

Erica Gogel

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WORK EXPERIENCE

Delta Air Lines

Mar. 2023 – Present

Flight Attendant

Romulus, MI

- Ensure passenger safety by conducting pre-flight checks, demonstrating safety procedures, and responding to emergencies.
- Provide excellent customer service, including serving meals, assisting with seating, and addressing passenger needs.
- Maintain cabin cleanliness and organization while enforcing airline regulations and policies.
- Communicate effectively with the flight crew to ensure smooth operations and handle any in-flight issues..

Castillo Funeral Home & Cremation

Feb. 2019 – Aug. 2024

Funeral Assistant

Toledo, OH

- Assist with funeral service preparations, including setting up venues and arranging floral tributes.
- Provide support to grieving families by offering guidance and ensuring their needs are met.
- Handle transportation of the deceased, including preparing and overseeing the casket placement.
- Maintain funeral home facilities, coordinate paperwork, and assist with administrative tasks.

Promedica

Jul. 2021 – Feb. 2022

Pre Analytical Tech

Toledo, OH

- Collect, label, and process biological specimens such as blood, urine, and tissue samples for laboratory testing.
- Ensure proper handling, storage, and transportation of specimens to maintain sample integrity.
- Verify patient information and documentation to prevent identification errors.
- Follow safety protocols and regulatory guidelines to maintain a clean and compliant laboratory environment.

Kingston Rehabilitation Center

Feb. 2021 – Jul. 2021

Nurse Aide

Sylvania, OH

- Assist patients with daily activities such as bathing, dressing, and eating.
- Monitor and record vital signs, including temperature, pulse, and blood pressure.
- Provide emotional support and companionship to patients while ensuring their comfort.
- Help nurses with medical tasks such as repositioning patients and changing bed linens.

EDUCATION

University of Toledo

Sep. 2028

Bachelors, Political Science

Perrysburg, OH

SKILLS & INTERESTS

- **Skills:** Leadership, Teamwork, Self-Motivated, Negotiation, Federal Aviation Card- FTN: A5645762, Time Management, Attention to Detail, Problem-Solving, Microsoft 365, Cilo, Analytical and critical thinking, Multitasking, Adaptability, De-escalation, Cultural awareness, Language skills, Specimen collection and handling, Infection control, Knowledge of medical terminology.