

RUCHITA SARDESAI



Professional Summary

An **ISTQB Certified** Quality Assurance Lead with **more than 8.5 years** of experience across multiple domains like Healthcare, Banking, Finance, and Retail specializing in both Automation as well as Manual Testing.



Work Profiles

LinkedIn: <https://www.linkedin.com/in/ruchita-sardesai-9323759b>

GitHub: <https://erruchita.github.io>



Employment history

Quality Assurance Lead, TSYS- Mineraltree, Bangalore. (Promoted Twice)

Mar. 2018 – Present

- Lead the team to improve on their current capabilities through various **cross training programs**, thereby enabling them to upscale and deliver on both product and automation initiatives
- Implemented **on-boarding process** for new QA resources.
- Executed critical knowledge transfer and communication processes with all teams
- **Initiated** Automation(API) and docker pipeline for Totalpay product.
- Provided continuous review and recommendations for improvement of processes related to status reporting/dash-boarding and QA
- Developed **DevOps continuous integration** using Jenkins for test,pre-production.
- Promoted QA standards and best practices across Agile teams
- Closely worked on **Python -BDD(API +UI), Locust, JMeter, Selenium webdriver**
- Driven and contributed to the Manual and Automation test strategy, scripts, and framework focusing on test architecture, re-usability, stability, performance, scalability, and related Quality/team metrics
- Planned coverage projects from initiation through closer.
- Performed **System, Integration, Regression, Functional, Database, Pen and Acceptance Testing** on test and production server.
- Communicated the status of testing initiatives to the stakeholder groups and lead triage meetings.
- Primary point of contact for all quality aspects of releases
- Voluntarily **conducted** Thanksgiving days to help the team appreciating each other.

Test Analyst, Civica, Vadodara.

Jan. 2017 – Jan. 2018

- Implemented **Automation Test Script** using JMeter.
- Highly involved in **Functional, Regression, API testing and Load testing** .
- Key skills and achievements: Appreciated by the Project manager and Test lead of the project to crack complex logic for schedule overlapping. A key driver to automate/test the Payment Schedules and drawdown of this project.

Software Test Engineer, IHCS Technologies Pvt. Ltd. (Insync), Vadodara.

Mar. 2016 – Jan. 2017

- Developed **Selenium Automation Test Scripts** using Visual Studio 2013 in C#.
- Analyzed the functional requirements for Product (EHR and PM) from JIRA,TFS. Preparation of Manual Test Cases based on requirements and execution in TFS.
- Tested **Web application, IOS and Android** application of EHR and PM in relevant devices by executing test cases in TFS.
- A key driver of Root Cause Analysis / FMEA (Failure Mode Effect Analysis) of the product

Personal info

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Email:

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Location:

Bangalore

Skills

Domain:

US Healthcare, US&UK Payments, Financial Services, Retail

Automation Testing Tools:"

Python, Locust, Selenium WD & IDP, JMeter, Postman, Burp Suite, HPQC/ALM, UI Path, Swagger, WireShark, Fiddler, Kibana

Project Management Tools:

JIRA, Confluence, Test Rail, TFS, VSTS, Trello, ZOHO

Automation Testing

Framework:

Page Object Model (POM), BDD and Hybrid Framework with Python, C# and JAVA

Database:SQL, MYSQL,Azure

CosmosDB

Methodologies: Agile- Kaban &

scrum, Waterfall

Types of Testing:

API, Integration, System, Regression, Smoke, Functional, Security, Pen, Load, Performance, Acceptance, Database Testing

Operating System:

Windows, Android, IOS

Key Interests: Dancing,

Painting, Travelling, Cooking

Software Tester, HRP Software (Now Bluebox Infosoft Pvt Ltd.), Vadodara.

Nov. 2014 – Mar. 2016

- A key driver of Root Cause Analysis of the product.
- Tested web application, IOS and android Application of multiple projects.
- Highlighted key issues of the Accounts and Parts Modules in Deal Management System project.



Education

Sardar Vallabhbhai Patel Institute & Technology (SVIT), Gujarat

B.E (E&C), CGPA: 8.5, Jun. 2014

Reliance School, Vadodara

Higher Senior Secondary, 80%, Mar. 2010

Vidhya Vihar School, Vadodara

Senior Secondary, 88.85%, Mar. 2008



Certification

Product owner PSPO1 scrum Certification 2023- Udemy

Visharad (Bachelors) & Arangetral in Bharatanatyam, 2018

ISTQB International Certified Tester, License ITB-CTFL-0079679, 2015

ICTP -software testing, Innate Labs, License INL-CTP-60000500, 2014