

Li Yigang

☎ +65 8839 5081 | ✉ yigang.li.2016@sis.smu.edu.sg | <https://www.linkedin.com/in/yigang-li>

EDUCATION

Singapore Management University

Bachelor of Science in Information Systems

July 2016-May 2020

RELEVANT EXPERIENCE

CrimsonLogic Pte Ltd

Software Engineer (fulltime)

May 2021-NOW

- Incident Management: Quickly resolving issues escalated from the help desk by following standard operating procedures (SOPs) to diagnose and fix data-related or application log errors. Ensuring compliance with SLAs by providing immediate solutions to users.
- Performance Monitoring: Utilizing Dynatrace to monitor application performance, implementing custom scripts on server to enhance monitoring capabilities.
- Bug Fixing and Deployment: Actively involved in identifying and fixing application bugs, testing locally, preparing test cases, and deploying fixes to SIT, UAT, and production environments.
- Sanity Testing: sanity tests support for weekly production activity to maintain system reliability and performance.
- Adaptability: Quickly adjusted strategies and approaches to address new and unexpected issues, ensuring continuous service availability and user satisfaction.

Robert Bosch (SEA) Pte Ltd

Software Engineer (internship)

Dec 2019-Apr 2020

- Features/ Bugfixes of Debian packages from Bosch-internal Linux distribution, mainly in Bash and Python
- Create Jira issues on Track&Release to manage versioning and documentation
- Create Debian packages and ISO images of improvements, deployment and management on Jenkins server to test and install for future tasks

SKILLS

Technical Skills: Dynatrace, JAVA, linux, SQL

Linguistic Skills: Native writing and speaking proficiency in English and Mandarin

Hobbies: badminton,hiking