

# Erin Yoo

San Francisco, CA

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## **My Objective**

Innovative and empathetic professional committed to pursuing a long-term career change into product design. Offers two years experience as a front end developer demonstrating critical problem-solving skills, experience seeing a feature through from inception to completion, and building strong collaboration skills with designers on the team.

## **Skills**

### **Investigate**

Storyboarding, Personas,  
Usability Testing, Wireframing

### **Design & Tools**

Figma, Illustrator, Photoshop,  
Procreate

### **Dev**

HTML, CSS, JavaScript,  
React, Redux

## **Work Experience**

### **Product Designer**      Apr 2023-present

- Exploring how to make it easier to connect someone to help answer a question.
- Utilizing design thinking and learning to master Figma.

### **Software Engineer II**      Dec 2021-Apr 2023

- Led a feature team to successfully ship an initial frontend iteration for the new Viva Engage Answers platform internally and navigated multi-stage release process.
- Mentored all new engineers on the team, transferred key knowledge of Yammer's technical processes, and taught key skills for professional growth.
- Engaged in the design process end to end, participated in user interviews and worked with designers to iterate on design proposals to ensure technically sound user focused design.
- Coordinated cross functionally with various product teams to align all stakeholders and maximize efficiency of engineering and design efforts.

### **Software Engineer**      May 2020-Dec 2021

- Gained valuable experience working on an agile team.
- Worked in and with TypeScript, React, Redux, GraphQL.

## **Education**

### **B.S. in Computer Science**      University of Florida