# Hazel Choe

Carlisle, PA | 316-612-3234 | LinkedIn | hzlchoe@gmail.com | Portfolio

#### **EDUCATION**

May, 2027 **Dickinson College** GPA: 3.65

BS in Data Analytics & Quantitative Economics

Relevant Coursework: Fundamentals of Accounting, Probability & Statistics II, Statistical & Machine Learning, Econometrics, Intermediate Microeconomics, Intermediate Macroeconomics

**CPA Candidate** (Planning to sit for exam upon credit-hour eligibility)

#### **SKILLS**

Accounting & Financial Tools: Excel | QuickBooks | Workday Reporting | Powerpoint

**Analytics & Programming**: Python | R | SQL | Tableau | Power BI

## RELEVANT WORK EXPERIENCE

SCJ CPA Ridgefield, NJ

Accounting & Tax Intern

*May 2025 - July 2025* 

- Delivered accounting and tax support to 200+ clients, processed EFTPS payments, and managed IRS/state filing
- Executed bookkeeping for 95+ small businesses and maintained records for 200+ companies using QuickBooks and
- Prepared compliance documentation (WR-30, 1099s, Form 2848) and facilitated NJ Tax Registration through NYC e-Services

#### Mighty Duck Tax, LLC | Remote

Palisades Park, NJ

Accounting & Tax Intern

December 2024 - February 2025

- Executed bookkeeping and account reconciliation using QuickBooks, ensuring financial records alignment with bank statements
- Conducted business taxation research across entity types, identifying strategic tax optimization opportunities

#### ADDITIONAL WORK EXPERIENCE

# Extern (Amazon Fulfillment Center) | Remote

New York, NY

Amazon Operational Strategy & People Analytics Extern

June 2025 - August 2025

- Analyzed unstructured employee feedback to identify workforce attrition risks, productivity blockers, and key operational pain points within Amazon Fulfillment Centers
- Created segmented cohort profiles using qualitative data analysis and thematic coding to surface role-specific challenges and recommend targeted interventions
- Developed business-ready briefing notes and strategy decks, synthesizing frontline insights into actionable operational recommendations

PassKit | Remote Hong Kong August 2024 – October 2024 Business Analyst Intern

- Conducted customer analysis on 1,500+ clients using Python and R, uncovering \$7,000 in upselling opportunities through MRR and LTV metrics
- Built forecasts, churn analysis, and dashboards to highlight growth opportunities, reduce churn, and improve customer engagement
- Identified key retention drivers from customer behavior data, informing strategies that increased retention and minimized downgrades for 800+ users

### **LEADERSHIP & ACTIVITIES**

Interlibrary Loan Assistant

**Dickinson College** Carlisle, PA

Treasurer at Korean Student Association(KSA)

September 2024 - Present

September 2024 - May 2024

- Manage budgeting (\$1,000+) and financial reporting, overseeing financial activities and resources for the organization
- Enhance campus cultural diversity by holding events such as Chu-Seok celebrations, K-Culture night, and Pepero Day

**Dickinson College** Carlisle, PA

- Facilitated exchange of materials from partner libraries using specialized software(ILLiad, Alma, Reshare)
- Processed requests, scanned articles and book chapters, managed data entry, prepared shipments, and troubleshot equipment to ensure smooth library operations