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Data Analysis Exercise

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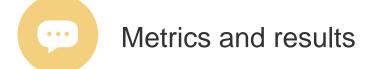


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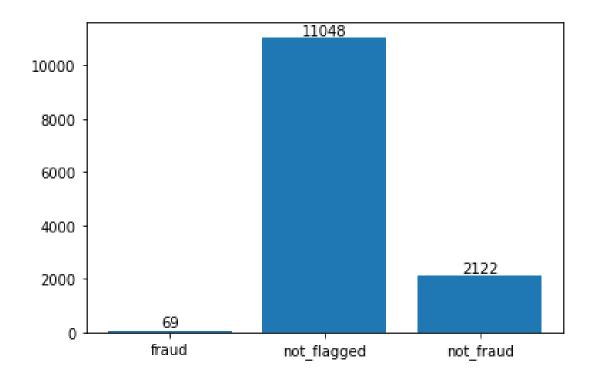






Overview The data

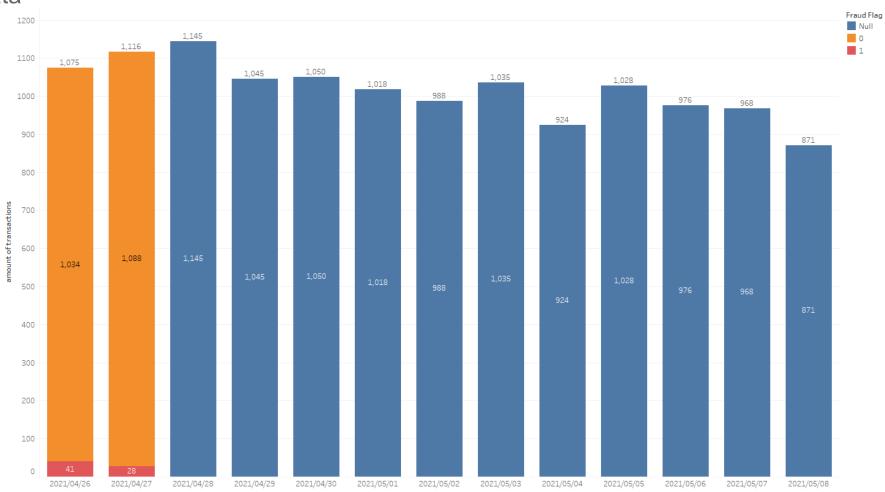
With a total of 13239 data points, there were 2191 flagged data points ~4/27, with the rest unflagged





Overview

The data





OverviewThe Goal: answering the questions

Discovering "why this happened" and "how to prevent it"



Overview

The Goal: answering the questions

- What is the suspicious pattern?
- Flag the payments that look suspicious from 4/28
- Propose some rules to block the suspicious payments
- What additional data points could help?



Pattern Discovery Key Findings from data flagged as fraud

- All fraud happened in the blues store
- All fraud had payment time happening just before or right after account creation(in less than 2 minutes) -> 0 ltv
- There are three kinds of email domain used, of which includes "gomen-da.com", a disposable temporary domain
- All the transactions happened in new stores (0 days of age)
- A relatively low percentage (less than 1/3) of the users had same phone numbers for Paidy and marketplace



Proposed Rule

"if the user account is created within 3 minutes after the payment/transaction, identify it as fraud"

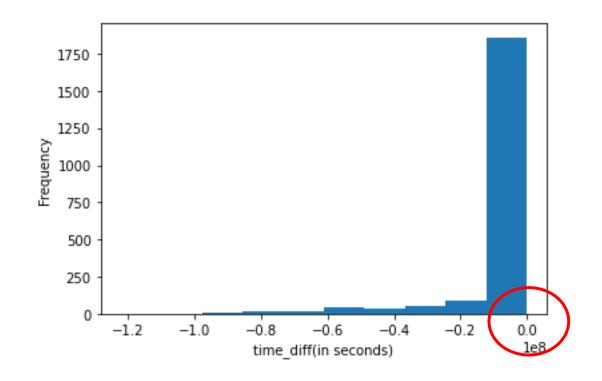


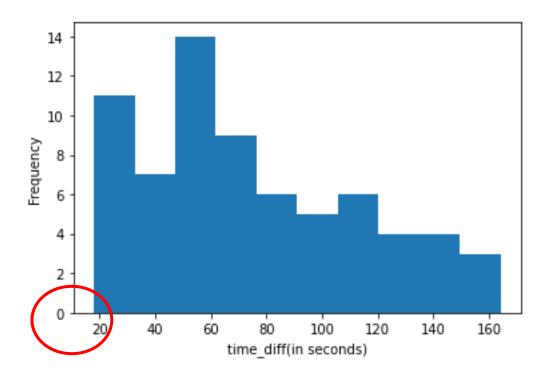
Proposed Rule

Reasoning



A clear distribution difference between fraud and non-fraud data





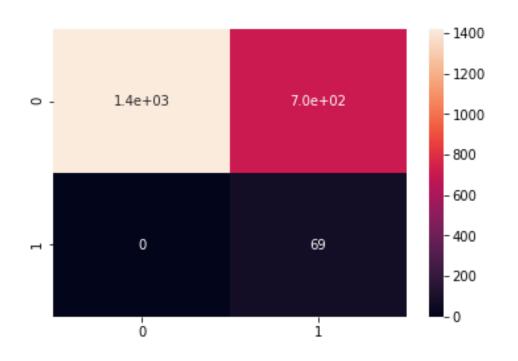


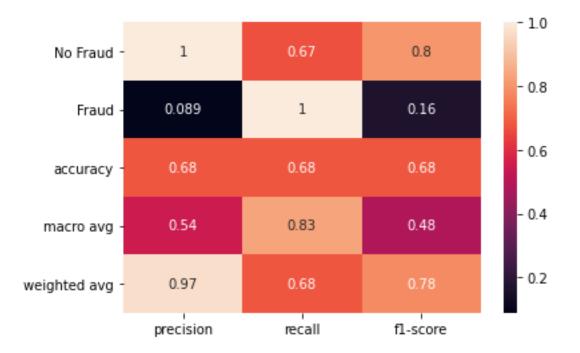
Metrics and results

Using the original data to evaluate

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Below is the classification results using the original labeled data.



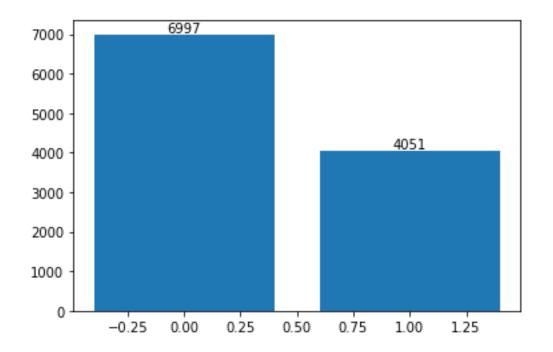




Metrics and results

The classification on the unlabeled data

Below is the classification results by imposing the rule.





Conclusions and remarks

The conflict between "making rules" and "correct classification"

- The results of using the proposed rules were not satisfactory.
- The problem of "imbalanced data"
- Relatively complex models(logistic/trees/k-nearest) imposed were able to produce better classification results
- However, they could not impose "rules" to execute that makes business sense
- Choosing "interpretability" over "precision" in this case



Conclusions and remarks

Additional suggestions & personal thoughts

- email domains whitelists could be provided to weed out domains that fall prey to easy abuse
- Needs more data and research to create the whitelist
- There could be potential security risks in the blue market and particular versions of OS systems
- "Analytics is art"
- Focus on solving "the actual question" over using particular methods



