

ERNESTO ALONSO RAMIREZ RODRIGUEZ

CONTACT

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GitHub
<https://github.com/ernest1589>

EDUCATION

Montessori
Kindergarden
Instituto Campestre de México
Junior and Middle School
Instituto de Estudios Superiores de Monterrey
High school
Instituto de Estudios Superiores de Monterrey
Med School (1 year)
Instituto de Estudios Superiores de Monterrey
Full-Stack Developer

EXPERIENCE

411 Locals
09/04/2021 - Today
Sales Agent
I work as a Sales Representative, for Business Customers to take a service for Google Local Listings

TATA CONSULTANCY SERVICES
07/02/2020 – 09/03/2021
Supervisor/Trainer
Work as a Supervisor and also provide trainings required by the client, currently working for a utilities company.

Alorica
03/23/2020 – 06/2020
Agent Taking calls for the campaign of Amazon.

Asadas el PRI - Partner
04/26/2019 – 02/15/2020
Manager, Partner. My duties it is to help and improve everything during the time I am working. I work as the one who cooks, who bills, waiter and different other duties that require the business

AT&T Agent
June/18 – February/19
Taking calls as a collections Agent. I was top 5 last month I was working there.

Alorica - RSS
July/17 – February/18
I was taking Supervisor Calls for 24Hour Fitness, in the Retention area.

Telettech -Agent

July/16 -December/17

I was working as a technical support Agent for T-Mobile. I worked under different skills like bilingual and only English. Here I used to earn Bonuses from \$600dls up to \$1200dls. I took advantage of the opportunity of overtime they had.

Teleperformance – Agent

Here I worked as a customer care agent who was also skilled to do sales for upgrades of the services

Sociomax-Sales Manager

Here I started as a regular agent and within 3 years I became Manager for this project. This company is an outsourcing for Telmex and was for almost a year for Telcel. Where we used to sell services, new lines and upgrades for Residential and Commercial Accounts. My job was to train, sell and hire new people. While I was growing in the company my job was to sell different services and teach other people to do it

Developer Skills

The Technologies I manage are:

- HTML
- CSS
- Javascript
- MongoDB
- REACT
- MySql
- NodeJs
- ExpressJs