HCRI: A Linguistic QA/CA Project

Enrico Trombetta

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Introduction and Problem Statement

Harper Collins Glasgow is interested in improving their products (online mono/bilingual dictionaries) with a QA system to make user interaction less daunting.

The School is interested in providing a domain-specific QA system in the form of a CA that could address linguistic questions.

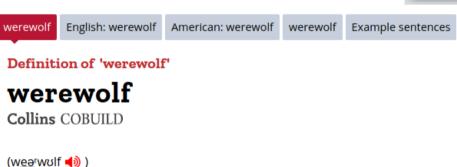


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Word Frequency

Trends



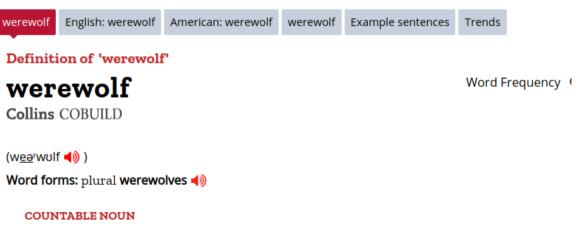
COUNTABLE NOUN

Word forms: plural werewolves

In stories and films, a werewolf is a person who changes into a wolf.

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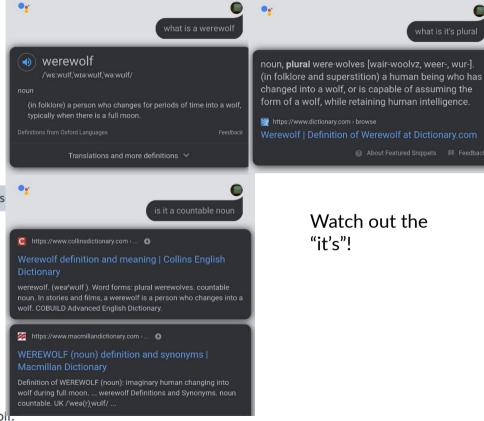


Watch out the "it's"!

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In stories and films, a werewolf is a person who changes into a wolf.





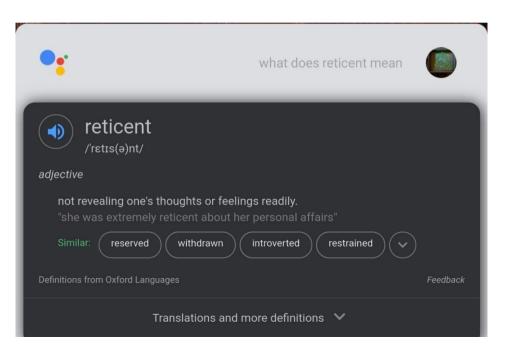
Watch out the "it's"!

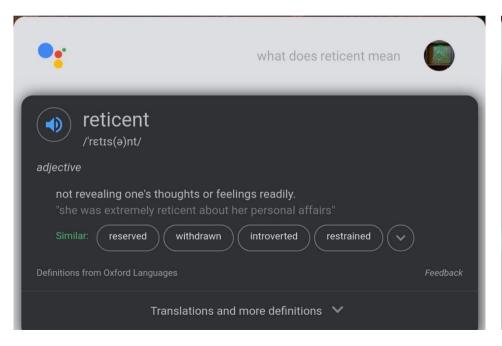
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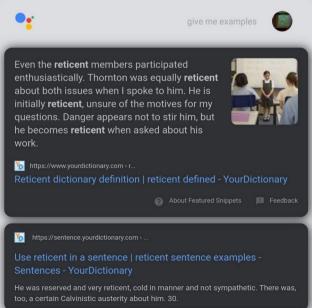
English: werewolf American: werewolf werewolf Example s werewolf Definition of 'werewolf' werewolf Collins COBUILD (weərwʊlf ◀)) Word forms: plural werewolves COUNTABLE NOUN

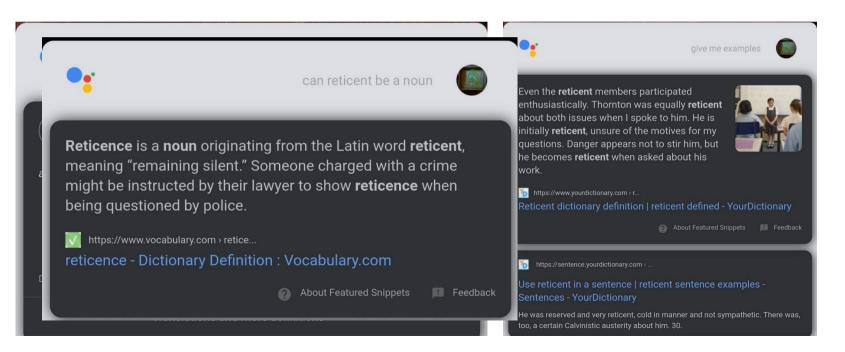
In stories and films, a werewolf is a person who changes into a woll.

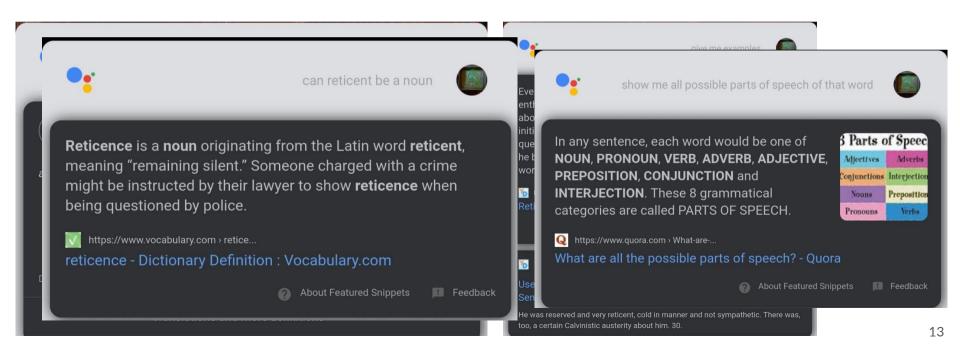
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can reticent be a noun show me all possible parts of speech of that work Parts of Speec In any sentence, each word would be one of **Reticence** is a **noun** originating from the Latin word **reticent**, NOUN, PRONOUN, VERB, ADVERB, ADJECTIVE, Adjectives Adverbs meaning "remaining silent." Someone charged with a crime wor PREPOSITION, CONJUNCTION and onjunctions Interjection might be instructed by their lawyer to show reticence when **INTERJECTION**. These 8 grammatical Preposition being questioned by police. categories are called PARTS OF SPEECH. Q https://www.quora.com > What-are-... What are all the possible parts of speech? - Quora reticence - Dictionary Definition : Vocabulary.com Feedback **About Featured Snippets** Feedback He was reserved and very reticent, cold in manner and not sympathetic. There was,

This is wrong in many

ways!

The problem about evaluation

As far as we can tell, nobody has already tried a conversational agent dedicated to linguistics. Furthermore, no known linguistic conversational dataset has ever been compiled, making evaluation more difficult.

Google Home simply forwards the question as a normal Google query. It's able to preserve a bit of context (arguably replaces the 'its' with past keywords) but it breaks quite easily after a few turns.

However, many IR systems work so far quite well because there is plenty of available datasets to query from.

ColLA*: A Conversational framework for Linguistic Agents

(colla: glue in italian)

Q1: What is a linguistic question?

From Wikipedia:

Linguistics is the <u>scientific</u> study of <u>language</u>. [1] It involves the analysis of language <u>form</u>, language <u>meaning</u>, and language in context. [2]

If there is plenty of datasets on languages, why is QA on linguistics difficult?

- Linguistics is a 'meta' field, as sentences may not follow a traditional structure or diverge radically or merge different grammars or languages in a single utterance!
- Utterances on linguistics are more difficult to find (compared to plain English prose, or even Scientific/Academic English used in research documents)
- We are 'less' interested in "encyclopedic definitions". One might say: "linguistic definitions are the ones that are not inherently encyclopedic". But what does "encyclopedic" mean here?

Q1: What is a linguistic question?

(KG-centric definition) A linguistic question is a question that can be answered by a "linguistic" knowledge graph by only leveraging synsets, grammatical properties and syntactic or semantic pointers... where

- Synset: synonym set, i.e. set of meanings associated with "lexemes". If I replace a word with another one in the same synset the overall meaning does not change (e.g. partner/fiancé/boyfriend)
- Grammatical property: POS, form...
- Semantic pointer: antonym (opposite-of), meronym (is-part-of), hyponym (is-a), hypernym (is-a reversed) ...

Main drawback of this definition: assumes all languages share the same underlying structure. Language philosophers have mixed views.

Q1: What is a linguistic question?

This allows us to greatly simplify our knowledge graph (no care in embedding other encyclopedic KG properties) at the cost of greatly downscaling the range of questions we can answer to.

- For example: "define 'walnuts'", "how would you say gentrification in German?", "is luna a male or female noun in Italian?", "show me synonyms for construction"
- Excluded candidates: purely encyclopedic questions ("what are the other greek gods in the Pantheon?", "Which countries did Christopher Columbus sail to?");
 - O This goes in contrast with our 'definition' in Q1 as it requires more than just linguistic knowledge.
- But this is *us* researchers making 'artificial' questions, not the end users.

- Our setting: we took the Google NLQ dataset, preserved the question and id alone and generated a Lucene index to query with Pyserini
 - O Used the first 10 'slices' of Google NLQ from the train partition, for a total of 61477 examples
 - stored docvectors + positions
 - O Default BM25 parameters: k1=0.9,b= 0.4 (we don't really need reranking)
- We hand-picked non-linguistic definitions

We identified these clusters:

- Definition ("What is the meaning of...?")
- How is X translated into Y? ("where X is usually a phrase")
- Questions on grammar rules ("where does the verb go in a german sentence")

The rest is mainly encyclopedic questions.

Quite disappointing!

Q2: What types of multi-tern4.57499885559082 what is meant by terrorism in urdu language

We identified these clusters:

Definition ("What is the meaning of ?")

for query: mean

2.69320011138916 what does it mean to be one standard deviation below the mean

2.6931991577148438 difference between mean arterial pressure and mean systemic pressure

2.6440000534057617 difference between man search for meaning and man search for ultimate meani nq

2.6439990997314453 what does marx mean by the terms mode of production and means of production

2.59660005569458 what literary term means a word that has a similar meaning to another word

2.3547000885009766 the fruit of the spirit and their meaning

2.35469913482666 the meaning of a raisin in the sun

2.3546981811523438 this is the story of a girl meaning

2.3546969890594482 the meaning of the word in the bible

2.354696035385132 what is the meaning of this symbol #

for query: in urdu

4.719099998474121 what is the meaning of ijma in urdu

4.719099044799805 what is the meaning of timeline in urdu

4.574999809265137 what is senate election in pakistan in urdu

4.574997901916504 what is meant by terrorism in urdu language

4.5749969482421875 urdu is the official language of which state

4.574995994567871 essay on importance of guran in urdu language

4.4394001960754395 one word that describe me meaning in urdu

4.439399242401123 who can duet with me meaning in urdu

4.439398288726807 who can duet with me meaning in urdu

- How does a conversation continue? Does it even continue at all? Are current chatbots suitable for linguistic dialogues?
 - "What does reticent mean" -> "Show me examples" clearly shows some coreference resolution going on, with the need of a context.
 - O "What does reticent mean" -> "Show me examples" -> "Can it be used as a noun" -> "What are all the others parts of speech available for that word" breaks apart.
- We do not have an existing "natural" multi-turn dataset on language at hand.

Q3: What data sources can empower such system

- A good bunch of KGs out there (Wikidata, DBPedia, Freebase, YAGO, BabelNet etc...)
 - but their schemas (or ontologies) diverge radically!
- Unstructured data sources (wiktionary, HC dictionary etc., Wikipedia, other encyclopediae)
 - O But they are "hard" to query, especially when looking for very structured information (e.g. morphology)
- We want to achieve a certain level of generality and granularity, able to answer a range of questions in Q2
 - O Not trivial. Questions can range from "is 'produce' a noun or a verb?" to "give me an example of 'salir' in Spanish" to "define Neptune and give me correlated results".
 - O The final KG may have to deal with ambiguities, examples and links to related entities (synonyms, hyperonyms, opposites, word frequency ...). Some level of generality is wished.
 - Novelty: forms of adjectives, verbs, nouns etc. as part of the KG. Very useful especially for highly flexed languages

werewolf in a work of fiction (Q30174967)

werewolf appearing in a work of fiction

fictional werewolf | fictional lycantrope | werewolf | lycantrope

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fictional werewolf | fictional lycantrope | werewolf | lycantrope

Noun

• <u>S:</u> (n) werewolf, wolfman, <u>lycanthrope</u>, <u>loup-garou</u> (a monster able to change appearance from human to wolf and back again)

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Noun

• <u>S:</u> (n) werewolf, wolfman, <u>lycanthrope</u>, <u>loup-garou</u> (a monster able to change appearance from human to wolf and back again)

Noun [edit]

werewolf (plural werewolves)

 (mythology) A person who is transformed or can transform into a wolf or a wolflike human, often said to transform during a full moon.

Synonyms [edit]

- wolfman
- lycanthrope
- man-wolf

Hyponyms [edit]

wolfwoman

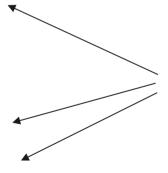
Derived terms [edit]

werewolfdom

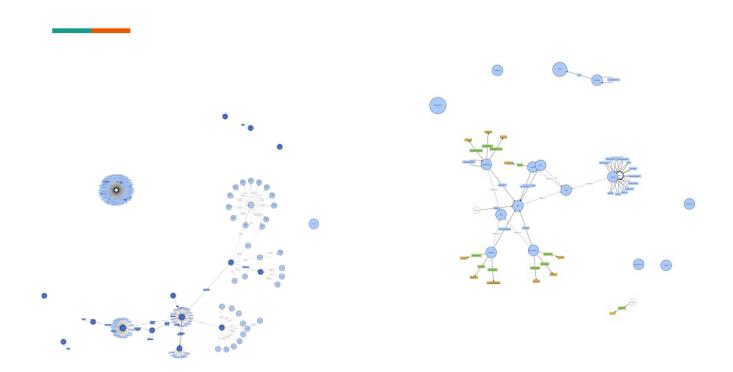
	dbp:country	■ dbr:England	
	dbp:grouping	 dbr:Legendary_creature 	
	dbp:name	Werewolf / Lycanthrope	
werewolf in a work of fiction (Q30174967)	dbp:region	dbr:Asiadbr:Europe	
werewolf appearing in a work of fiction fictional werewolf fictional lycantrope werewolf lycantrope		 dbr:The_Americas 	unsform orm
	dbp:similarCreatures	■ dbr:Vampire	
Noun		dbr:Therianthropydbr:Yōkaidbr:Revenant	
S: (n) werewolf, wolfman, lycanthrope, loup-garou (a monster appearance from human to wolf and back again)	dbp:subGrouping	Lycanthrope	
	dct:Subject	dbc:Werewolvesdbc:Mythic_humanoids	
		 dbc:Shapeshifting 	30

Used ontologies in Wikidata Lexemes

```
@prefix rdf: <http://www.w3.org/1999/02/22-rdf-syntax-ns#> .
@prefix xsd: <http://www.w3.org/2001/XMLSchema#> .
@prefix ontolex: <http://www.w3.org/ns/lemon/ontolex#> .
@prefix dct: <http://purl.org/dc/terms/> .
@prefix rdfs: <http://www.w3.org/2000/01/rdf-schema#> .
@prefix owl: <http://www.w3.org/2002/07/owl#> .
@prefix wikibase: <a href="http://wikiba.se/ontology#">http://wikiba.se/ontology#> .
@prefix skos: <http://www.w3.org/2004/02/skos/core#> .
@prefix schema: <http://schema.org/> .
@prefix cc: <http://creativecommons.org/ns#> .
@prefix geo: <http://www.opengis.net/ont/geospargl#> .
@prefix prov: <http://www.w3.org/ns/prov#> .
@prefix wd: <http://www.wikidata.org/entity/> .
@prefix data: <https://www.wikidata.org/wiki/Special:EntityData/> .
@prefix s: <a href="mailto:statement/">http://www.wikidata.org/entity/statement/">http://www.wikidata.org/entity/statement/</a>.
@prefix ref: <http://www.wikidata.org/reference/> .
@prefix v: <http://www.wikidata.org/value/> .
@prefix wdt: <http://www.wikidata.org/prop/direct/> .
@prefix wdtn: <a href="http://www.wikidata.org/prop/direct-normalized/">http://www.wikidata.org/prop/direct-normalized/</a>.
@prefix p: <http://www.wikidata.org/prop/> .
@prefix ps: <http://www.wikidata.org/prop/statement/> .
@prefix psv: <a href="mailto:ref">http://www.wikidata.org/prop/statement/value/> .</a>
@prefix psn: <a href="mailto:ref">http://www.wikidata.org/prop/statement/value-normalized/>.</a>
@prefix pq: <http://www.wikidata.org/prop/qualifier/> .
@prefix pqv: <a href="http://www.wikidata.org/prop/qualifier/value/">http://www.wikidata.org/prop/qualifier/value/> .
@prefix pgn: <a href="mailto:driver-normalized/">http://www.wikidata.org/prop/qualifier/value-normalized/>.
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@prefix prv: <a href="mailto:ref">rtp://www.wikidata.org/prop/reference/value/> .</a>
@prefix prn: <a href="http://www.wikidata.org/prop/reference/value-normalized/">http://www.wikidata.org/prop/reference/value-normalized/.
@prefix wdno: <http://www.wikidata.org/prop/novalue/> .
```



Different ontologies imply conceptual idiosyncrasies



Lexinfo ("used" in BabelNet)

Wikiba.se for lexemes, used in Wikidata

BabelNet

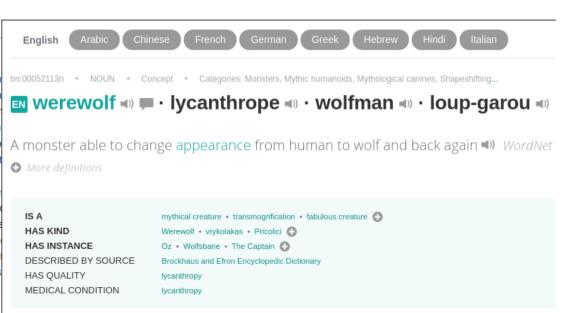
From Wikipedia, the free encyclopedia

BabelNet is a multilingual lexicalized semantic network and ontology developed at the NLP group of the Sapienza University of Rome. [1][2] BabelNet was automatically created by linking Wikipedia to the most popular computational lexicon of the English language, WordNet. The integration is done using an automatic mapping and by filling in lexical gaps in resource-poor languages by using statistical machine translation. The result is an encyclopedic dictionary that provides concepts and named entities lexicalized in many languages and connected with large amounts of semantic relations. Additional lexicalizations and definitions are added by linking to free-license wordnets, OmegaWiki, the English Wiktionary, Wikidata, FrameNet, VerbNet and others. Similarly to WordNet, BabelNet groups words in different languages into sets of synonyms, called *Babel synsets*. For each Babel synset, BabelNet provides short definitions (called glosses) in many languages harvested from both WordNet and Wikipedia.

BabelNet

From Wikipedia, the free encyclopedia

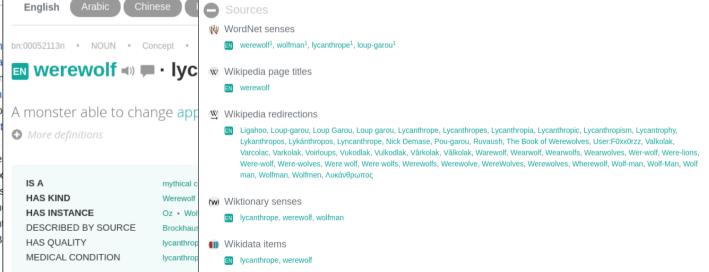
BabelNet is a multilingual lexicalized seman developed at the NLP group of the Sapienza BabelNet was automatically created by linking popular computational lexicon of the English integration is done using an automatic mappingaps in resource-poor languages by using statement of the result is an encyclopedic dictionary that named entities lexicalized in many language amounts of semantic relations. Additional lexare added by linking to free-license wordnets Wiktionary, Wikidata, FrameNet, VerbNet and WordNet, BabelNet groups words in different synonyms, called Babel synsets. For each B provides short definitions (called glosses) in from both WordNet and Wikipedia.



BabelNet

From Wikipedia, the free encyclopedia

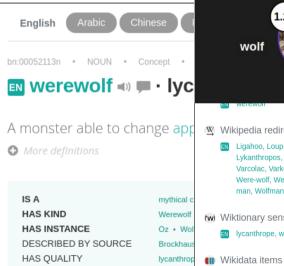
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BabelNet

From Wikipedia, the free encyclopedia

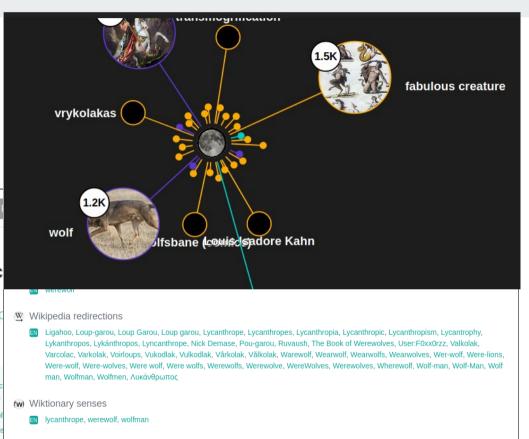
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lycanthrop

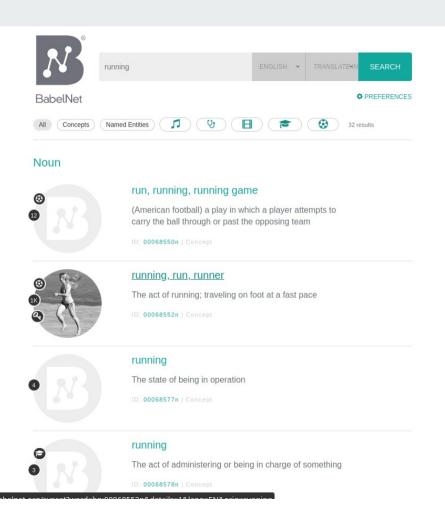
Ivcanthrope, werewolf

MEDICAL CONDITION



Forms are a no-go

Form-based search gives bad results on BabelNet, compared to wiktionary.



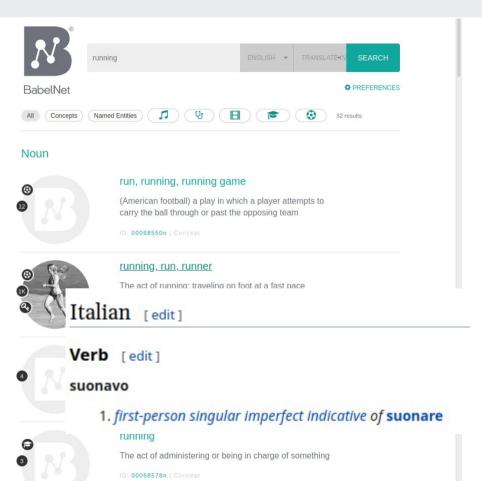
Forms are a no-go

Form-based search gives bad results on BabelNet, compared to wiktionary.



BabelNet

No result found for suonavo in BabelNet.



Our final choices for KG data sources

BabelNet

- Embeds WordNet, VerbNet, YAGO, even
 Wiktionary sometimes but also links with corresponding encyclopedic pages (e.g. dbpedia, wikipedia, wiktionary etc.)
- Very linguistic knowledge graph
- Also supports some translation
- Closed source, Java-only API, not much introspectable or documented Lucene index.
- Limited to nouns, verbs, adjectives and adverbs

Wiktionary

- Has quite more entries than BabelNet
- Virtually every English word type is available, including prefixes)
- Users may still want word senses and actual language usages and examples
- Includes quotations and form templates
- More control on the parsing
- Wiktextract is more python-friendly
- The parser is not perfect (but neither BabelNet data is)

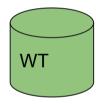
Knowledge Graph building

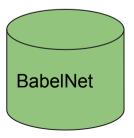
- We leverage BabelNet and Wiktionary as much as we can,
 - Sometimes we need to perform entity linking between senses and subsenses
 - o ... or choose which POS taxonomy to use (beware, political decision!)
- We sometimes use other data sources:
 - O Wikidata for a list of form types basically anything useful BabelNet scrapped
- The focus is not completeness, but QA! We pruned what we deemed unnecessary.

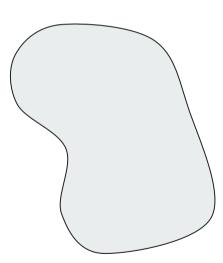
Our architecture (broad overview)

Entity Linking/Entity Wiktionary extraction RDF generation/serialization Disambiguation with BabelNet Very full, complete dictionary Associate senses with Result can be thus imported with > 1M entries for the synsets. Synsets present into standard RDF graph more chances for sense English language. visualizers and processors, We leverage a patched clustering e.g. SPARQL engines; or into version of Tatu Ylonen's Lucene documents for typical wiktextract IR.

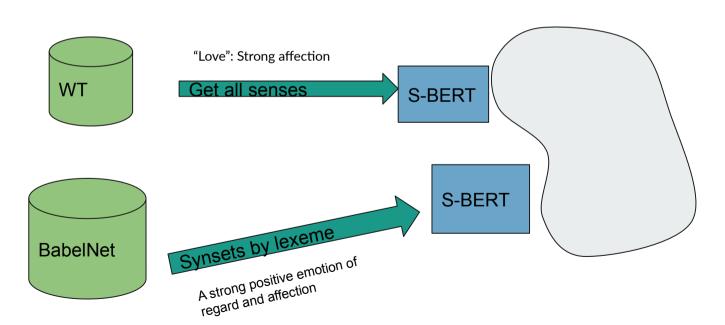
BabelNet entity linking







BabelNet entity linking



BabelNet entity linking Pruned by lexeme comparison (not really good idea) "Love": Strong affection Cosine sim WT Get all senses S-BERT Create new synset in KG or ignore Cosine sim S-BERT Synsets by lexeme BabelNet A strong positive emotion of regard and affection

Knowledge Graph Endpoints

How do we query the Knowledge Graph?

- The graph has been serialized into RDF triples (e.g. Turtle) which can then be imported into any RDF-powered application (e.g. Python's RDFlib) or SPARQL engines
 - http://knowledge-glue-fuseki-jeffstudentsproject.ida.dcs.gla.ac.uk/
- Lucene-based search. Good for fuzzy search:
 - Searching for "rose" could match the main lexeme but also slightly related words like "rosemary" or even a gloss of something else ("bunch", as in "bunch of roses")

Q4: how do we answer linguistic questions?

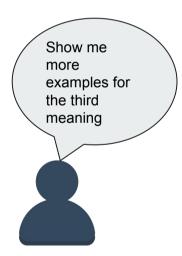
- Existing models like BART, XL etc. are trained on casual or encyclopedic topics, not linguistic ones!
- Actually, we lack a dataset to start with, let alone training/finetuning.
- We adopt an intent/slot based question translation on a manually annotated small dataset of 50 utterances.
 - O Definitely not the "best" way to go, but offers a decent baseline for future work.
- We provide a baseline for an answer, not really an answer.
- Simple idea: we translate natural questions to intents, then we translate those intents into SPARQL queries.

Intent translation

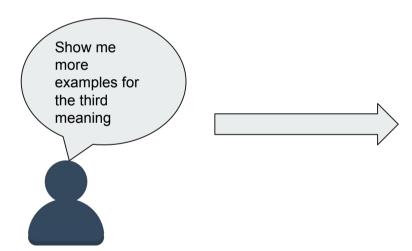
Our baseline is a context-free grammar with > 140 rules and supports 4 intents:

- Definition intent: fetch definitions for a given noun phrase.
 - o "define walnuts", "what is a palombar", "tell me what an airplane is"
- Filter intent: give a "projection" of a previous definition entity.
 - O "What are possible examples?", "what is the third-person present form of live?", "show me more senses"
- Related intent: give related word meanings.
 - "What are possible synonyms?", "show me some derived words"
- Decide intent: like filter, but answers binary question (yes/no).
 - ° (Can reticent be used as a noun"?

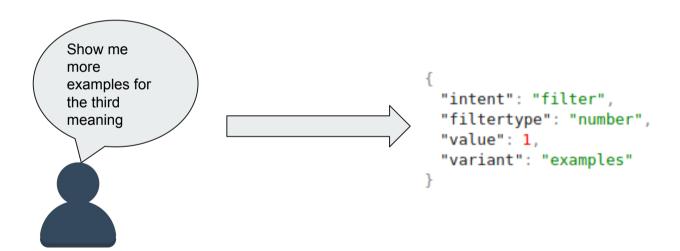
Intent translation example



Intent translation example



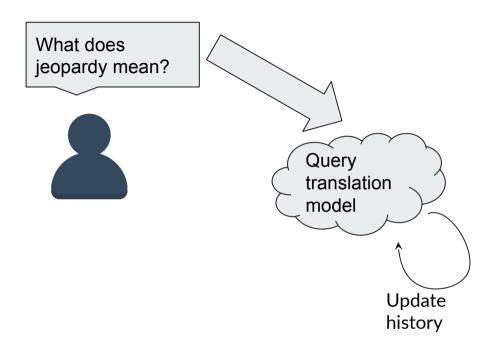
Intent translation example

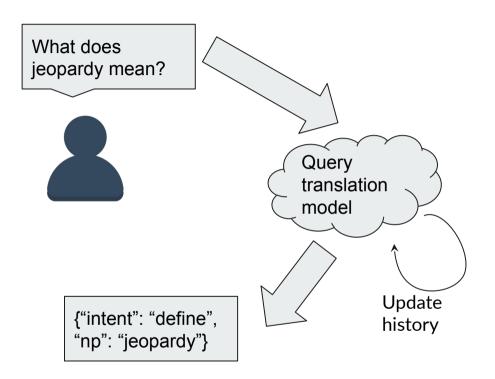


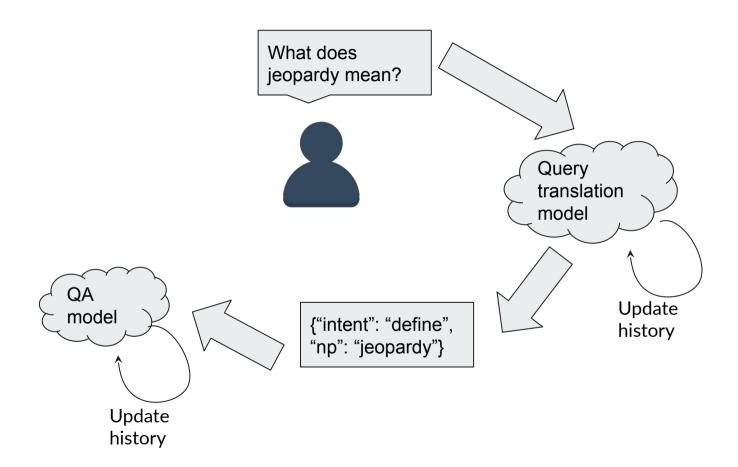


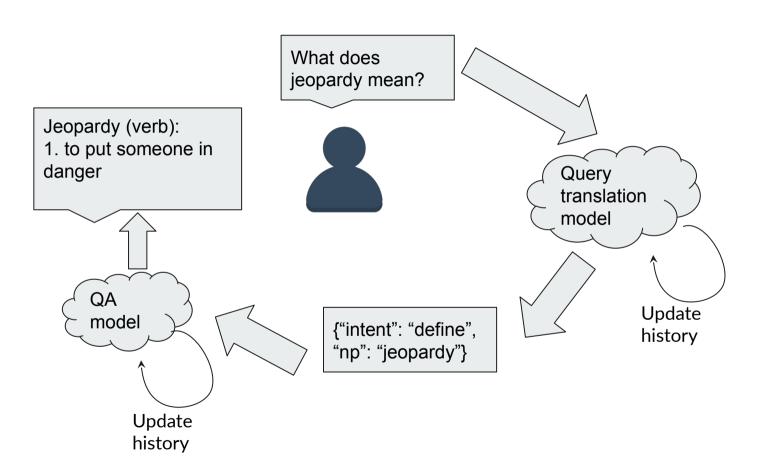
What does jeopardy mean?







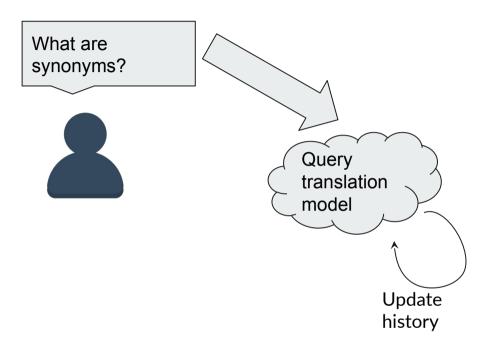


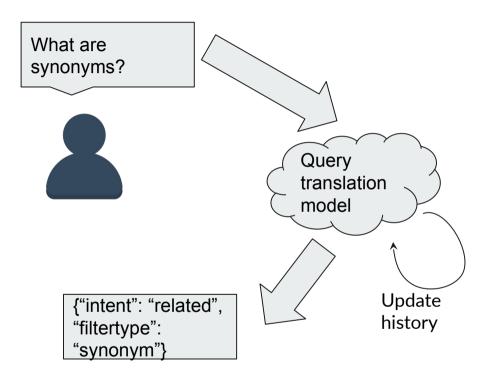


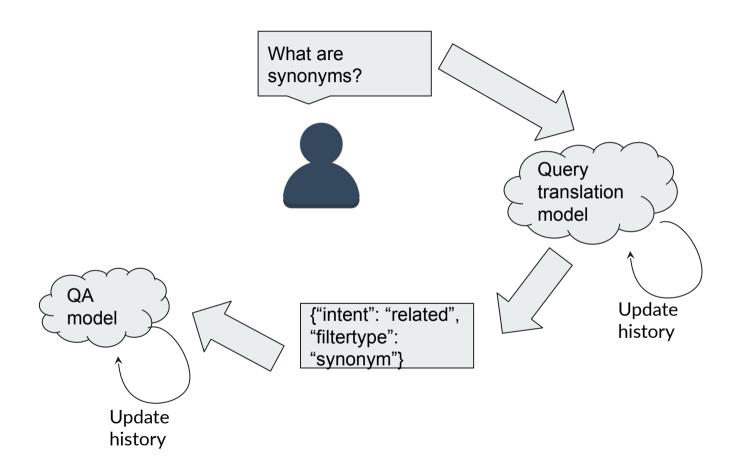


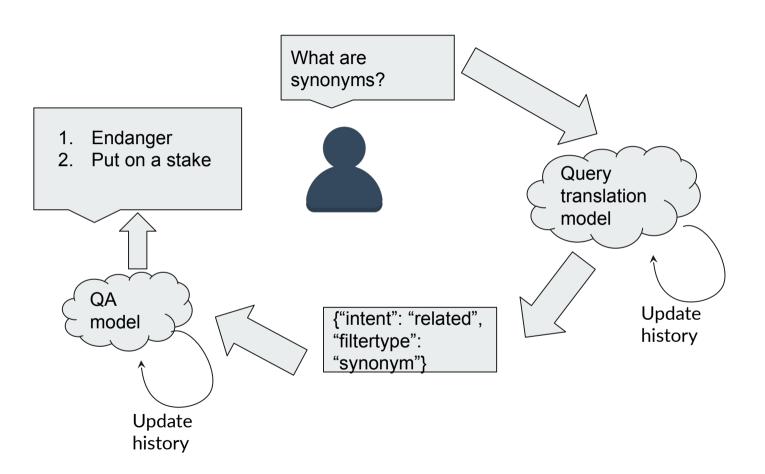
What are synonyms?











PoC

http://knowledge-glue-webui-jeffstudentsproject.ida.dcs.gla.ac.uk/

- Chatbot
- Fuzzy searcher
- KG visualizer
 - You can also download an IRI file of the adopted KG ontology and visualize it with http://www.visualdataweb.de/webvowl)

Future work

- Extract etymologies, phonems
- Support multiple languages for word or 'small phrase' translation. The given data sources are rich enough to afford this, but form structure diverges by a lot.
- Use seq2seq models for NLQ <-> intent translation, or even for direct KG query translation.
- Use better entity linking mechanisms? S-BERT with LSH? Or a different model altogether?

So long, and thanks for all the fish