



**Hewlett Packard**  
Enterprise

# **HPE Security ArcSight Connectors**

SmartConnector for ArcSight Common Event  
Format REST

Configuration Guide

April 15, 2017

## Configuration Guide

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## Revision History

Date	Description
04/15/2017	Updated troubleshooting information for out of memory error.
11/30/2016	Updated installation procedure for setting preferred IP address mode.
05/16/2016	General availability of this connector. Added overview information about Common Event Format standards.
02/15/2016	Added troubleshooting information regarding out of memory error.
08/14/2015	Added configuration information for creating OAuth2 Client Properties File.
06/30/2015	First edition for beta release of this connector.

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## SmartConnector for ArcSight Common Event Format REST

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This guide provides information for configuring the SmartConnector for ArcSight Common Event Format REST for event collection.

### Product Overview

The Common Event Format (CEF) is an open log management standard that improves the interoperability of security-related information from different security and network devices and applications. CEF is based upon ArcSight's expertise from building over 230 connectors across 30 different solution categories, and is the first log management standard to support a broad range of device types.

The SmartConnector for ArcSight Common Event Format REST provides a configurable method to collect security events when you use cloud-based applications such as Salesforce or Google Apps. The connector lets ArcSight ESM connect to, aggregate, filter, correlate, and analyze events from applications and devices with CEF standard log output. You can use this powerful, text-based log format to collect logs from customized applications when you modify the output to the CEF standard.

### ArcSight Common Event Format Standards

#### Implementing ArcSight Common Event Format (CEF)

The Common Event Format (CEF) standard format, developed by ArcSight, lets vendors and their customers quickly integrate their product information into ESM. CEF is an open log management standard that simplifies log management, letting third parties create their own device schemas that are compatible with a standard that is used industry-wide for normalizing security events. Technology companies and customers can use the standardized CEF format to facilitate data collection and aggregation, for later analysis by an enterprise management system.

The ArcSight Common Event Format (CEF) Guide, also known as "Implementing ArcSight Common Event Format (CEF)," defines the CEF protocol and provides details about how to implement the standard. It details the header and predefined extensions used within the standard as well as how to create user defined extensions. It also includes a list of CEF mappings as well as supported date formats.

To access this standard, go to <https://www.protect724.hpe.com/docs/DOC-1072>.

#### ArcSight Cloud CEF Implementation Standard

The ArcSight Cloud CEF Implementation Standard specifies the additional requirements needed for event retrieval, transport, and security of cloud-based logs, thereby providing a means by which cloud-based service providers can integrate with ArcSight's industry-leading log collection technology. To access this standard, go to <https://www.protect724.hpe.com/docs/DOC-13778>.

### Configuration

See the vendor CEF documentation for registering your connector application and creating authentication properties files.

## Create an OAuth2 Client Properties File

When using OAuth2 authentication, create an OAuth2 Client Properties file for each vendor from which you want to collect events. You can name the file to contain the vendor's name to help you keep track of your properties files. For example, an OAuth2 Client Properties file for the vendor Google could be named `googleclient.properties`. The file can reside on your local drive. You later browse for this file to add it to the [OAuth2 Client Properties File](#) parameter during connector configuration.

This is a template for the OAuth2 Client Properties File:

```
client_id=<your client id>
client_secret=<your client secret>
redirect_uri=https://localhost:<port-number>/<path>
auth_url=<available from cloud service provider>
token_url=<available from cloud service provider>
scope=<scope>
```

The following table describes the parameters and expected values in the OAuth2 Client Properties file.

Parameter	Description
client_id	This value is provided by the vendor when you register an application.
client_secret	This value is also provided by the vendor when you register an application. This value is obfuscated.
redirect_uri	<p>This is the URL to which the vendor sends the authorization code, which you configure when you register an application. The <code>redirect_uri</code> must be on the local host. Both http and https schemes are supported. This URL should be of the form <code>https://localhost:&lt;port&gt;/&lt;path&gt;</code>.</p> <p>The <code>&lt;port&gt;</code> in this URL can be configured to any free port.</p> <p>For example <code>https://localhost:8081/oauth2callback</code></p> <p>Specify this URL when you register the application with the vendor. The connector will allow two schemes, http or https, and it must be redirected to the unused port of the localhost so that the authorization code can be captured automatically after you authenticate your identity with the vendor. For an HTTPS connection, it shares the connector's default self-signed certificate, <code>remote-management.p12</code>, located in the <code>user/agent</code> directory.</p>
auth_url	This is the URL of the vendor to which the initial request needs to be made to get an authorization code. Consult vendor documentation to get this URL.
token_url	This is the URL of the vendor to which the request to get an Access Token needs to be made. Consult vendor documentation to get this URL.
scope	Scope lets applications inform you and the vendor what type of information is to be retrieved from the vendor on behalf of the user. If there is more than one scope, you can specify these as a space-separated list of values. Although specifying a value for this parameter is optional, the scope parameter must be specified.

### Notes

- When using OAuth2 as the authentication method, the connector cannot be run as a service.
- The access token is initially obtained during the configuration phase and will be used when retrieving the events while the connector is running. Because OAuth2 gives an application

temporary access permission, the access token will expire after a period of time and must be refreshed.

- After successful authentication, the OAuth2 Client Properties access tokens and refresh tokens are persisted in the `agent.properties` file. Tokens and secrets are obfuscated.

## Install the SmartConnector

The following sections provide instructions for installing and configuring your selected SmartConnector.

### Prepare to Install Connector

Before you install any SmartConnectors, make sure that the ArcSight products with which the connectors will communicate have already been installed correctly (such as ArcSight ESM or ArcSight Logger).

For complete product information, read the *Administrator's Guide* as well as the *Installation and Configuration* guide for your ArcSight product before installing a new SmartConnector. If you are adding a connector to the ArcSight Management Center, see the *ArcSight Management Center Administrator's Guide* for instructions, and start the installation procedure at "Set Global Parameters (optional)" or "Select Connector and Add Parameter Information."

Before installing the SmartConnector, be sure the following are available:

- Local access to the machine where the SmartConnector is to be installed
- Administrator passwords

### Install Core Software

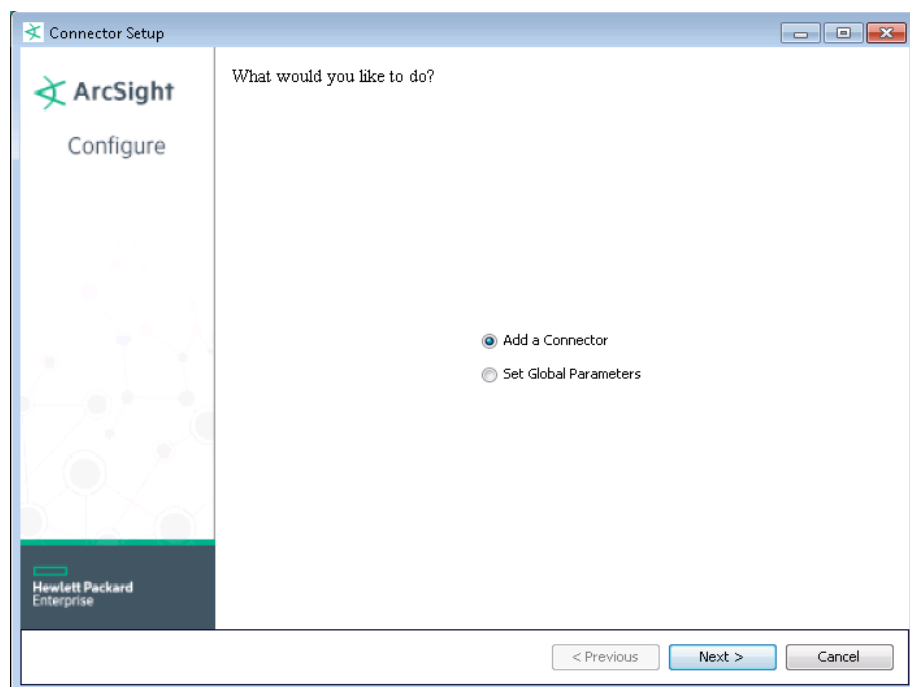
Unless specified otherwise at the beginning of this guide, this SmartConnector can be installed on all ArcSight supported platforms; for the complete list, see the *SmartConnector Product and Platform Support* document, available from the HPE SSO and Protect 724 sites.

- 1 Download the SmartConnector executable for your operating system from the HPE SSO site.
- 2 Start the SmartConnector installation and configuration wizard by running the executable.

Follow the wizard through the following folder selection tasks and installation of the core connector software:

Introduction  
Choose Install Folder  
Choose Shortcut Folder  
Pre-Installation Summary  
Installing...

- 3 When the installation of SmartConnector core component software is finished, the following window is displayed:



## Set Global Parameters (optional)

If you choose to perform any of the operations shown in the following table, do so before adding your connector. You can set the following parameters:

Global Parameter	Setting
Set FIPS mode	Set to 'Enable' to enable FIPS compliant mode. To enable FIPS Suite B Mode, see the SmartConnector User Guide under "Modifying Connector Parameters" for instructions. Initially, this value is set to 'Disable'.
Set Remote Management	Set to 'Enable' to enable remote management from ArcSight Management Center. When queried by the remote management device, the values you specify here for enabling remote management and the port number will be used. Initially, this value is set to 'Disable'.
Remote management listener port	The remote management device will listen to the port specified in this field. The default port number is 9001.
Preferred IP Version	If both IPv4 and IPv6 IP addresses are available for the local host (the machine on which the connector is installed), you can choose which version is preferred. Otherwise, you will see only one selection. When both values are present, the initial setting is IPv4.

After making your selections, click **Next**. A summary screen is displayed. Review the summary of your selections and click **Next**. Click **Continue** to return to the "Add a Connector" window. Continue the installation procedure with "Select Connector and Add Parameter Information."

## Select Connector and Add Parameter Information

- 1 Select **Add a Connector** and click **Next**. If applicable, you can enable FIPS mode and enable remote management later in the wizard after SmartConnector configuration.
- 2 Select **ArcSight Common Event Format REST** and click **Next**.

- 3 Enter the required SmartConnector parameters to configure the SmartConnector, then click **Next**.

Parameter	Description
Proxy Host	Enter the proxy host IP address or name. This value is required for proxy configuration for access.
Proxy Port	Enter the proxy port. This value is required for proxy configuration.
Proxy User Name	Enter the proxy user name. This value is optional for additional proxy authentication. If you specify a proxy user name, you must also specify a proxy password.
Proxy Password	Enter the password for the proxy user specified in the Proxy User Name field. This value is optional for additional proxy authentication. This field is required only if you have specified a proxy user name.
Events URL	Enter the events URL. This is the REST API endpoint which is used by the connector to get the events.
Authentication Type	The type of authentication required by the service at Events URL. The options are: Basic and OAuth2
User Name	For Basic authentication, enter the User Name.
Password	For Basic authentication, enter the Password.
OAuth2 Client Properties File	For OAuth2 authentication browse for the OAuth2 Client Properties File. You should have created this file from values you obtained when you registered your connector application, and acquired a redirect_uri. Create a unique OAuth2 Client Properties File for each vendor from which you want to collect events. (See "Create an OAuth2 Client Properties File" in the Configuration section of this guide for more information.)
Refresh Token	Enter the refresh token; applies only to users running the SmartConnector in the Connector Appliance environment. If you are installing the connector in a Connector Appliance environment, see the ArcSight Connector Appliance Administrator's Guide. Other users, leave this field blank.

If you do not need a proxy to access the Internet, leave the proxy fields blank and click **Next**.

## Select a Destination

- 1 The next window asks for the destination type; select a destination and click **Next**. For information about the destinations listed, see the *ArcSight SmartConnector User Guide*.
- 2 Enter values for the destination. For the ArcSight Manager destination, the values you enter for **User** and **Password** should be the same ArcSight user name and password you created during the ArcSight Manager installation. Click **Next**.
- 3 Enter a name for the SmartConnector and provide other information identifying the connector's use in your environment. Click **Next**. The connector starts the registration process.
- 4 If you have selected ArcSight Manager as the destination, the certificate import window for the ArcSight Manager is displayed. Select **Import the certificate to the connector from destination** and click **Next**. (If you select **Do not import the certificate to connector from destination**, the connector installation will end.) The certificate is imported and the **Add connector Summary** window is displayed.

## Complete Installation and Configuration

- 1 Review the **Add Connector Summary** and click **Next**. If the summary is incorrect, click **Previous** to make changes.
- 2 The wizard now prompts you to choose whether you want to run the SmartConnector as a stand-alone process or as a service. If you choose to run the connector as a stand-alone process, select **Leave as a standalone application**, click **Next**, and continue with step 5.
- 3 If you chose to run the connector as a service, with **Install as a service** selected, click **Next**. The wizard prompts you to define service parameters. Enter values for **Service Internal Name** and **Service Display Name** and select **Yes** or **No** for **Start the service automatically**. The **Install Service Summary** window is displayed when you click **Next**.



When using OAuth2 authentication, the connector cannot be run as a service.

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- 4 Click **Next** on the summary window.
- 5 To complete the installation, choose **Exit** and Click **Next**.

For instructions about upgrading the connector or modifying parameters, see the *SmartConnector User Guide*.

## Run the SmartConnector

SmartConnectors can be installed and run in stand-alone mode, on Windows platforms as a Windows service, or on UNIX platforms as a UNIX daemon, depending upon the platform supported. On Windows platforms, SmartConnectors also can be run using shortcuts and optional Start menu entries.

If the connector is installed in stand-alone mode, it must be started manually and is not automatically active when a host is restarted. If installed as a service or daemon, the connector runs automatically when the host is restarted. For information about connectors running as services or daemons, see the *ArcSight SmartConnector User Guide*.



To run all SmartConnectors installed in stand-alone mode on a particular host, open a command window, go to `$ARCSIGHT_HOME\current\bin` and run: `arcsight connectors`

To view the SmartConnector log, read the file `$ARCSIGHT_HOME\current\logs\agent.log`; to stop all SmartConnectors, enter `Ctrl+C` in the command window.

## Device Event Mapping to ArcSight Data Fields

See the vendor CEF documentation for device mappings for that vendor's product. Information from vendors is formatted according to the CEF standard and sent to the ArcSight SmartConnector, which translates the data into an ArcSight event.



In a key value parser strings do not require tokenization. They work by default.

## Troubleshooting

### Why does the connector throw an out of memory error?

If the `startTime` mentioned in the Events URL (such as `https://api.seculert.com/1.1/alerts/cef-events?startTime=2016-01-07T15:22:16.000`) is too old, a very large set of events is collected. The connector throws an out of memory error in this case.

To correct this problem when running as standalone:

- For Windows:

Create the following batch file: `$ARCSIGHT_HOME\current\user\agent\setmem.bat` with the following content: `SET ARCSIGHT_MEM_OPTIONS= -Xms1024m -Xmx2048m`

- For Linux:

Create the following shell script and be sure it is executable  
`~/ARCSIGHT_HOME/current/user/agent/setmem.sh` with the following content:  
`ARCSIGHT_MEMORY_OPTIONS="-Xms1024m -Xmx2048m"`

To correct this problem when running as a service:

- Set `wrapper.java.initmemory` and `wrapper.java.maxmemory` values in the file `$ARCSIGHT_HOME\current\user\agent\agent.wrapper.conf`