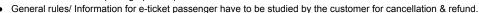# IRCTCs e-Ticketing Service

Electronic Reservation Slip (Personal User)

- This ticket will only be valid with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.
- At least one passenger should travel with his/her ID card in original which is indicated on the ERS/VRM. In case he/she is not travelling, all other passenger(s) booked on that ticket, if found travelling in train will be treated as travelling without ticket and charged accordingly.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Muncipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 8452967362	Train No. & Name: 12267/ADI DURONTO EXP	Quota: GENERAL (GN)
Transaction ID: 100000131975968	Date & Time Of Booking: 09-Dec-2014 01:11:46 HRS	Class: THIRD AC (3A)
From:MUMBAI CENTRAL(BCT)	Date Of Journey:15-Jan-2015	To:AHMEDABAD JN(ADI)
Boarding At:MUMBAI CENTRAL(BCT)	Date Of Boarding:15-Jan-2015	Scheduled Departure:15-Jan-2015 23:25 *
Resv. Upto:AHMEDABAD JN(ADI)	Scheduled Arrival:16-Jan-2015 05:50 *	Adult:1 Child:0
Passenger Mobile No:7710912391		Distance:491 KM
Passenger Address:	METRO COMPUTERS,~SHOP NO 13~GADHAKDA BAZAR, BHAVNAGAR, GUJARAT - 364290	

FOOD CHARGES NOT INCLUDED

FARE DETAILS :

Ticket Fare **	₹ 920.0	Rupees Nine Hundred and Twenty Only
IRCTC Service Charge (Incl. of Service Tax) #	₹ 22.47	Rupees Twenty Two and Four Seven Paisa Only
Total Fare (all inclusive)	₹ 942.47	Rupees Nine Hundred and Forty Two and Four Seven Paisa Only

** Inclusive of Service Tax - ₹ 33 Only

Service Charges per e-ticket irrespective of number of passengers on the ticket.

PASSENGER DETAILS :

SNo.	Name	Age	Sex	Booking Status	Current Status
1	IRFAN WADIA	25	Male	CNF/B2/64/SIDE UPPER	CNF/B2/64/SIDE UPPER

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

Ticket Printing Time: 09-Dec-2014 01:12:29 HRS

IMPORTANT :

- For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
- *New Time Table will be effective from 01-09-2014. Departure time and Arrival time printed on this ERS/VRM is liable to change. Please Check correct departure and arrival from Railway Station Enquiry, Dial 139 or SMS 'RAIL' to 139.'
- There is amendments in certain provisions of Refund Rule.Refer, Amended Refund Rules w.e.f 01-07-2013.
- The accommodation booked is not transferable and is valid only if the ID card printed above is presented during the journey. The ERS/VRM along with printed ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through www.irctc.co.in by the user.
- PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the namesof PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket LESS NO. OF PASSENGERS travelled A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request for claiming refund.
- In case of Partial confirmed/RAC/Wait listed ticket,TDR should be filed online of all the those passengers who did not travel for processing of refund in prescribed time as per Railway refund rules. The refund will be processed by the concerned zonal Railways as per Railway refund rules.
- Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on: - 24*7 Hrs Customer Support at 011-23340000 , Chennai Customer Care 044 – 25300000 or Mail To: care@irctc.co.in.
- For any suggestions/complaints related to Catering services,contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)

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