
                                                285041
                                                                                     667994
                                                                                             1015715
                                                           647027
                                                                                                              596014
                  Matures
               Well-heeled
                             933276
                                                343055
                                                           756944
                                                                                     673420
                                                                                               874881
                                                                                                              522831
                 Affluents
                    Young
           9
                  Affluent
                           1901962
                                                888932
                                                          1685141
                                                                                    1583489
                                                                                             1882546
                                                                                                            1345477
                  Mobiles
                    Young
          10
                   Upscale
                           2221763
                                                848484
                                                          1768303
                                                                                    1682411 2281066
                                                                                                            1472441
                  Families
                    Young
          11
                           2069153
                                                1025455
                                                          1705368
                                                                                    1651877 2332275
                                                                                                            1686936
                    Urban
                   Masses
In [4]:
           df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 12 entries, 0 to 11
```

```
#
              Column
                                            Non-Null Count Dtype
          0
              Segments
                                            12 non-null
                                                              object
          1
              Quality
                                            12 non-null
                                                              int64
          2
              TryNewTechnology
                                            12 non-null
                                                             int64
          3
                                            12 non-null
              PayMore
                                                              int64
              ProductsLatestTechnology 12 non-null
                                                              int64
          5
              Price
                                            12 non-null
                                                              int64
              SwitchBrands
                                            12 non-null
                                                              int64
          7
              BuySecurityDevices
                                            12 non-null
                                                              int64
                                            12 non-null
              Total
                                                               int64
         dtypes: int64(8), object(1)
         memory usage: 992.0+ bytes
In [5]:
         df.describe()
Out[5]:
                  Quality TryNewTechnology
                                              PayMore ProductsLatestTechnology
                                                                                   Price SwitchBrands BuySecurity
         count
                    12.00
                                      12.00
                                                 12.00
                                                                         12.00
                                                                                   12.00
                                                                                                 12.00
               1698258.92
                                  679486.75
                                            1269576.17
                                                                    1274081.67 1818377.92
                                                                                            1215720.92
                                                                                                               50
         mean
           std
                658451.82
                                  361399.70
                                             564765.40
                                                                     551228.35
                                                                               804733.75
                                                                                             590675.12
                                                                                                               32
                                                                               874881.00
           min
                933276.00
                                  285041.00
                                            537362.00
                                                                     667994.00
                                                                                             522831.00
                                                                                                               12
          25%
               1105033.00
                                  388335.50
                                             839521.25
                                                                     852401.50 1239151.00
                                                                                             745852.00
                                                                                                               30
                                                                    1081824.50 1582605.00
          50%
               1529552.00
                                  581100.00 1077493.00
                                                                                            1078868.50
                                                                                                               42
          75% 2107305.50
                                  923062.75 1721101.75
                                                                    1659510.50 2293868.25
                                                                                            1526064.75
                                                                                                               78
          max 2792014.00
                                 1296515.00 2239097.00
                                                                    2229801.00 3308650.00
                                                                                            2286425.00
                                                                                                              117
In [6]:
          df.columns
         Index(['Segments', 'Quality', 'TryNewTechnology', 'PayMore', 'ProductsLatestTechnology',
         'Price', 'SwitchBrands', 'BuySecurityDevices', 'Total'], dtype='object')
In [7]:
          df[["Segments", "Quality"]].sort values(by="Quality", ascending=False).head()
Out[7]:
                       Segments
                                 Quality
          4
                    Mass Markets
                                 2792014
          1
                  Diverse Workers 2784539
            Young Upscale Families 2221763
         11
               Young Urban Masses
                                 2069153
          9 Young Affluent Mobiles
                                1901962
In [8]:
          df[["Segments", "TryNewTechnology"]].sort values(by="TryNewTechnology", ascending=False).he
                       Segments TryNewTechnology
Out[8]:
          4
                    Mass Markets
                                          1296515
          1
                  Diverse Workers
                                          1201534
         11
               Young Urban Masses
                                          1025455
```

Data columns (total 9 columns):

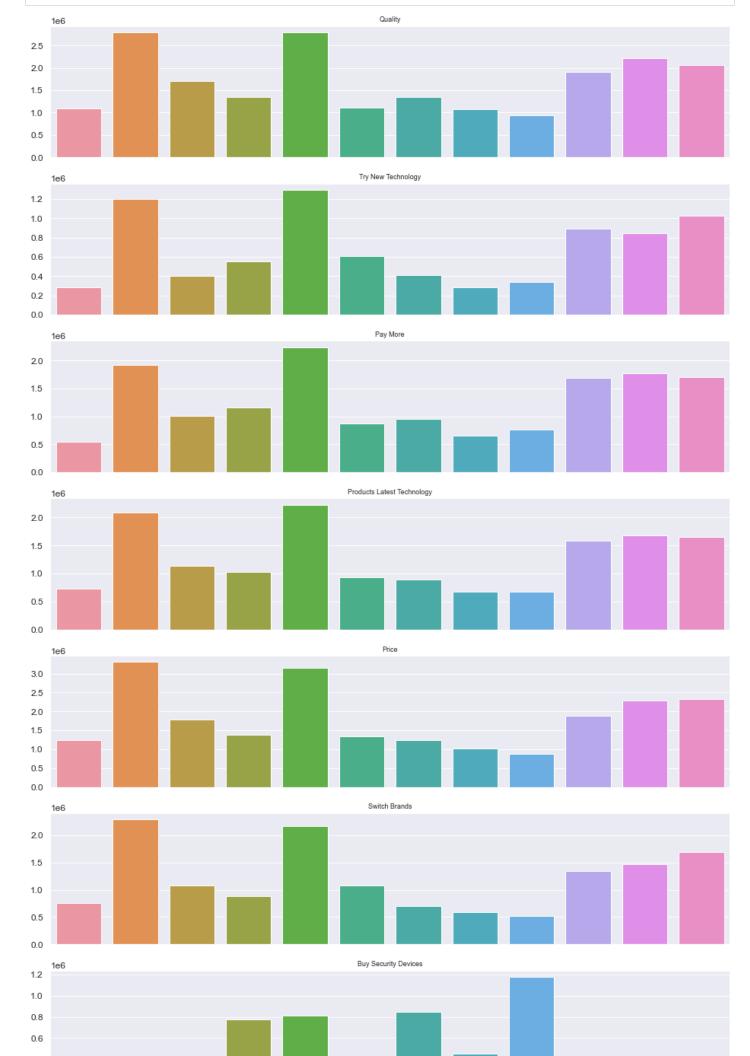
```
Young Affluent Mobiles
                                               888932
          10 Young Upscale Families
                                              848484
 In [9]:
           df[["Segments", "PayMore"]].sort values(by="PayMore", ascending=False).head()
Out[9]:
                         Segments
                                   PayMore
                                    2239097
                      Mass Markets
           1
                    Diverse Workers
                                    1920240
          10
              Young Upscale Families
                                    1768303
          11
                Young Urban Masses
                                    1705368
              Young Affluent Mobiles
                                    1685141
In [10]:
           df[["Segments", "ProductsLatestTechnology"]].sort values(by="ProductsLatestTechnology", asc
Out[10]:
                                   ProductsLatestTechnology
                         Segments
           4
                      Mass Markets
                                                    2229801
           1
                    Diverse Workers
                                                    2082794
              Young Upscale Families
          10
                                                    1682411
          11
                Young Urban Masses
                                                    1651877
              Young Affluent Mobiles
                                                    1583489
In [11]:
           df[["Segments", "Price"]].sort values(by="Price", ascending=False).head()
Out[11]:
                         Segments
                                      Price
           1
                    Diverse Workers
                                   3308650
           4
                      Mass Markets 3152588
          11
                Young Urban Masses 2332275
              Young Upscale Families
                                   2281066
              Young Affluent Mobiles
                                   1882546
In [12]:
           df[["Segments", "SwitchBrands"]].sort values(by="SwitchBrands", ascending=False).head()
                         Segments SwitchBrands
Out[12]:
           1
                    Diverse Workers
                                        2286425
           4
                      Mass Markets
                                        2168742
          11
                Young Urban Masses
                                         1686936
              Young Upscale Families
                                         1472441
```

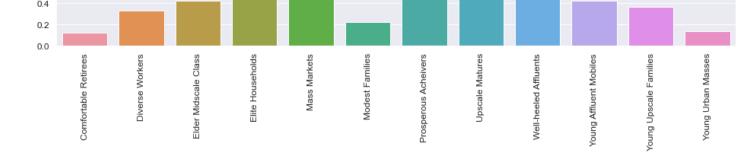
Segments TryNewTechnology

Young Affluent Mobiles

1345477

```
In [13]:
         df[["Segments", "BuySecurityDevices"]].sort values(by="BuySecurityDevices", ascending=False
Out[13]:
                   Segments BuySecurityDevices
         8 Well-heeled Affluents
                                     1176191
         6 Prosperous Acheivers
                                      849727
                 Mass Markets
                                      807344
         3
               Elite Households
                                     773110
         7
               Upscale Matures
                                      451118
In [14]:
          # Plot 4 rows and 1 column (can be expanded)
         fig, ax = plt.subplots(7,1, sharex=True, figsize=(16,26))
         #fig.suptitle('Main Title')
         sns.barplot(x="Segments", y="Quality", data=df, ax=ax[0])
         ax[0].set title('Quality')
         ax[0].tick params('x', labelrotation=90)
         ax[0].set xlabel("")
         ax[0].set ylabel("")
         sns.barplot(x="Segments", y="TryNewTechnology", data=df, ax=ax[1])
         ax[1].set title('Try New Technology')
         ax[1].tick params('x', labelrotation=90)
         ax[1].set xlabel("")
         ax[1].set ylabel("")
         sns.barplot(x="Segments", y="PayMore", data=df, ax=ax[2])
         ax[2].set title('Pay More')
         ax[2].tick params('x', labelrotation=90)
         ax[2].set xlabel("")
         ax[2].set ylabel("")
         sns.barplot(x="Segments", y="ProductsLatestTechnology", data=df, ax=ax[3])
         ax[3].set title('Products Latest Technology')
         ax[3].tick params('x', labelrotation=90)
         ax[3].set xlabel("")
         ax[3].set ylabel("")
         sns.barplot(x="Segments", y="Price", data=df, ax=ax[4])
         ax[4].set title('Price')
         ax[4].tick params('x', labelrotation=90)
         ax[4].set xlabel("")
         ax[4].set ylabel("")
         sns.barplot(x="Segments", y="SwitchBrands", data=df, ax=ax[5])
         ax[5].set title('Switch Brands')
         ax[5].tick params('x', labelrotation=90)
         ax[5].set xlabel("")
         ax[5].set ylabel("")
         sns.barplot(x="Segments", y="BuySecurityDevices", data=df, ax=ax[6])
         ax[6].set title('Buy Security Devices')
         ax[6].tick params('x', labelrotation=90)
         ax[6].set xlabel("")
         ax[6].set ylabel("")
         plt.show()
```





## Conclusion

From the graphs, we can deduce Diverse Workers, Mass Markets, Young Affluent Mobiles, Young Urban Masses and Young Upscale Families occupies top 5. Even though Well-heeled Affluents wants to buy security devices the most, they will have more choices to choose from.

Python code done by Dennis Lam