

## EDUCATION

- Fanshawe College** London, Ontario, Canada  
*Diploma of Education in Web Development & Applications; GPA: 3.67*  
Sep. 2022 – June 2024

## EXPERIENCE

- Dominion Automobile Association (DAA)** Canada  
*Software Developer* Dec. 2022 – Present
  - Developed Salesforce automation, triggers, and Lightning components using **Apex** and **SOQL** to power real-time reporting and workflow orchestration.
  - Built **external integrations** between Salesforce and internal platforms via **Java** and **Spring Boot** microservices (REST APIs, auth, data sync).
  - Implemented dashboards and data services supporting operational KPIs; optimized SOQL queries and governor-limit-safe patterns.
  - Collaborated in Agile teams; maintained CI/CD with Git and Jenkins, code reviews, and test automation (JUnit/Apex tests).
- RootQuotient** Canada  
*Junior Software Developer* Apr. 2022 – Dec. 2022
  - Delivered scalable web solutions across healthcare and education using **React**, **Node.js**, and **PostgreSQL** in a microservice architecture.
  - Containerized services with **Docker**; deployed to **Kubernetes/AWS ECS**; improved performance via load testing and profiling.
  - Hardened security and CI/CD best practices; implemented automated testing and observability.
- Freelance** Remote  
*Full Stack Developer* 2017 – Present
  - Built and shipped custom web/mobile apps using modern JS frameworks, REST/GraphQL APIs, and cloud services.
  - Owned full SDLC: requirements, architecture, implementation, testing, deployment, and maintenance.

## PROJECTS

- SalesFlow CRM Platform:** Founded and solely developed a zero-code CRM over one year. Drag-and-drop workflow builder with modular node library, built-in node editor, and dynamic AI node generation.
- FlowAgent — AI CRM Assistant:** Natural-language flow builder and assistant using **Gemini API** and Python. Self-hosted with GPU acceleration; generates nodes dynamically for complex workflows.

## CERTIFICATIONS

- Google Cloud:** Associate Cloud Engineer Certification
- Google Cloud:** Professional Machine Learning Engineer Certification
- AWS:** AWS Certified Solutions Architect – Associate
- AWS:** AWS Certified Data Analytics – Specialty
- Google:** Google Project Management Certificate
- Google:** Google Software Development Certificate
- Google Developers:** Introduction to Generative AI — Google Developers
- SecureFlag OWASP:** OWASP Top 10:2021 in Java; Secure Authentication in Java; Intermediate Secure Coding in Java
- Young Executive Academy:** Industry 4.0, Big Data, Entrepreneurship Courses

## SKILLS

- Salesforce:** Apex, SOQL, Salesforce Lightning, Flow Builder, Process Automation
- Backend:** Java, Spring Boot, Python, PHP, Node.js, Express, Redis, MongoDB, SQL, PostgreSQL, Kafka, ActiveMQ Artemis
- Frontend:** JavaScript, TypeScript, React, React Native, Next.js, Angular, Svelte, jQuery
- Cloud & DevOps:** AWS, Docker, Kubernetes, CI/CD (Jenkins, GitHub Actions), Lambda, Elasticsearch, Logstash, Kibana
- Architecture:** OOP, Microservices, REST APIs, Event-Driven Systems, Payment Gateways
- Languages:** English (fluent), Turkish (native)