

# Vishal Shinde

Badlapur, Thane 

9657274783 

vishalranjitshinde@gmail.com 

in/vishalrshinde 

vishalranjitshinde.github.io/Portfolio 

BE in Computer Science. Knowledge of Core Java, EJB, and Servlets. Excellent documentation and organisational skills. Analytical and technical bent of mind. Eager to contribute to all phases of the developmental cycle. Passionate individual with great interpersonal and communication skills.

---

## Skills

- Java
- JSP
- Spring
- C++
- SQL
- HTML

---

## Education

DEC 2019

**Bachelor of Engineering in Computer Science /**  
**Vidyalankar Institute of Technology, Mumbai**

2014

**Diploma in Computer Engineering / Gov. Poly. Thane**

2012

**HSC / Pet Oxford Jr Collage, Ulhasnagar**

2010

**SSC / Shantigram Vidya Mandir, Ulhasnagar**

---

## Experience

JAN 2019 – PRESENT

**Dialer Executive / One Point One Solutions**

- Handling daily basis issue escalated from operation team.
- Coordinate with internal development team for new and change in CRM.
- Testing of new application and CRM.
- Maintaining ticket query system and provide resolution in given TAT.
- Monitoring Genesys Dialer core services(ETL service , SS service, DB service, Routing service)
- Working with MSSQL (Creating table, Deleting table, Alter table, Creating store procedure, Trigger)
- Managing data in SQL (Insert record's, Deleting record's, Updating record's)

---

## Activities

- Completed certification in “**Web Component Development using Java Technology**” from NIIT, Kalyan.
- Participated in “C Programming & FOSS-Python Contest”, shortlisted till second round in Feb 2014.
- Participated in one day workshop on “Big Data & Hadoop”.

---

## Projects

- A website for Farmers, Created a website for farmers using ASP.net in Visual Studio. Idea was to create one online platform where farmers can see all farming related details.
- Created a Quiz Competition Website using PHP.
- Created an IOT Project on Smart Traffic Signal, this project was created to solve heavy traffic problems.