

# FAQ

## **What comes with my tent?**

Each Zephyr Frame Tent comes with a lot of stuff! The standard combinations are: outer shell(rainfly), inner hanging tent, custom footprint, double-action air pump, repair kit, steel nail stakes and carrying bag.

In addition:

The 4-person tent comes with one set of collapsible canopy poles.

The 8-person tent comes with one set of collapsible canopy poles and 3 window awnings.

## **Is the tent waterproof?**

Not exactly, while the fabric is waterproof, tents by design are not 100% waterproof because there are zippers and zippers can leak. With that being said, Zephyr Frame tents are designed to keep water and rain out and the inside dry as long as you do your part by making sure all of the zippered sections are properly closed. Zephyr Frame tents have a Hydrostatic Head (HH) rating of 3000, as well as fully taped seams. What does this mean? It means we can't promise it can save you from a Tsunami, but certainly from cats and dogs (of rain!) To put this in perspective, umbrellas have an HH rating of 420. We are 7 times that standard.

Each tent will also come with a custom footprint (ground sheet) specifically designed for that model for added floor protection.

The tents are double-walled, meaning that there are two layers of fabric between you and the outside world. When the rain comes this means that the outer layer doesn't have to contend with any condensation coming from inside the tent and this really helps keep everything nice and dry.

## **How does the tent do in the wind?**

Because of Zephyr's air frame design, the tents can withstand substantial winds. The tents will flex but the pole structure will not break. Additionally, we've added extra guy outs to each of the models to help ensure that the tent will stay put.

## **Is the tent difficult to fold up?**

Not at all, just follow the instructions and you'll have your Zephyr Frame tent back in the carrybag in no time. The key to getting this to happen is by making sure the air valves have been opened and the air allowed to escape. We have videos, images and written instructions to help you along the way.

**Is there mosquito/fly netting?**

Yes, and we use true no-see-um polyester mesh for the ultimate in bug protection, even the pesky black flies & mosquitoes. Just remember to keep the doors zipped up and you should have a bug free tent.

**How many guy lines do I need to peg out?**

Depends on the weather conditions. The 2-person model has two guy outs, while the larger models have as many as 27 guy outs. We'd recommend using all of the available guy ropes if the weather is looking like it's going to storm. As an added bonus, our guy ropes feature reflective materials, thereby making it easy to spot your tent at night.

**Are the Zephyr Frame Tents free-standing?**

No, you will still have to use tent stakes to set your tent up and yes, those are also included.

**Why is the 4-person tent built with 2 canopies but the 8-person is built with one?**

Our 8-person tent is the largest size in its class. Its floor space is already too big for a number of campsites without setting up the canopy, therefore we added a large half window instead. Furthermore, the design allows additional privacy in the large sleeping area.

**Is the tent suitable for hiking or bike touring?**

The small 2-person tent can be used for either. However, it may be bulkier and heavier in total weight compared to pole tents due to the add-on of the air pump. The family-sized models are really too large.

**What happens if one of the air tubes gets punctured?**

If by accident you were to puncture one of the tubes, which will require a lot of effort, it is very easy to replace, even out in the wilderness. We've also included a patch kit which will help get you through your trip. We've designed the inflatable structures to be very protective of the air tube, with 2 protective layers encasing the inner tube.

**Does the pressure inside the tubes change at all?**

Yes, the pressure will rise and fall slightly throughout the day. It's all dependent upon the air temperature - the warmer it is outside, the higher the pressure will be. It's important to note that the design of the valves automatically release some air if the pressure gets too high.