Emily Iacovone

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Education

Bachelor of Arts, Communication Studies

May 2024

- Rowan University, Glassboro, NJ
- Concentration in Rhetorical/Cultural Criticism and Interpersonal Communication Minor in Creative Writing and Women and Gender Studies

Associate of Arts, Communications

May 2022

• Rowan College of South Jersey, Sewel, NJ

Research Certifications

• Internal Review Board Certificate for Social and Behavioral Research

Work Experience

Staples, Turnersville, NJ - Copy Center Associate

September 2020 - Present

- Managed up to 20 projects simultaneously.
- Communicated with clients via phone, email, and in person to ensure they received the products that they needed, as well as maintained relationships with returning clients.
- Operated industrial printers and other machines to create flyers, booklets, business cards, and other paper products.
- Operated cash register and handled cash, check, credit, and debit transactions.

Miller Farms, Berlin, NJ - Trail Assistant

September 2016-September 2018

- Communicated safety protocols to clients and assisted them from the ground and on horseback.
- Maintained horse welfare by grooming them, providing food and water, and administering medication as needed.

Relevant Skills

Communication Skills

- Strong written and verbal communication abilities.
- Effective presentation and public speaking skills.
- Proficiency in crafting persuasive and well-structured arguments.
- Expertise in interpersonal communication theories and practices.
- Active listening and empathetic communication skills.
- Conflict resolution and negotiation abilities.

Research and Analysis

- Research proficiency, including qualitative and quantitative research methods.
- Critical thinking and analytical skills for evaluating texts, messages, and cultural phenomena.
- Ability to synthesize complex information and draw meaningful conclusions.

Rhetorical and Cultural Critique

- Understanding of cultural communication and its impact on society.
- Skill in critically analyzing rhetoric, discourse, and media representations.
- Cultural sensitivity and awareness of diversity and inclusion issues.

Creative Writing

- Creative writing skills, including storytelling, narrative development, and literary analysis.
- Proficiency in crafting engaging and persuasive content.

Women and Gender Studies

- Knowledge of gender-related issues, feminist theories, and intersectionality.
- Ability to address gender and diversity considerations in communication.

Digital Literacy

- Familiarity with digital communication tools and social media platforms.
- Experience with online content creation and digital marketing strategies.