

- Location : Johannesburg
- Portfolio : Ernniwebbs.co.za
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EDUCATION

Full Stack Development

Optimi College

2021-2022

- For modules covered, please see attached learning transcript.

IT Engineer

IT Academy

2022-2023

Modules :

- ✓ CompTIA A+ 220-1001
- ✓ CompTIA A+ 220-1002
- ✓ CompTIA N+ N10-007
- ✓ CompTIA Server+ SK0-004
- ✓ CompTIA Security+ SY0-601
- ✓ CCNA

Grade 12 (Matric)

Zibokwana S.S.S

2012-2014

- For subjects covered, please see attached copy of grade 12 results certificate.

SKILLS

- ✓ **Programming :** C#, Javascript, TypeScript, .Net Core, Angular, HTML5, CSS3, Bootstrap & Sass.
- ✓ **IT Skills :** Hardware installation, trouble-shooting, network configuration & IT safety and best practices.
- ✓ **Professional Work Ethic :** Good written & verbal communication, trustworthy & hard working.
- ✓ **Leadership :** Staff management, fostering collaborative environments, resolving issues & more.
- ✓ **Customer Support :** Building relationships with clients, addressing inquiries, attentiveness & problem solving.

LANGUAGES & MORE

Driving License : Code 10

Proficient In : English, IsiXhosa, IsiZulu & SeTswana.

Conversational In : Afrikaans

EXPERIENCES

Feb. 2021 - Nov.2024 Commercial Meat Wholesalers Wholesale Supervisor.

- Manage and train staff,fostering collaborative environment and ensuring adherence to company policies and procedures.
- Maintain strong relationships with clients, addressing inquiries, resolving issues, and ensuring a high level of customer satisfaction.
- Provide technical assistance regarding software and hardware issues on computers,printers and bar-code scanners.
- Monitor and oversee day-to-day operations at the wholesale to ensure smooth operations.
- Manage and monitor employees daily schedules and activities.
- Handle and authorize product returns, price overrides and more.

Nov. 2019 - Jan. 2021 Commercial Meat Wholesalers Customer Support Rep.

- Maintain a deep understanding of the company’s products and services.
- Assist customers and resolve telephone inquiries.
- Assist on general house keeping activities.

Additional roles held : Occupational Health And Safety Representative, IT Support and EE Committee member.

****Additional documents and references available upon request.****
