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HPE Security ArcSight Connectors

SmartConnector for ArcSight Common Event
Format Multiple File

Configuration Guide

November 30, 2016

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Revision History

Date	Description
11/30/2016	Updated installation procedure for setting preferred IP address mode.
05/16/2016	Added overview information about the CEF Implementation Standard.
08/15/2014	First edition of this configuration guide.

SmartConnector for ArcSight Common Event Format Multiple File

This guide provides information for installing the SmartConnector for ArcSight Common Event Format Multiple File and configuring the device for event collection. This SmartConnector is supported on the Microsoft Windows and Linux platform.

Product Overview

The Common Event Format (CEF) is an open log management standard that improves the interoperability of security-related information from different security and network devices and applications. CEF is based upon ArcSight's expertise from building over 230 connectors across 30 different solution categories, and is the first log management standard to support a broad range of device types.

The CEF connector lets ArcSight ESM connect to, aggregate, filter, correlate, and analyze events from applications and devices with CEF standard log output. You can use this powerful, text-based log format to collect logs from customized applications when you modify the output to the CEF standard.

Common Event Format Implementation

The Common Event Format (CEF) standard format, developed by ArcSight, lets vendors and their customers quickly integrate their product information into ESM. CEF is an open log management standard that simplifies log management, letting third parties create their own device schemas that are compatible with a standard that is used industry-wide for normalizing security events. Technology companies and customers can use the standardized CEF format to facilitate data collection and aggregation, for later analysis by an enterprise management system.

The ArcSight Common Event Format (CEF) Guide, also known as "Implementing ArcSight Common Event Format (CEF)" defines the CEF protocol and provides details about how to implement the standard. It details the header and predefined extensions used within the standard as well as how to create user defined extensions. It also includes a list of CEF mappings as well as supported date formats.

To access this standard, go to <https://www.protect724.hpe.com/docs/DOC-1072>.

Install the SmartConnector

The following sections provide instructions for installing and configuring your selected SmartConnector.

Prepare to Install Connector

Before you install any SmartConnectors, make sure that the ArcSight products with which the connectors will communicate have already been installed correctly (such as ArcSight ESM or ArcSight Logger). This configuration guide takes you through the installation process with **ArcSight Manager (encrypted)** as the destination.

For complete product information, read the *Administrator's Guide* as well as the *Installation and Configuration* guide for your ArcSight product before installing a new SmartConnector. If you are adding a connector to the ArcSight Management Center, see the *ArcSight Management Center*

Administrator's Guide for instructions, and start the installation procedure at "Set Global Parameters (optional)" or "Select Connector and Add Parameter Information."

Before installing the SmartConnector, be sure the following are available:

- Local access to the machine where the SmartConnector is to be installed
- Administrator passwords

Install Core Software

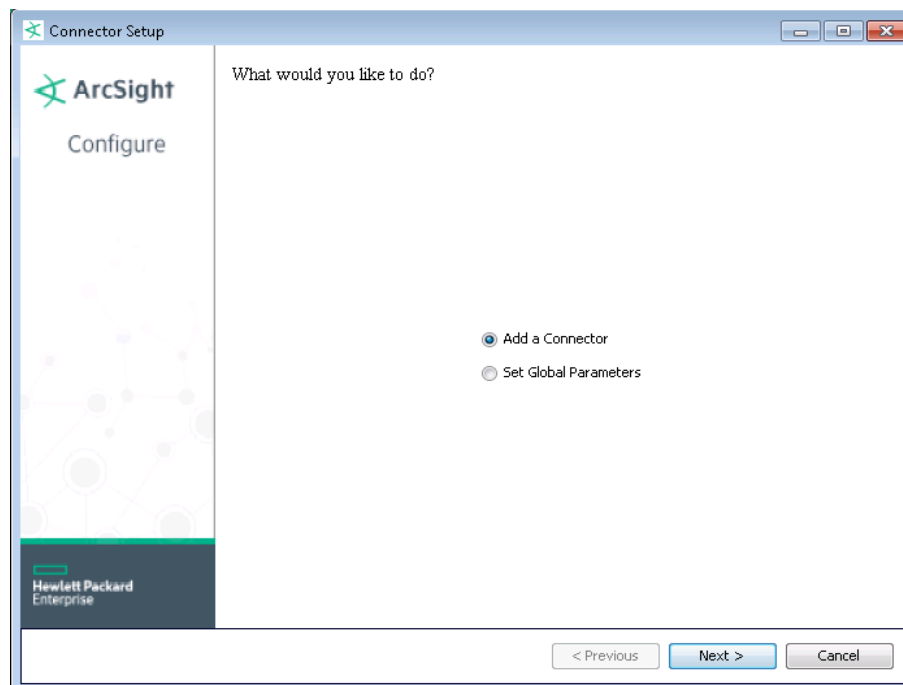
Unless specified otherwise at the beginning of this guide, this SmartConnector can be installed on all ArcSight supported platforms; for the complete list, see the *SmartConnector Product and Platform Support* document, available from the HPE SSO and Protect 724 sites.

- 1 Download the SmartConnector executable for your operating system from the HPE SSO site.
- 2 Start the SmartConnector installation and configuration wizard by running the executable.

Follow the wizard through the following folder selection tasks and installation of the core connector software:

Introduction
Choose Install Folder
Choose Shortcut Folder
Pre-Installation Summary
Installing...

- 3 When the installation of SmartConnector core component software is finished, the following window is displayed:



Set Global Parameters (optional)

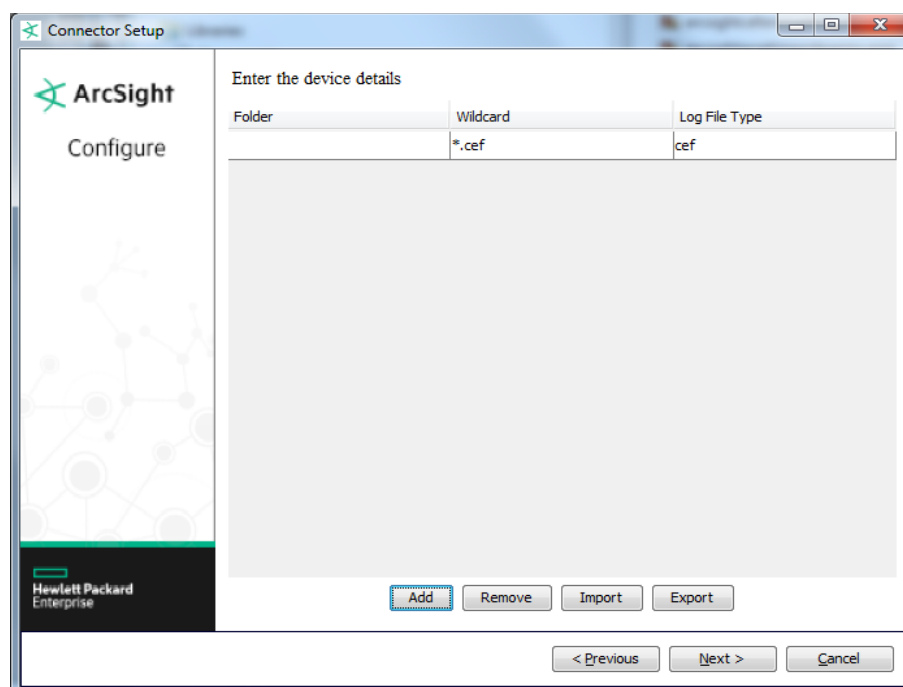
If you choose to perform any of the operations shown in the following table, do so before adding your connector. After installing core software, you can set the following parameters:

Global Parameter	Setting
Set FIPS mode	Set to 'Enable' to enable FIPS compliant mode. To enable FIPS Suite B Mode, see the SmartConnector User Guide under "Modifying Connector Parameters" for instructions. Initially, this value is set to 'Disable'.
Set Remote Management	Set to 'Enable' to enable remote management from ArcSight Management Center. When queried by the remote management device, the values you specify here for enabling remote management and the port number will be used. Initially, this value is set to 'Disable'.
Remote management listener port	The remote management device will listen to the port specified in this field. The default port number is 9001.
Preferred IP Version	If both 'IPv4' and 'IPv6' IP addresses are available for the local host (the machine on which the connector is installed), you can choose which version is preferred. Otherwise, you will see only one selection. When both values are present, the initial setting is 'IPv4'.

After making your selections, click **Next**. A summary screen is displayed. Review the summary of your selections and click **Next**. Click **Continue** to return to the "Add a Connector" window. Continue the installation procedure with "Select Connector and Add Parameter Information."

Select Connector and Add Parameter Information

- 1 Select **Add a Connector** and click **Next**. If applicable, you can enable FIPS mode and enable remote management later in the wizard after SmartConnector configuration.
- 2 Select **ArcSight Common Event Format Multiple File** and click **Next**.
- 3 Enter the required SmartConnector parameters to configure the SmartConnector, then click **Next**.



Parameter	Description
Folder	The absolute path to the location of the log files, such as 'c:\Program Files\CEF_Multi_File\logs\' on a Windows platform) or '/var/log/cefmultiplefile/' on a Linux platform.
Wildcard	<p>The log file name ('*.cef') has two parts:</p> <ul style="list-style-type: none"> - Part 1: (*) is the file name - Part 2: (.cef) is the file type - For example: 'cefmulti.cef' <p>See the section "Log Rotation - File Name Pattern" for details on log file rotation.</p>
Log File Type	<p>Select the appropriate option from the drop-down list: 'cef'.</p> <p>NOTE: Click Add again to add additional log files. Folder paths can be changed too.</p>

You can click the 'Export' button to export the host name data you have entered into the table into a CSV file; you can click the 'Import' button to select a CSV file to import into the table rather than add the data manually. See the "SmartConnector User's Guide" for more information.

Select a Destination

- 1 The next window asks for the destination type; make sure **ArcSight Manager (encrypted)** is selected and click **Next**. (For information about this destination or any of the other destinations listed, see the *ArcSight SmartConnector User Guide*.)
- 2 Enter values for the **Manager Host Name**, **Manager Port**, **User** and **Password** required parameters. This is the same ArcSight user name and password you created during the ArcSight Manager installation. Click **Next**.

- 3 Enter a name for the SmartConnector and provide other information identifying the connector's use in your environment. Click **Next**. The connector starts the registration process.
- 4 The certificate import window for the ArcSight Manager is displayed. Select **Import the certificate to the connector from destination** and click **Next**. (If you select **Do not import the certificate to connector from destination**, the connector installation will end.) The certificate is imported and the **Add connector Summary** window is displayed.

Complete Installation and Configuration

- 1 Review the **Add Connector Summary** and click **Next**. If the summary is incorrect, click **Previous** to make changes.
- 2 The wizard now prompts you to choose whether you want to run the SmartConnector as a stand-alone process or as a service. If you choose to run the connector as a stand-alone process, select **Leave as a standalone application**, click **Next**, and continue with step 5.
- 3 If you chose to run the connector as a service, with **Install as a service** selected, click **Next**. The wizard prompts you to define service parameters. Enter values for **Service Internal Name** and **Service Display Name** and select **Yes** or **No** for **Start the service automatically**. The **Install Service Summary** window is displayed when you click **Next**.
- 4 Click **Next** on the summary window.
- 5 To complete the installation, choose **Exit** and Click **Next**.

For some SmartConnectors, a system restart is required before the configuration settings you made take effect. If a **System Restart** window is displayed, read the information and initiate the system restart operation.



Save any work on your computer or desktop and shut down any other running applications (including the ArcSight Console, if it is running), then shut down the system.

For instructions about upgrading the connector or modifying parameters, see the *SmartConnector User Guide*.

Run the SmartConnector

SmartConnectors can be installed and run in stand-alone mode, on Windows platforms as a Windows service, or on UNIX platforms as a UNIX daemon, depending upon the platform supported. On Windows platforms, SmartConnectors also can be run using shortcuts and optional Start menu entries.

If the connector is installed in stand-alone mode, it must be started manually and is not automatically active when a host is restarted. If installed as a service or daemon, the connector runs automatically when the host is restarted. For information about connectors running as services or daemons, see the *ArcSight SmartConnector User Guide*.

To run all SmartConnectors installed in stand-alone mode on a particular host, open a command window, go to `$ARCSIGHT_HOME\current\bin` and run: `arcsight connectors`

To view the SmartConnector log, read the file `$ARCSIGHT_HOME\current\logs\agent.log`; to stop all SmartConnectors, enter `Ctrl+C` in the command window.

Device Event Mapping to ArcSight Data Fields

Refer to vendor CEF documentation for device mappings for that vendor's product.

Information from vendors is formatted according to the CEF standard and sent to the ArcSight SmartConnector, which translates the data into an ArcSight event.



In a key value parser strings do not require tokenization. They work by default.

Log Rotation - Date Format and Index

You can use the `wildcard` parameter to get data rotation.

As an example of date format log rotation, the device writes to `xyz.timestamp.log` on a daily basis. At a specified time, the device creates a new daily log and begins to write to it. The connector detects the new log and terminates the reader thread to the previous log after processing is complete. The connector then creates a new reader thread to the new `xyz.timestamp.log` and begins processing that file. To enable this log rotation, set the `wildcard` parameter to a date format, as shown in the example below:

```
agents[x].wildcard=FileName.'yyyy-MM-dd'.FileSuffix
```

Where for a data file name of `foo.2013-09-23.log`

```
fileName = foo
'yyyy-mm-dd' = current date
FileSuffix = .log
```

As an example of index log rotation, the device writes to indexed files - `xyz.log.001`, `xyz.log.002`, `xyz.log.003` and so forth. At startup, the connector processes the log with highest index. When the device creates a log with a greater index, the connector terminates the reader thread to the previous log after processing completes, creates a thread to the new log and begins processing that log. To enable this log rotation, set the `wildcard` parameter to the index format, as shown in the example below:

```
agents[x].wildcard=FileName.'%d,0,9'.FileSuffix
```

Where for a data file name of `foo.3.log`

```
fileName = foo
Number = (3) Ensures the use of the latest available index, which in this
example is rotated from 0 to 9.
FileSuffix = .log
```