

EDWIN ROBLES JR.

OBJECTIVE

Seeking a challenging and dynamic position in the field of computer science where I can utilize my technical skills in Java, SQL, HTML/CSS, and JavaScript, along with my experience in project management and customer service, to contribute effectively to a team and drive innovation in software development. Hardworking team player possessing outstanding troubleshooting and communication abilities.

CONTACT

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EDUCATION

NORTHEASTERN ILLINOIS UNIVERSITY MAY 2024

Bachelor of Science in Computer Science

PROJECTS

Personal Portfolio Website | [GitHub]

- Designed and built an interactive portfolio using HTML, CSS, and JavaScript, showcase many of my projects from college.
- Implemented responsive design, smooth animations, and a project filter system for easy navigation.
- Optimized for performance and SEO.

Library Management System | [GitHub]

- Developed a full-stack library management system enabling book cataloging, member registrations, and loan tracking
- Implemented JWT authentication for secure admin/member logins with role-based access control
- Designed an intuitive dashboard with search/filter functionality
- Automated overdue book alerts via email notifications using Nodemailer

SKILLS

- Java, JavaScript, HTML, CSS, React, jQuery, Spring Boot, Spring MVC, Maven, SQL, Agile, Git/Github
- Debugging, User Research, Data cleaning, preparation, visualization, extracting insights, and identifying trends from complex datasets

WORK EXPERIENCE

BANQUET HOUSEPERSON | THE WESTIN CHICAGO NORTH SHORE, WHEELING, IL | DECEMBER 2023 - PRESENT

- -Execute setup and breakdown of banquet rooms for events.
- -Collaborate with event planners to ensure precise arrangement of furniture and equipment.
- -Assist in serving at events.
- -Manage inventory of banquet supplies.

FOOD AND BEVERAGE SPECIALIST | TARGET, CHICAGO, IL | AUGUST 2019 – DECEMBER 2023

- -Achieved consistent recognition for maintaining accurate inventory counts and ensuring a well-stocked store.
- -Enhanced customer satisfaction by implementing personalized recommendations based on past purchases, leading to a 20% increase in repeat purchases and a 15% boost in average order value.
- -Proactively engaged with customers, providing informative and persuasive explanations of merchandise.
- -Actively stayed informed about promotions, sales, and company policies, and improved efficiency in handling exchanges, payments, and returns.

TEAM MEMBER | WENDY'S, CHICAGO, IL | JUNE 2016 – AUGUST 2019

- -Demonstrated exceptional cash handling accuracy, ensuring minimal discrepancies, and maintaining a high level of trust from both customers and management.
- -Consistently received positive customer feedback for providing friendly and efficient service, contributing to improved customer retention.
- -Actively participated in training new employees, resulting in a smooth onboarding process and their quick adaptation to the team.
- -Maintained excellent food preparation standards, resulting in consistent delivery of high-quality orders and positive customer reviews.