

# Yanina Danza

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## My Skills

Total fluency in English, French and Spanish. I'm gifted in generating rapport with all types of people from different backgrounds.  
Excellent personal appearance. Skilled in solution-based operation.

## My Values

Integrity, solidarity, respect, sincerity, and level-headedness

## What I provide

Personalised attention, guidance and support to clients. Troubleshooting. Organization and project management

## Personal qualities:

Energetic, responsible, adaptable, empathetic, resilient, flexible, dynamic

## My ideal environment

Working with people, dealing with challenges and finding solutions

## PROFESSIONAL EXPERIENCE

### Product and Onboarding Specialist Guesty – September 2019 – April 2020

Prepare timelines for client in the setup of the products / Manage milestones and deadlines for correct delivery / Support after installations and trainings / Enhance and improve processes and documentation

### Customer Solutions Manager TravelClick, an Amadeus Company – February 2018 – July 2019

Leading hotel implementation projects, ensuring that it is delivered on time and within scope / Analyzing, tracking and managing project risks ensuring we provide the most suitable solutions / Monitoring Progress / Develop the project plan, scope and procedures to support the achievement of the project objectives / Communicate and coordinate departments to lead the project to its completion

### Translator / Interpreter French-English-Spanish Chapeau Melon Translation Company – 2011- 2018

### Spanish teacher - 2009 – 2012

Arts & Métiers University - Paris, [[www.ensam.eu](http://www.ensam.eu)] Institut des stratégies et techniques de communication – Lille [[www.istc.fr](http://www.istc.fr)] Telecom Lille I Cité Scientifique University, Lille, France [[www.telecom-lille1.eu](http://www.telecom-lille1.eu)]

### English teacher - 2008 – 2010 Jean Jaurès School - Lille, France

### Store Manager - 2003 – 2004

Benito Fernández prêt-à-porter – Barcelona, Spain [[www.benitofernandez.com.ar](http://www.benitofernandez.com.ar)]

### Event and Conference Assistant - 1998 – 2002 Freelance – Buenos Aires, Argentina

## EDUCATION

### University Catholique Lille - Lille, France

French Culture

### University of Belgrano - Buenos Aires, Argentina

## Lenguas Vivas – Buenos Aires, Argentina

English language and culture

## University of Cambridge

Certificate in English, Proficiency

## REFERENCES

Aliza Katz, Professional Services Team Leader (Global) Guesty - [aliza@guesty.com](mailto:aliza@guesty.com)

Leire Merino, Program Manager, Travelclick, an Amadeus company - [leire.merino@amadeus.com](mailto:leire.merino@amadeus.com)

Charles FELGATE, CEO. Chapeau Melon<sup>[L]</sup> - [charles@chapeaumeon.fr](mailto:charles@chapeaumeon.fr)

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