

OUTDOOR COLLECTIVE WARRANTY

Limited Lifetime Warranty – Zephyr Frame Air Tent

Outdoor Collective strives to manufacture products that we can be proud of. We believe in our quality, materials and design so strongly that we warranty them against defect in materials and workmanship for the lifetime of the customer. This warranty is happily extended to the original owner only under responsible use.

This warranty does not cover normal wear and tear (e.g. zippers or metal parts that wear out after years of extended use) or the natural aging of materials. It does not cover damages caused by abuse, neglect or accident. This warranty does not cover purchases made through unauthorized parties.

Please follow proper care instructions.

If, after inspection, a product is determined by us to be defective in workmanship or materials, we will repair or replace it at our option, at no cost to you (the original owner).

To claim your warranty, please keep your original receipts for proof of purchase. Contact Customer Care at support@outdoor-collective.com for instructions and to obtain a return authorization number. Shipping fees may apply. For international warranty claims (outside the United States and Canada), shipping and duty fees are the responsibility of the consumer.

Thank you for choosing Outdoor Collective!