Erin Mikail Staples

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Staff Developer Education Engineer

Developer Experience engineer specializing in AI, LLMs, and full-stack development with Python, TypeScript, React, Next.js, and JavaScript. Skilled in APIs/SDKs, integrations, and modern development workflows that incorporate AI. Hands-on with RAG pipelines, vector databases, observability and DevOps tooling (Docker, CI/CD, OpenTelemetry), and experienced in agent architectures and frameworks such as Vercel AI SDK, LangGraph, Mastra.ai, Crew.AI, and AWS Strands. Erin blends technical rigor with creative communication, making complex technologies approachable through content, talks, and community leadership.

WORK EXPERIENCE

Galileo.ai   11/2024 - Present
Senior Developer Experience Engineer   Brooklyn, New York, United States

- Partnered with organizations including NVIDIA, CrewAI, Stripe, Mastra.ai, Daytona, Block, AWS, and Google Gemini to co-author examples and strengthen technical partnerships.
- Facilitated recurring developer feedback sessions that informed over 15+ product fixes/enhancements and improved issue-resolution speed by 30%.
- Created 6+ interactive tutorials and SDK examples demonstrating Galileo integrations across frameworks such as Mastra.ai, LangChain, Vercel AI SDK, Goose (Block), MCP, Pinecone, and Weaviate.
- Hosted and/or spoke at 5+ major AI events within a year (NVIDIA GTC, Google Next, AI Engineer Fest, MCP NYC, HackNight, sharing insights on AI production best practices, enhancing community knowledge and engagement.
- Implemented automated doc-quality tests (grammar, style, known failpoints), reducing manual review time.
- Led the migration of SDK versions, updating all public tutorials, assets, and documentation resources.
- Collaborated with a small team to modernize documentation processes, leveraging MCP and Mintlify, which improved accessibility and reducing support queries.

LaunchDarkly   11/2023 - 11/2024
Developer Experience Engineer   New York City Metropolitan Area

- Shaped Product Strategy with Developer Feedback: By actively engaging with the developer community, I've gathered and translated technical feedback into actionable insights for LaunchDarkly's product teams
- Drove Developer Adoption through advocacy: At key industry events such as re:invent, KCDC, and PyData NYC, I served as both a technical advocate and a product evangelist. I delivered talks that demystified feature flagging, AI integrations, and experimentation, providing developers with the practical knowledge they need to succeed. My KCDC talk, rated 4.65/5, was later used in sales and internal training, demonstrating its lasting impact.
- At AWS, KCDC, and PyData NYC, I served as both a technical advocate and a product evangelist. I delivered talks that demystified feature flagging, AI integrations, and experimentation, providing developers with the practical knowledge they need to succeed. My KCDC talk, rated 4.65/5, was later used in sales and internal training, demonstrating its lasting impact.
- Transformed complex technical concepts into accessible content, fostering a deeper understanding of feature flagging and AI integrations among developers, which significantly improved community engagement.
- Facilitated high-impact conversations with AWS, Google, and OpenAI at the Galaxy Conference, driving community engagement and positioning LaunchDarkly as a leader in developer experience with over 10K impressions garnered from the event.

New York University
01/2022 - 11/2023

Technical Advisor: Studio 20 Graduate Program
New York City Metropolitan Area

- Adjunct Faculty instructor at NYU Journalism school teaching media product development and technical skill building to graduate students in the Studio 20 program ran by Jay Rosen.
- Mentored students in technical skill development, teaching competency in skills such as API queries, basic software development, and data science fundamentals.
- Managed the internal database of alumni and partners, increasing data quality and correcting errors. Saw significant re-engagement of alumni and partners through this (increased by 62%)
- Advised graduate students through thesis project development through coaching and editorial guidance
- Fostered connections with organizations like Google, The Intercept, Financial Times, Discord and Buzzfeed

HumanSignal
12/2022 - 08/2023

Senior Developer Advocate

- In this role, I leverage my technical expertise, passion for education, and strong interpersonal skills to drive developer engagement, enable open collaboration, and build a thriving community of developers, data scientists and machine learning experts.

Orbit
03/2022 - 08/2022

Senior Developer Advocate
Happily, Distributed

- Served as a Senior Technical Community Advocate / Developer Advocate. building and scaling the community. During my time at Orbit, I scaled the community from 7K members to 30K+ members (327% growth) while maintaining a high user attendance percentage at events. During my time, I also led the strategy, development, and execution of our education initiatives, from weekly office hours, deep dive study groups targeting developers, product builders, community folks, and developer advocates, product updates and even workshop initiatives at key events.
- Scaled the community through programs from 7K to 30K+ members (+ 327%).
- Launched all education initiatives; led cohorts, workshops, live streams, and tutorial content. 83% of attendees were prospects or users of Orbit.
- Organized and led 2 Orbit user conferences; Community Camp + Nexus with over 2K attendees. Identified + managed speakers, + led workshop initiatives. Coordinated product announcement efforts with product, engineering, and marketing.
- Represented Orbit through speaking + subject matter expert interviews at How To Web, CMX, Codeland, Dev.To, Hashtag Paid, Medium + more!

Neurable
08/2020 - 10/2021

Community Consultant
Boston, Massachusetts, United States

Product Manager

- Working with the team at Neurable to help identify and build the future of brain-computer interfaces, through building relationships with key stakeholders, working to build community within existing neuroscience communities, and developing product education and campaigns.

Elliot
01/2020 - 06/2020

Product Manager » Head of Open Source Community
Brooklyn, New York, United States

- Oversaw communications + community outreach situations for the Elliot platform with the following actionable results.
- created, launched, + maintained the Elliot Virtual Mall for business development + collaborations with brands like Rally Rd., Pattern Brands / Gin Lane, Drove 200+ qualified leads from the Virtual Mall
- Live-streamed tutorials + gave the brand a Twitch presence
- Led user-driven product development workflows, pulling requested features from the community to development
- Created email flows, and campaigns for users, leads, and key targets
- Assisted with partnerships for both mid-market and enterprise level brands.
- Created and managed all community efforts, including an active discord community, Whatsapp group messages + Twitch community + Product Feedback Slack channels

- Created and grew the newsletter "Shit I bought this week" newsletter focused on DTC trends and purchasing habits in quarantine.

EDUCATION

Master of Arts - MA in Journalism, Media Innovation: Studio 20

New York University

Completed graduate research and field of study of the intersection of open source, fandoms, and the creator economy on new media business models.

Graduate Special in Sociology and Educational Leadership

University of Nevada, Reno

Bachelor's degree in Journalism: Studio Art + Sociology focus

University of Nevada, Reno

SKILLS

- Advocacy Programs
- Anaconda
- Beta Program Development
- Community Building
- Community Strategy
- Content Creation
- Developer Advocacy
- Developer Education
- Developer Relations
- Docker
- Machine Learning
- Open-Source Development
- Open Source Integration
- Open-Source Software
- Product Development
- Program Management
- Python (Programming Language)
- Tutorials
- User Research
- UX Research