


Ernsoule Baltimo


Work permit: Romanian

Gender: Female

CONTACT

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ABOUT ME

Currently undergoing a career transition, I am incredibly eager to learn quickly and to bring my enthusiasm and my skills to a new team / workplace where I can continue to grow personally and professionally. I can describe myself as dynamic, results-oriented and adaptable. My background has provided valuable experience in effectively assisting and supporting individuals.

WORK EXPERIENCE

05/2024 – 30/09/2024 Bucharest, Romania

Customer service representative Telus digital

- Customer education
- Resolution issues
- Rebooking assistance

EDUCATION AND TRAINING

30/09/2024 – CURRENT Bucharest, Romania

Energy engineering University Politehnica of Bucharest

30/09/2024 – CURRENT Bucharest, Romania

Psychopedagogical training University Politehnica of Bucharest

02/2025 – CURRENT Bucharest, Romania

Web development International Organization of the Francophonie(D-Clic)

07/01/2025 – CURRENT Bucharest, Romania

FXB climate advocates FXB International

28/11/2023 – 05/06/2024 Bucharest, Romania

Romanian language preparatory year University Politehnica of Bucharest

01/2023 – 12/2023

global mentoring program Kektill

10/12/2020 – 15/11/2023 Port au Prince

agricultural engineering State University of Haiti

01/2023 – 05/2023 Port au Prince

Development project management Inter-American Development Bank

DIGITAL SKILLS

Microsoft Office package: Microsoft Word, Excel, PowerPoint, Access | Remote communication softwares | Web Development and Web Design | AUTOCAD - 2D + 3D | programming: Python, MATLAB and SQL | CSS & HTML

SKILLS

Skills

- Clear communication
- Problem solving
- Time management
- Conflict resolution
- Attention to detail
- Teamwork
- Work under pressure

Adaptability

LANGUAGE SKILLS

MOTHER TONGUE(S): French

Other language(s):

Romanian

Listening B2

Spoken production B2

Reading B2

Spoken interaction B2

Writing B2

English

Listening B2

Spoken production B2

Reading B2

Spoken interaction B2

Writing B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

HONOURS AND AWARDS

12/2023 Kektil

● **Leadership performance awards**

06/2023 Hult prize international

● **Social entrepreneurship awards**

VOLUNTEERING

01/2024 – CURRENT Bucharest

● **Volunteering at University Politehnica of Bucharest**

09/2024 – 09/2024 Bucharest

● **Volunteering at Habitat for Humanity Romania**