

DATA ANALYTICS

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Title - Instagram User Analytics

Analysis done on the following points :-

Part A - Marketing

- 1)Rewarding Most Loyal Users.
- 2)Remind Inactive Users to Start Posting.
- 3)Declaring the Contest Winners.
- 4)Hashtag Researching.
- 5)Launch AD Campaign.

Part B - Investor Metrics

- 1)User Engagement.
- 2)Bots and Fake Accounts.

Software Used - MySQL Workbench 8.0 CE

1) Marketing

1) Rewarding the Most Loyal Users - People who have been using the platform for the longest time (Top 5 oldest Instagram Users).

To find the most loyal i.e. the top 5 oldest users of Instagram –

- 1) We will sue the data from the users table by selecting the username and created_at columns.
- 2) Then using the order by function we will order the desired output by sorting with the created_at column in ascending order.
- 3) Then using the limit function, the output will be displayed for top 5 oldest Instagram users.

Query –

```
SELECT username, created_at
FROM users
ORDER BY created_at ASC
LIMIT 5;
```

Marketing

1) Rewarding the Most Loyal Users

Output -

username	created_at
Darby_Herzog	06-05-2016 00:14
Emilio_Bernier52	06-05-2016 13:04
Elenor88	08-05-2016 01:30
Nicole71	09-05-2016 17:30
Jordyn.Jacobson2	14-05-2016 07:56

Marketing

2) Remind Inactive Users to Start Posting – Users who never posted a single photo on Instagram.

To find the most inactive users i.e. the users who have never posted a single photo on Instagram –

- 1) We will first select username column from the users table.
- 2) Then we will left join photos table on the users table, on users.id = photos.user_id because, both the users.id and photos.user_id have common content in them.
- 3) Then we will find rows from the users table where the photos.id is null.

Query –

```
SELECT username, users.id AS user_id
FROM users
LEFT JOIN photos
ON users.id = photos.user_id
WHERE photos.id IS NULL
ORDER BY users.id;
```

Marketing

2) Remind Inactive Users to Start Posting – Users who never posted a single photo on Instagram.

Output -

username	user_id
Aniya_Hackett	5
Kasandra_Homenick	7
Jaclyn81	14
Rocio33	21
Maxwell.Halvorson	24
Tierra.Trantow	25
Pearl7	34
Ollie_Lender37	36
Mckenna17	41
David.Osinski47	45

So, Out of 100 Users there are 26 users who have never posted on Instagram.

Marketing

3) Declaring Contest Winner – The team started a contest and the user who gets the most likes on a single photo will win the contest.

To find the user with most likes on a single photo.

- 1) We will select the user>username, photos.id, photos.image_url and count(*) as total.
- 2) We will inner join the three tables viz: photos, likes and users, on likes.photo_id = photos.id and photos.user_id = users.id
- 3) Then, by using group by function we will group the output on the basis of photos.id
- 4) Then, by using order by function we will sort the data on the basis of the total in descending order.
- 5) Then, to find the most liked photo we will use limit function to view only the top liked photo's information.

Marketing

3) Declaring Contest Winners - The team started a contest and the user who gets the most likes on a single photo will win the contest.

Query –

```
SELECT users.id AS user_id, users.username, photos.id AS  
photo_id, photos.image_url, COUNT(*) AS total  
FROM photos  
INNER JOIN likes  
ON photos.user_id = users.id  
INNER JOIN users  
ON photos.user_id = users.id  
GROUP BY photos.id  
ORDER BY total DESC  
LIMIT 1;
```


Marketing

3) Declaring Contest Winners - The team started a contest and the user who gets the most likes on a single photo will win the contest.

Output –

User_id	username	Photo_id	Image_url	total
52	Zack_Kemmer93	145	https://jarret.name	48

So, here the user named Zack_Kemmer93 with user_id 52 is the winner of the contest because his photo with photo_id 145 has the highest number of likes.

Marketing

- 4) Hashtag Researching – A partner brand wants to know, which hashtag to use in the post to reach the most people on the platform.

To find the top 5 most commonly used hashtags on Instagram-

- 1) We need to select the tag_name column from the tag table and the count(*) as total function so as to count the number of tags used individually.
- 2) We need to join tags table and photo_tags table, on tags.id = photo_tags.tag_id cause they contain the same content in them.
- 3) Then using the group by function we need to group the desired output on the basis of tags.tag_name.
- 4) Then using the order by function we need to sort the output on the basis of total(total number of tags per tag_name) in descending order.
- 5) Then, to find the top 5 most used tag names we will use the limit function.

Marketing

4) Hashtag Researching - A partner brand wants to know, which hashtags to use in the post to reach the most people on the platform.

Query –

```
SELECT tags.tag_name, COUNT(*) AS  
total_number_of_times_tag_used_individually FROM tags  
JOIN photo_tags  
ON tags.id = photo_tags.tag_id  
GROUP BY tags.tag_name  
ORDER BY total_number_of_times_tag_used_indivisually DESC  
LIMIT 5;
```

Marketing

4) Hashtag Researching - A partner brand wants to know, which hashtags to use in the post to reach the most people on the platform.

tag_name	Total_number_of_times_tag_used_individually
smile	59
beach	42
party	39
fun	38
concert	24

Marketing

5) Launch AD Campaign – The team wants to know, which day would be the best day to launch Ads. (what day of the week do most users register on?)

To find the day of week on which most users registered on Instagram.

- 1) We define the columns of the desired output table using select dayname(created_at) as day_of_week and count(*) as total_number_of_users_registered from the users table.
- 2) Then, using the group by function we group the output table on the basis of day_of_week.
- 3) Then by using order by function we sort the output table on the basis of total_number_of_users_registered in descending order.

Marketing

5) Launch AD Campaign - The team wants to know, which day would be the best day to launch Ads.(What day of the week do most users register on?)

Query –

```
SELECT dayname(created_at) AS day_of_week, COUNT(*) AS  
total_number_of_users_registered  
FROM users  
GROUP BY day_of_week  
ORDER BY total_number_of_users_registered DESC;
```

Marketing

5) Launch AD Campaign - The team wants to know, which day would be the best day to launch Ads.(What day of the week do most users register on?)

Output –	Day_of_week	Toatl_number_of_users_registered
	Thursday	16
	Sunday	16
	Friday	15
	Tuesday	14
	Monday	14
	Wednesday	13
	Saturday	12

Most of the users have registered on Thursday and Sunday. So, it will be beneficial to start AD campaigns on this days.

Investor Metrics

User Engagement – Are users still as active and post on Instagram or they are making fewer posts. How many times does average user posts on Instagram? Also, provide the total number of photos on Instagram/total number of users.

To find how many times does average user posts on Instagram:

- 1) We need to find first the count number of posts that are present in the photos.id column of the photos table.
- 2) Similarly, we need to find the number of users that are present in the users.id column of the users table.
- 3) Next, we need to divide both the values i.e. $\text{count(*) from photos} / \text{count(*) from users}$ and hence we could get the total number of photos / total number of users.
- 4) To find how many times the user posts on Instagram we need to find the total occurrences of each user_id in photos table.

Investor Metrics

User Engagement – Are users still as active and post on Instagram or they are making fewer posts. How many times does average user posts on Instagram? Also, provide the total number of photos on Instagram/total number of users.

Query – `SELECT
(SELECT COUNT(*) FROM photos)/(SELECT COUNT(*) FROM
users) AS total_photos_divide_total_photos;`

Output –

Total_photos_divide_total_photos
2.57

So, there are in total 257 rows i.e. 257 photos in the photos table and 100 rows i.e. 100 ids in the users table which makes the desired output to be $257/100 = 2.57$

Investor Metrics

User Engagement - Are users still as active and post on Instagram or they are making fewer posts. How many times does average user posts on Instagram? Also, provide the total number of photos on Instagram/ total number of users.

Query – To find the times each user posts on Instagram

```
SELECT user_id, COUNT(*) AS user_post_count  
FROM photos  
GROUP BY user_id  
ORDER BY user_id;
```

Investor Metrics

User Engagement – Are users still as active and post on Instagram or they are making fewer posts. How many times does average user posts on Instagram? Also, provide the total number of photos on Instagram/ total number of users

Output -

User_id	user_post_count	30	2	62	2	98	1
1	5	31	1	63	4	99	3
2	4	32	4	64	5	100	2
3	4	33	5	65	5		
4	3	35	2	67	3		
6	5	37	1	69	1		

Investor Metrics

Bots and Fake Accounts – The investors want to know if the platform is crowded with fake and dummy accounts. provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this).

To find the bots and fake accounts –

- 1) We select the user_id column from the photos table.
- 2) Then we select the username column from the users table.
- 3) Then we select the count(*) function to count total number of likes from the likes table.
- 4) When we inner join users and likes table on the basis of users.id and likes.user_id using the on clause.
- 5) Then by using the group by function we group the desired output table on the basis of likes.user_id.
- 6) Then we search for the values from the count(*) from photos having equal values with the total_likes_per_user.

Investor Metrics

Bots and Fake Accounts – The investors want to know if the platform is crowded with fake and dummy accounts. Provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this).

Query –

```
SELECT user_id, username, COUNT(*) AS total_likes_per_user
FROM users
INNER JOIN likes
ON users.id = likes.user_id
GROUP BY likes.user_id
HAVING total_likes_per_user = (SELECT COUNT(*) FROM photos);
```

Investor Metrics

Bots and Fake Accounts – The investors want to know if the platform is crowded with fake and dummy accounts. provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this).

Output –

User_id	username	Total_likes_per_user
5	Aniya_Hackett	257
14	Jaclyn81	257
21	Rocio33	257
24	Maxwell.Halvorson	257
36	Ollie_Ledner37	257
41	Mckenna17	257

So, the users along with their respective username, user_id and total_likes_per_user have been provided. This user_ids may be bots or fake accounts.