

## Ernesto Rivera-Saavedra

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US Citizen in Winston-Salem, NC

### Education & Certificates

- |                                                              |                    |
|--------------------------------------------------------------|--------------------|
| • B.S. in Computer Science from Western Governors University | Status - Graduated |
| • LPI Linux Essentials                                       | Status - Completed |
| • Professional Scrum Master I                                | Status - Completed |
| • ITIL 4 Foundation Certificate in IT Service Management     | Status - Completed |

### Projects

#### *OpenResource Theme*

Custom WordPress theme for community directories. | [Live Site](#) (uses this theme) | [Github Repo](#)

- Built a custom WordPress theme using PHP and ACF (advanced custom fields), making it easier for non-technical users to create their own community directories.
- Utilized async JavaScript (AJAX) filtering to improve usability and create a smoother browsing experience.
- Used semantic HTML and accessible color/type choices to create an inclusive, user-friendly interface.
- Implemented version control by releasing the theme on GitHub to support collaboration and real-world use.

#### *OpenResource Landing Site*

Marketing and onboarding site for the OpenResource theme. | [Live Site](#) | [Github Repo](#)

- Built a marketing site with WordPress and ACF Pro for easier updates and onboarding.
- Reused the OpenResource theme's visual language to maintain brand cohesion.
- Structured key CTAs to guide users toward installation, GitHub, and demo access.
- Wrote clear messaging to explain the project's purpose and encourage engagement.

### Work History

#### *Data Coordinator, Rural Coalition, (remote)*

*Jun 2023 to Feb 2025*

- Provided technical support for a custom database system, helping team members resolve data issues and stay on schedule.
- Visualized trends in data using Tableau and Excel to create understandable information for team leads and stakeholders.
- Ensured regulatory data compliance resulting in \$1.3M+ disbursed in USDA financial relief programs.

#### *Program Manager, Urban Ministries of Wake County, (NC)*

*Aug 2018 to Apr 2022*

- Led daily operations and supported volunteers to maintain delivery of community services.
- Designed program reports and visualizations that helped leadership better understand service impact and community needs
- Introduced improvements to internal systems that made it easier for staff to track services and access information.