



Pushpak bhavsar

CUSTOMER SERVICE EXECUTIVE

PROFILE

I have a background in Customer Service with experience of just over 6 years in handling customer and solving there problem.I am fast learner and having a good communication skill

PERSONAL DETAILS

Birth date

02/08/1992

Nationality

INDIAN

Address

204, Ajmal ramdev , sv road,
Bhayander(East)

CONTACT

 pushpak.0292@gmail.com

 9082364836

PROFESSIONAL EXPERIENCE

Customer executive

GLOBAL E TECHNOLOGY

2011-2018

Resolved an average of 350 inquiries in any given week and consistently met performance benchmarks in all areas (speed, accuracy and volume).Became the lead "go-to" person for new reps and particularly challenging calls as one of the company's mentors and trainers of both new and established employees.Helped company attain the highest customer service ratings (as determined by external auditors)—earned 100% marks in all categories including communication skills, listening skills, problem resolution and politeness.Commended for initiative, persuasiveness, intense customer focus and dependability in performance evaluations.

Customer Service Associate

CLUB MAHINDRA

From - Until

Communicate directly with customers on the floor and ensure their travelling experience is pleasant, productive, and memorable, and to mediate any situations that may have escalated. Set a precedence for fellow team members to follow and maintain an enthusiastic attitude, friendly demeanor, and integrity-driven conduct at all times.

Customer Service Associate

TELEPERFORMANCE

From - Until

Delivers an excellent customer experience, helping customers choose the right product and/or service for their requirements Conducts problem solving and troubleshooting and Provides technical help to customer if required

EDUCATION

S.S.C

MAHARASHTRA BOARD

2007-2008

H.S.C

UNIVERSITY OF MUMBAI

2009-2010

SKILL



Persuasive Speaking



Adaptability



Clear Communication Skills



Effective Listening