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https://chatgpt.com/share/6733ab7c-c258-800d-887d-6d06a620e805

## 1. Architecture Components (Including Payment API Integration)

#### 1. Presentation Layer (Tkinter or Django)

- Technology: Django(Python GUI Library)
- **Purpose**: Provides the graphical user interface (GUI) for the e-commerce platform, allowing customers to interact with the system.
- Features:
  - o **Product Catalog**: Users can browse and search products.
  - **Shopping Cart**: Users can manage items in their cart.
  - **Checkout**: Users can select payment methods and complete purchases.
  - **User Management**: Registration, login, and account management.
  - Payment Processing: Collect payment details and trigger API calls for payment authorization.

#### 2. Business Logic Layer (Flask)

- Technology: Flask (Python Web Framework)
- **Purpose**: Manages core business logic, handles API requests, and interacts with databases and external payment services.
- Components:
  - User Authentication: Manages user login and registration securely.
  - Order Management: Validates and processes orders, calculates totals, and updates order status.
  - o **Loyalty Program**: Calculates reward points and manages voucher redemptions.
  - Payment Processing: Integrates with MB WAY and credit card payment APIs.
  - Analytics & Monitoring: Collects data on user interactions and provides insights.

#### Data Layer

- Primary Database (Relational Oracle)
  - Purpose: Manages structured data, including user accounts, products, orders, and payment records.
- Secondary Database (Non-Relational MongoDB)
  - **Purpose**: Stores semi-structured data, such as user interactions and feedback.

# 4. Workflow for Payment Processing

- 1. Checkout Process in Tkinter:
  - o Users select items and proceed to checkout.
  - They choose between MB WAY and credit card payment options.
  - o Tkinter collects payment details and makes API requests to Flask.

#### 2. Flask Handles Payment API Calls:

- MB WAY: Flask sends a payment request to the MB WAY API using the provided phone number and order amount. It then checks the payment status and updates the order accordingly.
- **Credit Card**: Flask sends credit card details to a payment gateway securely. The payment status is checked, and the order is updated.

#### 3. Order Status Update:

- If the payment is successful, the order status is updated to "Accepted" in the Oracle database.
- o If the payment fails, the user is notified, and the order status is set to "Suspended."

#### 4. Data Storage:

- o Payment Records: Stored in the Oracle database for transaction history and auditing.
- User Interaction Logs: Stored in MongoDB for analytics.

#### 5. Security Considerations

- **Data Encryption**: Ensure sensitive data, such as credit card details, are encrypted and never stored directly in the database.
- SSL/TLS: Use secure communication protocols for all API calls to payment gateways.
- **PCI Compliance**: If dealing with credit card information, ensure the application follows PCI DSS standards.

#### 6. Technology Stack Summary

- Frontend: Tkinter for GUI
- Backend: Flask for API and business logic
- Databases: Oracle (relational) and MongoDB (non-relational)
- Payment Gateways: Integration with MB WAY and credit card payment providers

### **Tables**

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# 1. Warehouse - SQL

- Attributes:
  - warehouse id (Primary Key)
  - o name
  - address
  - location (WGS84 coordinates)

# 2. Zone SQL

- Attributes:
  - zone\_id (Primary Key)
  - warehouse\_id (Foreign Key referencing Warehouse)
  - Capacity

# 3. Item SQL

- Attributes:
  - item\_id (Primary Key)
  - o name
  - description
  - o brand
  - type (Product or Service)
  - o primary\_supplier\_id (Foreign Key referencing Supplier)
  - purchase\_price
  - o sales price

# 4. Product (For item type "product") SQL

- Attributes:
  - product\_id (Foreign Key referencing Item)
  - Warehouse\_id (Foreign Key to warehouse) Justification:
     it includes information on the quantity in stock and the minimum
     required stock levels, which vary by warehouse.
  - quantity\_in\_stock
  - minimum\_stock (secondary key composed from primsry + warehouse\_ID)
  - Price
  - category
  - Subcategory
  - Technical information (e.g., EAN, model) & physical atributes (e.g., color, weight, height) [JSON key]
  - pstart\_date
  - o end date
  - o is current

# 5. Service (For item type "service") SQL

- Attributes:
  - service\_id (Foreign Key referencing Item)
  - o max execution hours
  - o execution\_time

- o responsible employee id (Foreign Key referencing Employee)
- o price
- start\_date
- o end date
- o is\_valid

# 6. Customer SQL

- Attributes:
  - customer\_id (Primary Key)
  - o name
  - o address
  - o postal code
  - o nif
  - o email
  - account\_id (Primary Key)
  - o password\_hash
  - gdpr\_terms (Text of GDPR terms accepted)
  - accepted\_dateas
  - o points\_balance
  - o last\_points\_redeemed\_date
  - o status (new, active, blocked, prohibited)

# 8. Order SQL

- Attributes:
  - order\_id (Primary Key)
  - customer\_id (Foreign Key referencing Customer)
  - delivery address
  - o status (Enum for in transit, delivered)
  - checkout\_total
  - payment\_status (Enum for accepted, suspended)
  - shipping\_status (Enum for in transit, delivered)

# 9. OrderItem SQL

- Attributes:
  - order\_item\_id (Primary Key)
  - order\_id (Foreign Key referencing Order)
  - item\_id (Foreign Key referencing Item)
  - o quantity
  - o Price

# 10. Voucher SQL

- Attributes:
  - voucher\_id (Primary Key)
  - customer\_id (Foreign Key referencing Customer)
  - o amount
  - o valid until

# 11. Rating NoSQL (MongoDB)

• Attributes:

- rating\_id (Primary Key)
- o customer id (Foreign Key referencing Customer)
- item\_id (Foreign Key referencing Item)
- o rating (1-5 scale)
- Anexex(image/videos)
- o comment

# 12. BrowsingHistory NoSQL (MongoDB)

- Attributes:
  - action\_id (Primary Key)
  - customer\_id (Foreign Key referencing Customer)
  - o page
  - action
  - visit\_date
  - o visit time

# 13. Supplier SQL

- Attributes:
  - supplier\_id (Primary Key)
  - o name
  - o contact info
  - best\_selling\_item\_id (Foreign Key referencing Item)

# 14. Employee SQL

- Attributes:
  - employee\_id (Primary Key)
  - o Name
  - o email
  - account\_id (hexadecila AD000000)
  - o password hash
  - o role

# 15. SupplierItems SQL

- Attributes:
  - supplier\_item\_id (Primary Key)
  - supplier\_id (Foreign Key referencing Supplier)
  - item\_id (Foreign Key referencing Item)
  - o price (Price at which supplier sells the item)
  - o availability (Boolean or Enum to track availability status)

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## 1. Unregistered User

• **US1**: As an unregistered user, I want to register in the system.

#### 2. System User

• US2: As a system user, I want to view all the information about a particular product.

#### 3. Customer

- US3: As a Customer, I want to buy items.
  - Acceptance Criteria:
    - The total amount in the shopping cart must not exceed €2000, which is the maximum billing limit for each cart.
    - Product ratings/comments should be available wherever possible.
- **US5**: As a Customer, I want to track the current status of a specific purchase.

#### 4. Warehouse Manager

- **US6**: As a Warehouse Manager, I want to know which suppliers provide the best-selling items.
- **US7**: As a Warehouse Manager, I want to know which suppliers provide the best-selling items.
- **US8**: As a Warehouse Manager, I want to know the most-voted items and their suppliers.
- **US9**: As a Warehouse Manager, I want information about products that have reached their minimum stock level and the suppliers who supply these items.
- **US10**: As a Warehouse Manager, I want information about the warehouse aisles that currently store products with the highest number of purchase orders that received a discount greater than 20%.

# 5. Delivery Order Manager

- US11: A
- s a Delivery Order Manager, I want the system to provide the location of orders on a specific day and time.
- **US12**: As a Delivery Order Manager, I want to know the route taken by a particular order.

## 6. Manager

- **US13**: As a Manager, I want to know all the products purchased by the customer who used the highest number of vouchers purchased.
- **US14**: As a Manager, I want to know which purchases were made between June and August 17, with a preparation time of less than 10 hours and a delivery date more than 10 days after the purchase date.
- **US15**: As a Manager, I want information about the monthly purchases volume for products stored in warehouses where stock is at least 50% above the minimum, for the year 2018.

# 7. CIO (Chief Information Officer)

- **US16**: As a CIO, I want the system to keep track of product stock in real-time to provide accurate product availability information to customers.
- **US17**: As a CIO, I want to know the monthly sales trends for the 5 best-selling products over the past 6 months.
- US18: As a CIO, I want to know the number of site visits per day and week during the current year.

- **US19**: As a CIO, I want to know the geographic location of visitors and the most popular pages on the site.
- **US20**: As a CIO, I want to know which pages have the highest user abandonment rates and which pages have the most users clicking the help button.

## **B. Index Performance Analysis**

- **Select two scenarios** to demonstrate when and under what circumstances indexes can or cannot improve query performance.
- Justification: Provide reasons to support the chosen scenarios.

# Non-Functional Requirements

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### • Scalability:

• The system must be capable of handling many customers simultaneously, especially during peak periods.

#### • Security:

• Customer data and payment information must be stored securely, with encryption for sensitive data.

## • Availability:

• The system should be operational 24/7, ensuring high availability for purchases at any time.

#### • Performance:

• Product searches and checkout processes should be fast, even when dealing with a large number of items.

# Capacity estimations

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Active Users: 100k per month, each searching 20 products per month

- =100k/per\_month \* 20searches/per\_month
- =2000k searches / 30 \* 24 \* 60 \*60
- =2000k searches / 2592k seconds
- =0.772 search/second. Giving a slack interval considering peak hours lets round to 10.

**Scalability/Performance:** Application should be able to handle 10 searches per second with low latency.

Table space: \*Items

# TADBD - Oracle Masterclass

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\*Full table scan, what is -Till high-water-mark

Dive deep on Indexes.

Autonomous oracle databases.

Tables an fragemt as well

- -Execution plan
- -Indexes
- -Materialized Views
- -Partitioning(very important tool to optimize, along with INdexing)
- -Parallel Exceuton

<sup>\*</sup>local indexes

## FrontEnd Views

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- -Home page Catalog(customer and unregistered)- best selling items
- -Login
- -Register
- -Product
- -Cart
- -Payment
- -Account details:
  - -Customer Account
  - -Warehouse Manager window de consultas
  - -Delivery Order Manager window de consultas
  - -Manager window de consultas
  - CIO (Chief Information Officer) window de consultas

```
-Home page - Catalog(customer and unregistered)best
selling items
   -GetBestSellingProduct()
   -Filter()
-Login
   -Login()
-Register
   -Register()
-Product
     -GetProduct()
     -AddToCart()
-Cart
   removeCart()
   addCart()
   addVoucer()
   calculateCheckout()
-Payment
   -choosemethod
   -creditcard()
   -mbway()
-Account details:
   -Customer Account
      Getcustomer
      GetActiveOrders
```

# **GetOrders**

# For each query analisis have a materialized view and have x functions Get'MaterializedView()

- -Warehouse Manager window de consultas
- -Delivery Order Manager window de consultas
- -Manager window de consultas
- CIO (Chief Information Officer) window de consultas